



NATIONAL
SECURITY
SERVICES™



**GOVERNMENT
SUPPORT AND SERVICES**
D.B.A. **SAP NATIONAL SECURITY SERVICES (SAP NS2)**

*Authorized Information Technology
Schedule Pricelist*

*Contract Number: GS-35F-5212H
Pricelist through Modification No. PO-0403, effective 01/25/2016*

Federal Supply Service
U.S. General Services Administration

AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST

**FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE**

**GENERAL PURPOSE COMMERCIAL
INFORMATION TECHNOLOGY EQUIPMENT,
SOFTWARE AND SERVICES**

Special Item Numbers (SIN)	Products/Services
132-33.....	Perpetual Software License
132-34.....	Maintenance of Software
132-51.....	Information Technology Professional Services

**SIN 132-33 Perpetual Software License
FSC Class**

Category Code

7030.....	INFORMATION TECHNOLOGY SOFTWARE Database Management Programs.....	H
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NOTE: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>

SIN 132-51 Information Technology Professional Services

FPDS Class

Category Code

D302	Database Planning and Design.....	S
D306	Systems Analysis and Design.....	S
D308-1	Programming.....	S

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performed by the publisher or manufacturer or one of their authorized agents.

Contractor:

SAP Government Support and Services, Inc.

6903 Rockledge Drive
10th Floor
Bethesda, MD 20817
(301) 896-1600
(301) 896-1601
www.sapns2.com

Contract Number: GS-35F-5212H

Period Covered By Contract: 1/16/1998 through 1/15/2018

**General Services Administration
Federal Supply Service**

Products and ordering information in this Authorized Information Technology Schedule Pricelist is also available on the GSA Advantage! System. Agencies can browse GSA Advantage! By accessing GSA's Home Page via Internet at www.gsa.gov.

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CONTRACT MODIFICATIONS

This Authorized Information Technology Schedule Pricelist incorporates all changes made to the subject contract as a result of Modifications through PO-0403, effective 01/25/2016.

CUSTOMER INFORMATION

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN	DESCRIPTION
132-33	PERPETUAL SOFTWARE LICENSES
132-34	MAINTENANCE OF SOFTWARE AS A SERVICE
132-51	INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

SIN	PART NUMBER	DESCRIPTION	GSA PRICE
132-33	IANY-SQLASO-RSA-FIPS-02	SQL Anywhere Security Options - FIPS - Networked Seat (ST)	\$31
132-34	M-SES-115	SAP GSS Secure Enterprise Support - SQL Anywhere Security Options - FIPS - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$7
132-51	Staff Consultant	*Please see Information Technology Professional Services Section for full description	\$133.47

1c. HOURLY RATES: **Please see Information Technology Professional Services Rates**

2. MAXIMUM ORDER*: **The Maximum Order for the following Special Item Numbers (SINs) is \$500,000:**

- Special Item Number 132-33 - Perpetual Software Licenses
- Special Item Number 132-34 – Maintenance of Software as a Service
- Special Item Number 132-51 – Professional IT Services

3. MINIMUM ORDER: **The minimum dollar of orders to be issued is \$100.00.**

4. GEOGRAPHIC COVERAGE: **Domestic Delivery Only**

The Geographic Scope of Contract for software purchase and maintenance, installation and other technical services (SINs 132-33, 132-34 and 132-51) will be domestic delivery only.

For software purchase (SIN 132-33) ordering activities authorized to procure off this ADP Schedule Price List at any other overseas locations exclusive of Iran, Syria, Libya, Cuba (not including U.S. Naval facilities at Guantanamo Bay), North Korea and Iraq are eligible for purchase and delivery of software (132-33) only. Installation, Maintenance and other technical services for other overseas locations beside Alaska, Hawaii, Puerto Rico and U.S. Territories may be procured via an open market order outside the scope of this contract.

5. POINT(S) OF PRODUCTION:

**SAP Government Support and Services, Inc..
6903 Rockledge Drive, 10th Floor
Bethesda, MD 20817**

6. DISCOUNT FROM LIST PRICES: **All prices shown herein are Net GSA prices (basic discounts deducted) unless otherwise indicated.**

7. QUANTITY DISCOUNT: **None**

8. **PROMPT PAYMENT TERMS:** : Prompt payment is 0%, Net 30 days from receipt of invoice or date of acceptance, whichever is later.

9.a Government Purchase Cards must be accepted at or below the micro-purchase threshold.

9.b Government Purchase Cards are accepted above the micro-purchase threshold.

10. **FOREIGN ITEMS:** See Geographic Coverage

11a. **TIME OF DELIVERY:**

SIN	DELIVERY TIME (DAYS ARO)
132-33	30 DAYS ARO

11b. **EXPEDITED DELIVERY:** Quicker delivery times than those set forth in paragraph (a) above are available from the Contractor based on the availability of product inventory. Delivery times of 1-30 days after receipt of order (ARO) are available, as negotiated between the Ordering Activity and the Contractor.

11c. **OVERNIGHT AND 2-DAY DELIVERY:** When schedule customers require overnight or 2-day delivery, ordering activities are encouraged to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor provides overnight and 2-day delivery times subject to the availability of product inventory. If the ordering activity requests physical shipment of any Software License, the Contractor shall pay for shipment, with freight prepaid and invoiced. Authorization must be included on the ordering activity order for products.

11d. **URGENT REQUIRMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. **FOB POINT:** Destination for the 48 contiguous states, the District of Columbia, Alaska, Hawaii, Puerto Rico and U.S. Territories.

Point of Exportation for all other overseas locations. In place of a delivery/installation date for equipment, a shipping date shall be specified on the order. If the ordering activity requests physical shipment of any Software License, the Contractor shall pay for shipment to a CONUS APO/FPO. At the option of the ordering activity for overseas shipments, F.O.B. will be Point of Origin, with freight prepaid and invoiced. Authorization for shipping, export, and/or other charge must be included on the ordering activity order.

13a. **ORDERING ADDRESS:**
SAP Government Support and Services, Inc..
Attn: GSA Administrator
6903 Rockledge Drive, 10th Floor
Bethesda, MD 20817
(301) 896-1600

13b. **ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b) FAR 8.405-2 Ordering procedures for services requiring a statement of work.
14. PAYMENT ADDRESS:
SAP Government Support and Services, Inc.
Attn: Accounts Receivable
3809 West Chester Pike, Suite 200
Newtown Square, PA 19073
15. WARRANTY PROVISION:
A. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
1) Time of delivery/installation quotations for individual orders;
2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
B. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
16. EXPORT PACKING CHARGES: **Point of Exportation for all other overseas locations. In place of a delivery/installation date for equipment, a shipping date shall be specified on the order. The Contractor shall pay for shipment to a CONUS APO/FPO. At the option of the ordering activity for overseas shipments, F.O.B. will be Point of Origin, with freight prepaid and invoiced. Authorization for shipping, export, and/or other charge must be included on the ordering activity order.**
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: **N/A**
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): **See SIN specific Terms and Conditions**
19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): **N/A**
20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): **N/A**
- 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): **N/A**
21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): **N/A**
22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): **N/A**
23. PREVENTIVE MAINTENANCE (IF APPLICABLE): **N/A**
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): **N/A**
- 24b. Section 508 Compliance for EIT: **Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:**
www.sapns2.com
- The EIT standard can be found at: www.Section508.gov/
25. DUNS NUMBER: **144949653**

26. NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR)
DATABASE: **Registration valid.**

***TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES
(SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL
ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION
TECHNOLOGY SOFTWARE***

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

ACCEPTANCE. For each Program license that is delivered under this contract, the ordering activity shall have a thirty day Acceptance Period, beginning on the delivery date, in which to evaluate the Program. During the Acceptance period, the ordering activity may cancel the license by giving written notice to SAP Government Support and Services, Inc. Unless such cancellation notice is given, the license will be deemed accepted by the ordering activity at the end of the Acceptance Period.

NOTE: For Contractor Software delivered pursuant to SIN 132-33, delivery for new enhancement or maintenance releases delivered under (SIN 132-34), for purposes of computing Acceptance and Guarantee terms, shall be deemed to have occurred on the date the Contractor provides to the End User by electronic delivery the activation information (software license key) to enable the Use of the number of licenses ordered in the Delivery Order.

Notwithstanding any other terms of this contract, if the ordering activity finds the software to be unsatisfactory and the shortcoming which prompted such a finding are not completely remedied within thirty (30) calendars days after delivery (or a different period if mutually agreed to), it will not be accepted, and the ordering activity shall have the right to return the software without any payment or further obligation to the Contractor.

2. END USER LICENSE AGREEMENTS (EULA) / TERMS OF SERVICE (TOS) AGREEMENT REQUIREMENTS

The Contractor shall provide all Enterprise User License Agreements in an editable format.

3. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

GUARANTEE The term of the warranty is one year for software and 90 days for Maintenance. All guarantees are from date of shipment.

(1) PROGRAMS. For the term indicated above, Contractor warrants that the Programs, when properly used, will operate in all material respects in conformity with Contractor's published specifications for such version, and the Program media shall be free of defects.

(2) MAINTENANCE.. Contractor warrants that technical support and on-site technical support shall be performed by qualified individuals in accordance with generally accepted industry standards.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable for the particular purpose described in this contract.

c. Limitation of Liability.

WARRANTY EXCLUSION AND LIMITATION OF DAMAGES. Except as expressly set forth in this agreement and except for the implied warranty of merchantability, there are no warranties expressed or implied. In no event will Contractor be liable to the ordering activity for consequential damages as defined in the Uniform Commercial Code, Section 2-715 in effect in the District of Columbia as of January 1, 1973, i.e.:

Consequential damages resulting from Contractor's breach include (a) any loss resulting from general or particular requirements and needs of which Contractor at the time of contracting had reason to know and which could not reasonably be prevented by cover or otherwise; and (b) injury to person or property proximately resulting from any breach of warranty.

4. TECHNICAL SERVICES

Provided the ordering activity has entered into a valid maintenance agreement, The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 1-800-8SYBASE for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 7:00AM to 5:30PM Eastern time.

5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type) :

1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

b. The Contractor shall provide maintenance support in accordance with the terms and conditions for the SAP Secure Enterprise Support as described herein at Section 5 (See Maintenance Plans). The support fees shall be calculated at 22% of the Net License Fees for the software supported under the SAP Secure Enterprise Support plan.

Maintenance may be renewed for one-year periods on the anniversary of each project (CBS) as long as SAP Government Support and Services, Inc. offers support for the products.

Effective January 1, 2013 support renewal for previous "Sybase" customers will be migrated at the time of their annual renewal to the SAP Secure Enterprise Plan. Unless the prior year renewal was under compliant, during the calendar 2013 renewal period, the price for support renewal will be the support fees paid for the same licenses in the prior year plus the applicable Geo Inflationary Rate (GRA) as set forth herein. After migration to the SAP Secure Enterprise Plan, follow on renewals in 2014 and beyond will follow the GRA increase as defined herein. If the prior year renewal was under compliant then the support renewal price will be calculated at the 22% of the original net license fees ordered.

At the support renewal anniversary, any support fees added to the project during the renewal period will be brought co-terminus and pro-rated to the renewal date. Contact your SAP Government Support and Services, Inc. representative to obtain a quotation.

c. Invoices for maintenance service shall be submitted by the Contractor upon delivery and electronic activation of the support plan. Payment for maintenance support service of less than one (1) month's duration shall be prorated at 1/30th of the monthly rate for each calendar day. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

SIN 132-34 MAINTENANCE OF GENERAL PURPOSE INFORMATION TECHNOLOGY SOFTWARE

Section 5 Maintenance Plans is hereby modified in its entirety by the following:

The following maintenance plans are considered “Software Maintenance as a Product: as defined on page 7, paragraph 3 Software Maintenance, (1). These maintenance plans are available to the ordering activity subject to the eligibility requirements set forth under paragraph 3 above: Payment terms are Net 30, as defined on page 3, paragraph 7 Discounts,

SAP Secure Enterprise Support**1. Definitions:**

1.1 “Go-Live” marks the point in time from when, after implementation of Enterprise Support Solution or an upgrade of Enterprise Support Solution, the Enterprise Support Solution can be used by Ordering Activity for processing real data in live operation mode and for running Ordering Activity’s business in accordance with the Agreement.

1.2 “Ordering Activity Solution” shall mean Enterprise Support Solutions and any other software licensed by Ordering Activity from third parties provided such third party software is operated in conjunction with Enterprise Support Solutions.

1.3 “Production System” shall mean a live SAP system used for running Ordering Activity’s internal business operations and where Ordering Activity’s data is recorded.

1.4 “SAP Enterprise Support” shall mean the global support program delivered commercially by SAP as further defined herein.

1.5 “SAP Software Solution(s)” shall mean a group of one or multiple Production Systems running Ordering Activity Solutions and focusing on a specific functional aspect of Ordering Activity’s business.

1.6 “Secure Enterprise Support” shall mean the support program delivered under this Addendum comprising SAP Enterprise Support and Secure Support as further defined herein.

1.7 “Secure Support” shall mean the secure support delivered commercially by SAP GSS as further defined herein, delivered in conjunction with SAP Enterprise Support.

1.8 “Service Session” shall mean a sequence of support activities and tasks carried out remotely to collect further information on an incident by interview or by analysis in a Production System resulting in a list of recommendations. A Service Session could run manually, as a self-service or fully automated.

1.9 “Top-Issue” shall mean issues and/or failures identified and prioritized jointly by SAP and Ordering Activity in accordance with SAP standards which (i) endanger Go-Live of a pre-production system or (ii) have a significant business impact on Ordering Activity’s core Production System.

1.10 “SAP Software” shall mean the “Sybase” or “SAP” software, previously licensed by the Ordering Activity, under separate Agreement, to be supported under this SAP Secure Enterprise Support Plan.

1.11 “Agreement” as used herein, shall mean, the SAP GSS GSA Schedule Contract GS-35F5212H, the “Sybase” or “SAP” Software License Agreement together with all applicable Addendums and Schedules, the applicable Delivery Order.

2. Scope:

SAP ENTERPRISE SUPPORT. Ordering Activity may request and SAP shall provide through this Addendum, to such degree as SAP makes such services generally available within the Geographic Scope of the SAP GSS GSA Schedule, SAP Enterprise Support services. SAP Enterprise Support is delivered by SAP and currently includes:

Continuous Improvement and Innovation

- New software releases of the licensed Enterprise Support Solutions, as well as tools and procedures for upgrades.
- Support packages - correction packages to reduce the effort of implementing single corrections. Support packages may also contain corrections to adapt existing functionality to changed legal and regulatory requirements.
- During mainstream maintenance for an SAP release, SAP’s current practice is to provide one enhancement package or other update per calendar year.
- Technology updates to support third-party operating systems and databases.

- Software change management, such as changed configuration settings or Enterprise Support Solutions upgrades, is supported for example with content and information material, tools for client copy and entity copy, and tools for comparing customization.
- SAP provides Ordering Activity with up to five days remote support services per calendar year from SAP solution architects
 - to assist Ordering Activity in evaluating the innovation capabilities of the latest SAP enhancement package and how it may be deployed for Ordering Activity's business process requirements.
 - to give Ordering Activity guidance in form of knowledge transfer sessions, weighted one day, for defined SAP software/applications or Global Support Backbone components. Currently, content and session schedules are stated at <http://service.sap.com/enterprisesupport>. Scheduling, availability and delivery methodology is at SAP's discretion.
- SAP gives Ordering Activity access to guided self services as part of SAP Solution Manager Enterprise Edition, helping the Ordering Activity to optimize technical solution management of selected Enterprise Support Solutions.
- Configuration guidelines and content for Enterprise Support Solutions are usually shipped via SAP Solution Manager Enterprise Edition. Best practices for SAP System Administration and SAP Solution Operations for SAP Software.
- SAP configuration and operation content is supported as integral parts of Enterprise Support Solutions.
- Content, tools and process descriptions for SAP Application Lifecycle Management are part of the SAP Solution Manager Enterprise Edition, the Enterprise Support Solutions and/or the applicable Documentation for the Enterprise Support Solutions.

Advanced Support for Enhancement Packages and other SAP Software Updates

SAP offers special remote checks delivered by SAP solution experts to analyze planned or existing modifications and identify possible conflicts between Ordering Activity custom code and enhancement packages and other Enterprise Support Solutions updates. Each check is conducted for one specific modification in one of Ordering Activity's core business process steps. Ordering Activity is entitled to receive two services from one of the following categories per calendar year per SAP Software Solution.

- **Modification Justification:** Based on Ordering Activity's provision of SAP required documentation of the scope and design of a planned or existing custom modification in SAP Solution Manager Enterprise Edition, SAP identifies standard functionality of Enterprise Support Solutions which may fulfill the Ordering Activity's requirements (for details see <http://service.sap.com/>).
- **Custom Code Maintainability:** Based on Ordering Activity's provision of SAP required documentation of the scope and design of a planned or existing custom modification in SAP Solution Manager Enterprise Edition, SAP identifies which user exits and services may be available to separate custom code from SAP code (for details see <http://service.sap.com/>).

Global Support Backbone

- SAP Service Marketplace - SAP's knowledge database and SAP's extranet for knowledge transfer on which SAP makes available content and services to Ordering Activities and partners of SAP only.
- SAP Notes on the SAP Service Marketplace document software malfunctions and contain information on how to remedy, avoid and bypass errors. SAP Notes may contain coding corrections that Ordering Activities can implement into their SAP system. SAP Notes also document related issues, Ordering Activity questions, and recommended solutions (e.g. customizing settings).
- SAP Note Assistant - a tool to install specific corrections and improvements to SAP components.
- **SAP Solution Manager Enterprise Edition** – as described in Section 2.4

Mission Critical Support

- Global message handling by SAP for problems related to Enterprise Support Solutions, including Service Level Agreements for Initial Reaction Time and Corrective Action (for more information refer to Section 2.1.1).
- SAP Support Advisory Center – as described in Section 2.2.
- Continuous Quality Checks – as described in Section 2.3.
- Global 24x7 root cause analysis and escalation procedures in accordance with section 2.1below.
- Root Cause Analysis for Custom Code: For Ordering Activity custom code built with the SAP development workbench, SAP provides mission-critical support root-cause analysis, according to the Global Message Handling process and Service Level Agreements stated in Sections 2.1.1, 2.1.2 and 2.1.3, applicable for priority "very high" and priority "high" messages. If the Ordering Activity custom code is documented according

to SAP's then-current standards (for details see <http://service.sap.com/>), SAP may provide guidance to assist Ordering Activity in issue resolution

Other Components, Methodologies, Content and Community Participation

- Monitoring components and agents for systems to monitor available resources and collect system status information of the Enterprise Support Solutions (e.g. SAP EarlyWatch Alert).
- Pre-configured test templates and test cases are usually delivered via the SAP Solution Manager Enterprise Edition. In addition the SAP Solution Manager Enterprise Edition assists Ordering Activity's testing activities with functionalities that currently include:
 - Test administration for Enterprise Support Solutions by using the functionality provided as part of the SAP Solution Manager Enterprise Edition
 - Quality Management for management of "Quality-Gates"
 - SAP-provided tools for automatic testing
 - SAP-provided tools to assist with optimizing regression test scope. Such tools support identifying the business processes that are affected by a planned SAP Software Solutions change and make recommendations for the test scope as well as generating test plans (for details see <http://service.sap.com/>).
- Content and supplementary tools designed to help increase efficiency, which may include implementation methodologies and standard procedures, an Implementation Guide (IMG) and Business Configuration (BC) Sets.
- Access to guidelines via the SAP Service Marketplace, which may include implementation and operations processes and content designed to help reduce costs and risks. Such content currently includes:
 - End-to-End Solution Operations: Assists Ordering Activity with the optimization of the end-to-end operations of Ordering Activity's SAP Software Solution.
 - Run SAP Methodology: Assists Ordering Activity with application management, business process operations, and administration of the SAP NetWeaver® technology platform, and currently includes:
 - The SAP standards for solution operations
 - The road map of Run SAP to implement end-to-end solution operations
 - Tools, including the SAP Solution Manager Enterprise Edition application management solution. For more information on the Run SAP methodology, refer to <http://service.sap.com/runsap>
- Participation in SAP's customer and partner community (via SAP Service Marketplace), which provides information about best business practices, service offerings, etc.

2.1 Global Message Handling and Service Level Agreement (SLA). When Ordering Activity reports malfunctions, SAP supports Ordering Activity by providing information on how to remedy, avoid and bypass errors. The main channel for such support will be the support infrastructure provided by SAP. Ordering Activity may send an error message at any time. All persons involved in the message solving process can access the status of the message at any time. For further details on definitions of message priorities see SAP Note 67739. In exceptional cases, Ordering Activity may also contact SAP by telephone. For such contact (and as otherwise provided) SAP requires that License provide remote access as specified in Section 3.2(iii).

The following Service Level Agreements ("SLA" or "SLAs") shall apply to all Ordering Activity support messages that SAP accepts as being Priority 1 and which fulfill the prerequisites specified herein. Such SLAs shall commence in the first full Calendar Quarter following the Effective Date of this Addendum. As used herein, "Calendar Quarter" is the three month period ending on March 31, June 30, September 30 and December 31 respectively of any given calendar year.

2.1.1 SLA for Initial Response Times: Priority 1 Support Messages ("Very High"). SAP shall respond to Priority 1 support messages within one (1) hour of SAP's receipt (twenty-four hours a day, seven days a week) of such Priority 1 support messages. A message is assigned Priority 1 if the problem has very serious consequences for normal business transactions and urgent, business critical work cannot be performed. This is generally caused by the following circumstances: complete system outage, malfunctions of central SAP functions in the Production System, or Top-Issues.

2.1.2 SLA for Corrective Action Response Time for Priority 1 Support Messages: SAP shall provide a solution, work around or action plan for resolution ("Corrective Action") of Ordering Activity's Priority 1 support message within four (4) hours of SAP's receipt (twenty-four hours a day, seven days a week) of such Priority 1 support message ("SLA for Corrective Action"). In the event an action plan is submitted to Ordering Activity as a

Corrective Action, such action plan shall include: (i) status of the resolution process; (ii) planned next steps, including identifying responsible SAP resources; (iii) required Ordering Activity actions to support the resolution process; (iv) to the extent possible, planned dates for SAP's actions; and (v) date and time for next status update from SAP. Subsequent status updates shall include a summary of the actions undertaken so far; planned next steps; and date and time for next status update. The SLA for Corrective Action only refers to that part of the processing time when the message is being processed at SAP ("Processing Time"). Processing Time does not include the time when the message is on status "Customer Action" or "SAP Proposed Solution", whereas (a) the status Customer Action means the support message was handed over to Ordering Activity; and (b) the status SAP Proposed Solution means SAP has provided a Corrective Action as outlined herein. The SLA for Corrective Action shall be deemed met if within four (4) hours of processing time: SAP proposes a solution, a workaround or an action plan; or if Ordering Activity agrees to reduce the priority level of the message.

2.1.3 Prerequisites and Exclusions.

2.1.3.1 Prerequisites. The SLAs shall only apply when the following prerequisites are met for all support messages: (i) in all cases except for Root Cause Analysis for Custom Code under Section 2, support messages are related to releases of Enterprise Support Solutions which are classified by SAP with the shipment status "unrestricted shipment"; (ii) support messages are submitted by Ordering Activity in English via the SAP Solution Manager Enterprise Edition in accordance with SAP's then current support message processing log-in procedure which contain the relevant details necessary (as specified in SAP Note 16018 or any future SAP Note which replaces SAP Note 16018) for SAP to take action on the reported error; (iii) support messages are related to a product release of Enterprise Support Solutions which falls into Mainstream Maintenance or Extended Maintenance.

For Priority 1 support messages, the following additional prerequisites must be fulfilled by Ordering Activity: (a) the issue and its business impact are described in detail sufficient to allow SAP to assess the issue; (b) Ordering Activity makes available for communications with SAP, twenty four (24) hours a day, seven (7) days a week, an English speaking contact person with training and knowledge sufficient to aid in the resolution of the Priority 1 message consistent with Ordering Activity's obligations hereunder; and (c) a Ordering Activity contact person is provided for opening a remote connection to the system and to provide necessary log-on data to SAP.

2.1.3.2 Exclusions. For SAP Enterprise Support in particular the following types of Priority 1 messages are excluded from the SLAs: (i) support messages regarding a release, version and/or functionalities of Enterprise Support Solutions developed specifically for Ordering Activity (including without limitation those developed by SAP Custom Development and/or by SAP subsidiaries) except for custom code built with the SAP development workbench; (ii) support messages regarding country versions that are not part of the Enterprise Support Solutions and instead are realized as partner add-ons, enhancements, or modifications is expressly excluded even if these country versions were created by SAP or an affiliate of SAP; (iii) the root cause behind the support message is not a malfunction, but a missing functionality ("development request") or the support message is ascribed to a consulting request; and (iv) support messages referred for handling under Secure Support.

2.1.4 Service Level Credit.

2.1.4.1 SAP shall be deemed to have met its obligations pursuant to the SLAs as stated above by reacting within the allowed time frames in ninety-five percent (95%) of the aggregate cases for all SLAs within a Calendar Quarter. In the event Ordering Activity submits less than twenty (20) messages (in the aggregate for all SLAs) pursuant to the SLAs stated above in any Calendar Quarter during the Enterprise Support term, Ordering Activity agrees that SAP shall be deemed to have met the its obligations pursuant to the SLAs stated above if SAP has not exceeded the stated SLA time-frame in more than one support message during the applicable Calendar Quarter.

2.1.4.2 Subject to Section 2.1.4.1 above, in the event that the timeframes for the SLAs are not met (each a "Failure"), the following rules and procedures shall apply: (i) Ordering Activity shall inform SAP in writing of any alleged Failure; (ii) SAP shall investigate any such claims and provide a written report proving or disproving the accuracy of Ordering Activity's claim; (iii) Ordering Activity shall provide reasonable assistance to SAP in its efforts to correct any problems or processes inhibiting SAP's ability to reach the SLAs; (iv) subject to this Section 2.1.4, if based on the report, an SAP Failure is proved, SAP shall apply a Service Level Credit ("SLC") to Ordering Activity's next SAP Enterprise Support Fee invoice equal to one quarter percent (0.25%) of Ordering Activity's SAP Enterprise Support Fee for the applicable Calendar Quarter for each Failure reported and proved, subject to a maximum SLC cap per Calendar Quarter of five percent (5%) of Ordering Activity's SAP Enterprise Support Fee for such Calendar Quarter. Ordering Activity bears the responsibility of notifying SAP of any SLCs within one

month after the end of a Calendar Quarter in which a Failure occurs. No penalties will be paid unless notice of Ordering Activity's well-founded claim for SLC(s) is received by SAP in writing. The SLC stated in this Section 2.1.4 is Ordering Activity's sole and exclusive remedy with respect to any alleged or actual Failure.

2.2 SAP Support Advisory Center. For Priority 1 and Top-Issues directly related to the Enterprise Support Solutions, SAP shall make available a global unit within SAP's support organization for mission critical support related requests (the "Support Advisory Center"). The Support Advisory Center will perform the following mission critical support tasks: (i) remote support for Top-Issues – the Support Advisory Center will act as an additional escalation level, enabling 24X7 root cause analysis for problem identification; (ii) Continuous Quality Check service delivery planning in collaboration with Ordering Activity's IT, including scheduling and delivery coordination; (iii) provides one SAP Enterprise Support report on request per calendar year; (iv) remote primary certification of the SAP Customer Center of Expertise if requested by Ordering Activity; and (v) providing guidance in cases in which Continuous Quality Checks (as defined in Section 2.3 below), an action plan and/or written recommendations of SAP show a critical status (e.g. a red CQC report) of the Enterprise Support Solutions.

As preparation for the Continuous Quality Check delivery through SAP Solution Manager Enterprise Edition, Ordering Activity's Contact Person and SAP shall jointly perform one mandatory setup service ("Initial Assessment") for the Enterprise Support Solutions. The Initial Assessment shall be based upon SAP standards and documentation.

The designated SAP Support Advisory Center will be English speaking and available to Ordering Activity's Contact Person (as defined below) or its authorized representative twenty-four hours a day, seven days a week for mission critical support related requests. The available local or global dial-in numbers are shown in SAP Note 560499.

The Support Advisory Center is only responsible for the above mentioned mission critical support related tasks to the extent these tasks are directly related to issues or escalations regarding the Enterprise Support Solutions.

2.3 SAP Continuous Quality Check. In case of critical situations related to the SAP Software Solution (such as Go Live, upgrade, migration or Top Issues), SAP will provide at least one Continuous Quality Check (the "Continuous Quality Check" or "CQC") per calendar year for each SAP Software Solution.

The CQC may consist of one or more manual or automatic remote Service Sessions. SAP may deliver further CQC's in cases where vital alerts are reported by SAP EarlyWatch Alert or in those cases where Ordering Activity and the SAP Advisory Center mutually agree that such a service is needed to handle a Top-Issue. Details, such as the exact type and priorities of a CQC and the tasks of SAP and cooperation duties of Ordering Activity, shall be mutually agreed upon between the parties. At the end of a CQC, SAP will provide Ordering Activity with an action plan and/or written recommendations.

Ordering Activity acknowledges that all or part of the CQC sessions may be delivered by SAP and/or a certified SAP partner acting as SAP's subcontractor and based on SAP's CQC standards and methodologies. Ordering Activity agrees to provide appropriate resources, including but not limited to equipment, data, information, and appropriate and cooperative personnel, to facilitate the delivery of CQC's hereunder.

Ordering Activity acknowledges that SAP limits CQC re-scheduling to a maximum of three times per year. Re-scheduling must take place at least 5 working days before the planned delivery date. If Ordering Activity fails to follow these guidelines, SAP is not obliged to deliver the yearly CQC to the Ordering Activity.

2.4 SAP Solution Manager Enterprise Edition under SAP Enterprise Support.

2.4.1 SAP Solution Manager Enterprise Edition (and any successor to SAP Solution Manager Enterprise Edition provided hereunder) shall be subject to the Agreement and is solely for the following purposes under SAP Enterprise Support: (i) delivery of SAP Enterprise Support and support services for Ordering Activity Solutions including delivery and installation of software and technology maintenance for Enterprise Support Solutions; and (ii) application lifecycle management for Ordering Activity Solutions and for any other software components and IT assets licensed or otherwise obtained by Ordering Activity from third parties provided such third party software, software components and IT assets are operated in conjunction with Enterprise Support Solutions and are required to complete the Ordering Activity's business processes as documented in the solution documentation in SAP Solution Manager Enterprise Edition ("Additional Supported Assets"). Such application lifecycle management is limited solely to the following purposes:

- implementation, configuration, testing, operations, continuous improvement and diagnostics

- incident management (service desk), problem management and change request management as enabled using SAP CRM technology integrated in SAP Solution Manager Enterprise Edition
- administration, monitoring, reporting and business intelligence as enabled using SAP NetWeaver technology integrated in SAP Solution Manager Enterprise Edition. Business intelligence may also be performed provided the appropriate SAP BI software is licensed by Ordering Activity as part of the Enterprise Support Solutions.
- For application lifecycle management as outlined under section 2.4.1(ii) above, Ordering Activity does not require a separate Package license to SAP CRM. Ordering Activity must hold appropriate Named User licenses to Use SAP Solution Manager.

2.4.2 SAP Solution Manager Enterprise Edition may not be used for purposes other than those stated above. Without limiting the foregoing restriction, Ordering Activity shall not use SAP Solution Manager Enterprise Edition for (i) CRM scenarios such as service plans, contracts, service confirmation management, except as CRM scenarios are expressly stated in Section 2.4.1; (ii) SAP NetWeaver usage types other than those stated above or (iii) application life-cycle management and in particular incident management (service desk) except for Ordering Activity Solutions and Additional Supported Assets and (iv) non-IT shared services capabilities, including without limitation HR, Finance or Procurement.

2.4.3 SAP, in its sole discretion, may update from time to time on the SAP Service Marketplace under <http://service.sap.com/solutionmanager> the use cases for SAP Solution Manager Enterprise Edition under this Section 2.4.

2.4.4 SAP Solution Manager Enterprise Edition shall only be used during the term of this Addendum and by Named Users licensed by Ordering Activity subject to the licensed rights for the Software and exclusively for Ordering Activity's SAP-related support purposes in support of Ordering Activity's internal business operations. The right to use any SAP Solution Manager Enterprise Edition capabilities under SAP Enterprise Support other than those listed above is subject to a separate written agreement with SAP, even if such capabilities are accessible through or related to SAP Solution Manager Enterprise Edition. Notwithstanding the foregoing limitation on Named Users, Ordering Activity shall be entitled to allow any of its employees to use web self service in the SAP Solution Manager Enterprise Edition during the term of this Addendum for the sole purpose of creating support tickets, requesting support ticket status and ticket confirmation directly related to the Ordering Activity Solutions and Additional Supported Assets.

2.4.5 Use of SAP Solution Manager Enterprise Edition may not be offered by Ordering Activity as a service to third parties even if such third parties have licensed SAP Software and have licensed Named Users; provided, third parties authorized to access the SAP Software under the Agreement may have access to SAP Solution Manager Enterprise Edition solely for SAP-related support purposes in support of Ordering Activity's internal business operations under and in accordance with the terms of this Addendum.

SECURE SUPPORT. Ordering Activity may request and SAP GSS shall provide, to such degree as SAP GSS makes such services generally available within the Geographic Scope of the SAP GSS GSA Schedule, Secure Support services. Secure Support is delivered in the United States only and currently includes a secure remote connection, secure backoffice, secure support advisor, secure support setup, and certain secure continuous quality checks as specified herein.

2.5 Secure Remote Connection and Secure Backoffice. A US citizen-staffed secure backoffice located in a US facility shall be provided during the standard hours of 9:00AM to 6:00PM United States Eastern time, Monday through Friday, excluding holidays observed by SAP GSS ("Standard Hours") for the following Ordering Activity site(s).

The Ordering Activity shall define the location in the Delivery Order where Secure Support is to be delivered.

Under SAP Enterprise Support, Ordering Activity messages are initially received and addressed by SAP's global support organization. When connection is needed to the Ordering Activity network in cases where login is required for problem resolution, Ordering Activity requires that login can only be performed by US citizen resources over an approved communication channel that terminates in the continental US. Under Secure Support, SAP GSS provides this secure channel and maintains a controlled area from which the secure connection will terminate in a GSS-provided, or if agreed a Ordering Activity-provided, personal computer ("PC"). This PC shall contain and be prepared to run the agreed upon and Ordering Activity-provided Client VPN software, which will enable the SAP GSS secure connection to the Ordering Activity solution infrastructure for the provision of Secure Support.

Ordering Activity shall provide all required customer-specific hardware/software, remote secure connections and access permissions to its production systems for delivery of the Secure Support service by SAP GSS.

The following operational process applies for SAP GSS Backoffice message support:

1. Ordering Activity is responsible for identification of issues, initial issue analysis performed by Ordering Activity's support center, and opening of customer message tickets through SAP Service Marketplace or SAP Solution Manager under SAP Enterprise Support.
2. Under SAP Enterprise Support, SAP Global Support Centers provide the first level of SAP support to review, analyze and provide any known resolution to issues or provide global 24x7 root cause analysis and escalation procedures. SAP Global Development will be engaged as appropriate to determine a resolution or identify additional information needed from Ordering Activity.
3. Under Secure Support, neither SAP Global Support Centers nor SAP Global Development is authorized to access Ordering Activity's system directly and will be instructed in internal SAP procedures not to request such access. In the event access is required by SAP, the SAP GSS Secure Backoffice will be engaged through internal SAP procedures to continue issue resolution as authorized by Ordering Activity and facilitate communication between Ordering Activity and SAP Global resources.
4. Under Secure Support, resolutions to issues will be documented and made available to Ordering Activity in accordance with SAP's standard procedures.

2.6 Secure Support Advisor. SAP GSS shall designate one (1) resource in the SAP GSS organization to be Ordering Activity's Secure Support contact person (the "Secure Support Advisor"). The Secure Support Advisor shall perform the following support tasks: (i) assist Ordering Activity in planning, coordinating, scheduling and delivering (in cooperation with Ordering Activity) the Secure Support Setup and Secure Continuous Quality Checks described below; (ii) advising Ordering Activity on the implementation of recommended actions resulting from delivery of SAP GSS Secure Support services; (iii) acting as an additional escalation contact for exception handling in the SAP Enterprise Support process; (v) providing guidance in cases in which Secure Continuous Quality Checks, an action plan, and/or written recommendations of SAP show a critical status (e.g. a red CQC report) of the Enterprise Support Solution, and (vi) providing access for remote certification of the SAP Customer Center of Expertise if requested by Ordering Activity.

The Secure Support Advisor is available via telephone and email during the Standard Hours specified above. SAP GSS shall make available a substitute Secure Support Advisor during any periods where the designated Support Advisor is unavailable. All Services of the designated SAP Support Advisor shall be coordinated with Ordering Activity's designated Secure Support Program Manager, as described in Section 3.1 below.

2.7 Secure Support Setup. Ordering Activity and SAP GSS agree to jointly conduct an initial Secure Support Setup as part of Secure Support. The Secure Support Setup includes: (i) securing remote connectivity between Ordering Activity and SAP GSS; (ii) reviewing best practices for collaboration with SAP GSS and SAP Active Global Support; (iii) reviewing Ordering Activity solution landscape; and (iv) review of Ordering Activity project roadmap.

2.8 Secure Continuous Quality Checks. Certain Secure Continuous Quality Checks shall be delivered through the secure remote connection established under Secure Support. Ordering Activity shall coordinate such Secure Continuous Quality Checks with the Secure Support Advisor. In case of critical situations related to the SAP Software Solution (such as, implementation, upgrade, migration or Top Issues), SAP GSS will provide at least one Secure Continuous Quality Check (the "Secure Continuous Quality Check" or "Secure CQC") per year for each SAP Software Solution. The Secure CQC portfolio of services for Ordering Activity's includes:

- SAP GoingLive™ Check for an implementation project going productive.
- SAP GoingLive™ Functional Upgrade Check for an upgrade to a higher release.

The CQC portfolio of services may be changed by SAP GSS from time to time. The CQC may consist of one or more manual or automatic remote Service Sessions. SAP GSS may deliver further Secure CQC's in cases where vital alerts reported by SAP EarlyWatch Alert or in those cases where Ordering Activity and the Secure Support Advisor mutually agree that such a service is needed to handle a Top-Issue. Details, such as the exact priorities of a Secure CQC, shall be mutually agreed upon between the parties. At the end of a Secure CQC, SAP GSS will

provide Ordering Activity with an action plan and/or written recommendations. Ordering Activity agrees to provide appropriate resources, including but not limited to equipment, data, information, and appropriate and cooperative personnel, to facilitate the delivery of Secure CQC's hereunder.

In the event the Effective Date of the Period of Performance is after September 30th of the year in which the Effective Date occurs, Ordering Activity shall not be entitled to receive the above mentioned Secure CQC services for the remainder of such calendar year.

Ordering Activity understands and agrees that to the extent the SAP Software contains products and/or software components licensed or resold by SAP from a third party, the support of such third party is required to deliver a CQC.

Ordering Activity acknowledges that SAP GSS limits Secure CQC re-scheduling to a maximum of three times per year. Re-scheduling must take place at least 20 working days before the planned delivery date.

2.9 Ordering Activity-Specific Security Requirements and Instructions. The parties acknowledge that neither the SAP Enterprise Support nor Secure Support described herein contemplates the processing or storage of Ordering Activity data, Ordering Activity Proprietary Information, or Ordering Activity customer information by SAP and SAP GSS, and that Ordering Activity provides access to such information or data, if at all, solely to the extent necessary for SAP and SAP GSS to perform its obligations under this Addendum. Notwithstanding anything to the contrary herein, with respect to the SAP Enterprise Support and Secure Support delivered hereunder, Ordering Activity may, in its sole discretion, and at any time, elect not to allow, or to otherwise limit: (a) remote access by SAP and SAP GSS, and/or (b) connectivity by and between Ordering Activity and SAP and SAP GSS. Ordering Activity acknowledges that Ordering Activity's failure to establish remote access or connection as described in Section 3.2 below, or to limit such access, may lead to delays in message handling and the provision of corrections, or may render SAP and SAP GSS unable to provide the full scope of SAP Enterprise Support and Secure Support. Ordering Activity shall not be entitled to any refund or credit of Secure Enterprise Support Fees paid, and SAP and SAP GSS shall not be held liable for any delay or inability to meet the support obligations set forth in this Addendum to the extent such delay or inability results from Ordering Activity's limitation of access. Accordingly, this Section 2.9 describes the Ordering Activity-specific security requirements that are mutually agreed to be applicable to this Addendum.

2.9.1 Security Requirements Applicable to SAP Enterprise Support.

SAP provides information regarding its commercial security practices related to the global delivery of SAP Enterprise Support, including the technical and organizational measures implemented by SAP designed to ensure the lawful processing of personal data in accordance with EU data protection laws and any audits and certifications. Upon Ordering Activity's written request, SAP shall provide its information document, "Security and Data Protection@SAP," for Ordering Activity's review and information purposes. SAP agrees to comply with the "Security and Data Protection@SAP" information document. SAP represents that, to the best of its knowledge, it engages in best practices with respect to the hiring of its employees, in compliance with applicable local law and regulations, including administering background checks in certain locations, including such background checks as are consistent with best practices of SAP in the relevant location and consistent with applicable law.

2.9.2 Security Requirements Applicable to Secure Support.

2.9.2.1 Clearances and Representations. SAP GSS represents that: (i) it is a subsidiary company of SAP AG and operates under a Proxy Agreement administered by the US Defense Security Service to mitigate foreign ownership, control, and influence; (ii) it has successfully completed security inspection process requirements of, and currently holds a Top Secret facility security clearance granted by, the US Department of Defense (DoD); and (iii) the SAP GSS employees assigned with responsibility for delivering Secure Support to Ordering Activity hereunder are U.S. citizens and some individuals have successfully completed the security clearance process requirements of, and currently hold Secret or Top Secret security clearances. During the term of this Addendum upon Ordering Activity's written request the SAP GSS Facility Security Officer (FSO) shall verify such clearance(s) in writing to Ordering Activity and promptly notify Ordering Activity of any downgrade in status.

2.9.2.2 System Access Instructions. SAP GSS shall comply with Ordering Activity's requirements stated below for access to Ordering Activity's systems:

- a. Ordering Activity prohibits remote access by, and disclosure of any data to SAP under SAP Enterprise Support
- b. SAP GSS shall treat any Ordering Activity data, user access, passwords or system information provided by Ordering Activity to SAP GSS as Proprietary Information under applicable provisions of the Agreement.
- c. Ordering Activity shall control, and shall grant or limit secure remote access to SAP GSS at its sole discretion, and SAP GSS shall only access those systems that Ordering Activity authorizes SAP GSS to access.
- d. In the event Ordering Activity discloses classified, controlled unclassified, or sensitive Ordering Activity data to SAP GSS as part of any authorized remote access, SAP GSS shall disclose such data only in accordance with the instructions provided by Ordering Activity pursuant to Section 3.2 (xv) below.
- e. If access is granted by Ordering Activity pursuant to Section 2.9.2.2 (c) above, Ordering Activity shall provide SAP GSS personnel with any user authorizations and passwords to access its systems and may revoke or terminate such authorizations as Ordering Activity deems appropriate from time to time. Ordering Activity shall grant SAP GSS access to Ordering Activity systems or personal information only if such access is essential for the performance of the support hereunder, and SAP GSS shall comply with Ordering Activity’s instructions for such access.
- f. If onsite support is provided, Ordering Activity requires that personnel delivering support onsite at Ordering Activity facilities be approved by Ordering Activity and adhere to Ordering Activity’s reasonable requirements and rules for access, and for use of Ordering Activity’s electronic resources. Ordering Activity has the right to request removal or replacement of personnel at its sole discretion. Ordering Activity understands and agrees that schedules, resource availability, and costs are impacted by delays in processing approvals for such access.
- g. **Export Controls for Data.** Ordering Activity may disclose to SAP GSS as part of any authorized remote access, data which may be subject to export controls under 22 United States Code 2751 – 2796 (Arms Export Control Act) and 22 Code of Federal Regulations 120-130 (International Traffic in Arms Regulations) or 50 United States Code 2401 – 2420 (Export Administration Act) and 15 Code of Federal Regulations 768 – 799 (Export Administration Regulations) and their successor and supplemental laws and regulations (collectively hereinafter referred to as the “Export Laws and Regulations”). Provided Ordering Activity identifies the data as being subject to such controls, SAP GSS shall comply with any and all Export Laws and Regulations and any license(s) issued thereunder in handling any such data.

3. Ordering Activity’s Responsibilities.

3.1 Ordering Activity Program Management. In order to receive Secure Enterprise Support hereunder, Ordering Activity shall designate a qualified English speaking Secure Enterprise Support Program Manager within its SAP Customer Center of Expertise and shall provide contact details (in particular e-mail address and telephone number) by means of which the Contact Person or the authorized representative of such Contact Person can be contacted at any time. The Secure Enterprise Support Program Manager shall cooperate with the designated SAP GSS Secure Support Advisor to administer the terms of this support agreement, and shall be Ordering Activity’s authorized representative empowered to make necessary decisions for Ordering Activity or bring about such decision without undue delay.

Contact Person Name	Postal Address	Email Address	Desk Telephone Number	Mobile Telephone Number

3.2 Other Requirements. In order to receive Secure Enterprise Support hereunder, Ordering Activity must:

- (i) Continue to pay all maintenance and support fees in accordance with the Support Plan and the GSA Schedule Contract.
- (ii) Otherwise fulfill its obligations under the Support Plan and the GSA Schedule Contract.
- (iii) For the SAP Enterprise Support global component of Secure Enterprise Support, provide and maintain remote access (subject to Section 2.9.1 above) via a technical standard procedure as defined by SAP and grant SAP all necessary authorizations, in particular for global problem analysis as part of global message handling. Such global remote access shall be granted without restriction regarding the nationality of the SAP employee(s) who process support messages or the country in which they are located. Ordering Activity acknowledges that failure to grant access may lead to delays in message handling and the provision of corrections, or may render SAP unable to provide help in an efficient manner. Ordering Activity understands

that message tickets opened by Ordering Activity through SAP Service Marketplace or SAP Solution Manager are initially processed through SAP Global Support Centers worldwide before routing for secure handling by SAP GSS. It is Ordering Activity's responsibility to ensure that no sensitive information is transmitted when opening message tickets. The necessary software components must also be installed for support services. For more details, see SAP Note 91488.

- (iv) For the Secure Support component of Secure Enterprise Support, provide and maintain a secure remote connection (subject to Section 2.9.2 above) between the SAP GSS secure facility and Ordering Activity's production systems via a technical standard procedure acceptable to SAP GSS; provide all required Ordering Activity-specific hardware/software, if any, agreed for use by SAP GSS, and grant SAP GSS all necessary authorizations and permissions necessary for Secure Support delivery. Ordering Activity acknowledges that SAP GSS is not able to fulfill its Secure Support obligations during periods of time when Ordering Activity denies SAP GSS access to the Enterprise Support Solutions. In the event Ordering Activity discloses Ordering Activity data to SAP GSS as part of authorized secure remote access, and such data is rated classified, controlled unclassified, or sensitive as defined by the US National Industrial Security Program (NISPOM), or is subject to US export control laws including ITAR and EAR, Ordering Activity shall identify and provide its instructions to SAP GSS for the handling of such data, including its instructions for allowing access to such data by SAP.
- (v) Establish and maintain an SAP certified Customer COE meeting the requirements specified in Section 5 below.
- (vi) Have installed, configured and be using productively, an SAP Solution Manager Enterprise Edition system, with the latest patch levels for Basis, and the latest SAP Solution Manager Enterprise Edition support packages.
- (vii) Activate SAP EarlyWatch Alert for the Production Systems and transmit data to Ordering Activity's productive SAP Solution Manager Enterprise Edition system. See SAP Note 1257308 for information on setting up this service.
- (viii) Perform the Initial Assessment as described in Section 2.2 and implement all recommendations of SAP classified as mandatory.
- (ix) Establish a global connection between Ordering Activity's SAP Solution Manager Enterprise Edition installation and SAP and a connection between the Enterprise Support Solutions and Ordering Activity's SAP Solution Manager Enterprise Edition installation. Ordering Activity shall maintain the solution landscape and core business processes in Ordering Activity's SAP Solution Manager Enterprise Edition system for all Production Systems and systems connected to the Production Systems. Ordering Activity shall document any implementation or upgrade projects in Ordering Activity's SAP Solution Manager Enterprise Edition system.
- (x) To fully enable and activate the SAP Solution Manager Enterprise Edition, Ordering Activity shall adhere to the applicable documentation.
- (xi) Ordering Activity agrees to maintain adequate and current records of all Modifications and, if needed, promptly provide such records to SAP.
- (xii) Submit all error messages via the then current SAP support infrastructure as made available by SAP from time to time via updates, upgrades or add-ons.
- (xiii) Inform SAP without undue delay of any changes to Ordering Activity's installations and Named Users and all other information relevant to the Enterprise Support Solutions.
- (xiv) Provide, configure and maintain any Ordering Activity-provided hardware/software and any Ordering Activity-provided authorizations/permissions for SAP GSS personnel to provide Secure Support delivery without the need for SAP GSS personnel to travel to Ordering Activity or other non-SAP GSS locations.
- (xv) Identify and mark any classified, controlled unclassified, or sensitive Ordering Activity data that may be disclosed to SAP GSS in connection with the delivery of Secure Support and identify the safeguards Ordering Activity requires from SAP GSS to protect such data and any procedures/limitations for allowing access to such data by SAP.
- (xvi) Ordering Activity acknowledges that any additional background investigations or security clearances required by Ordering Activity may limit the SAP GSS staff available to provide the delivery of Secure Support.

4. Customer Center of Expertise.

4.1 Role of the Customer Center of Expertise. In order to leverage the full potential value delivered as part of SAP Enterprise Support, Ordering Activity is required to establish a Customer Center of Expertise ("Customer Center of Expertise", or "Customer COE"). The Customer COE is designated by Ordering Activity as a central

point of contact for interaction with the SAP support organization. As a permanent center of expertise, the Customer COE supports Ordering Activity's efficient implementation, innovation, operation and quality of business processes and systems related to the SAP Software Solution based on the Run SAP methodology provided by SAP (for more information on the Run SAP methodology, refer to <http://service.sap.com/runsap>). The Customer COE should cover all core business process operations. SAP recommends starting the implementation of the Customer COE as a project that runs in parallel with the functional and technical implementation projects.

4.2 Basic Functions of the Customer COE. The Customer COE must fulfill the following basic functions:

- Support Desk: Set-up and operation of a support desk with a sufficient number of support consultants for infrastructure/application platforms and the related applications during regular local working hours (at least 8 hours a day, 5 days (Monday through Friday) a week). Ordering Activity support process and skills will be jointly reviewed in the framework of the service planning process and the certification audit.
- Contract administration: Contract and license processing in conjunction with SAP (license audit, maintenance billing, release order processing, user master and installation data management).
- Coordination of innovation requests: Collection and coordination of development requests from the Ordering Activity and/or any of its affiliates provided such affiliates are entitled to use the Enterprise Support Solutions under the Agreement. In this role the Customer COE shall also be empowered to function as an interface to SAP to take all action and decisions needed to avoid unnecessary modification of Enterprise Support Solutions and to ensure that planned modifications are in alignment with the SAP software and release strategy.
- Information management: Distribution of information (e.g. internal demonstrations, information events and marketing) about Enterprise Support Solutions and the Customer COE within the Ordering Activity's organization.
- CQC and other remote services planning: Ordering Activity regularly engages in a service planning process with SAP. The service planning starts during the initial implementation and will then be continued regularly.

4.3 Customer COE Certification. Ordering Activity must establish a certified Customer COE upon the later to occur of the following: (i) within twelve (12) months after the Effective Date; or (ii) within six (6) months after Ordering Activity has started using at least one of the Enterprise Support Solutions in live mode for normal business operations. To obtain the then-current primary Customer COE certification or re-certification by SAP, the Customer COE undergoes an audit procedure. Detailed information on the initial certification and re-certification process and conditions, as well as information on the available certification levels, is available on the SAP Service Marketplace (<http://service.sap.com/coe>).

5. Secure Enterprise Support Fees.

Secure Enterprise Support Service at the site(s) specified above shall commence as of the first day of the month following initial delivery of the Software under Appendices to the Agreement, and shall be paid annually in advance. After the Initial Term (as defined in the applicable Appendix, or order documents under the Agreement), and subject to the Agreement and this Secure Enterprise Support Addendum, Secure Enterprise Support Service shall renew at the beginning of each calendar year for the subsequent one year period.

The annual Secure Enterprise Support Fee for the Software licensed under Appendices to the Agreement is priced at the then current Secure Enterprise Support Factor in effect (currently 22%) multiplied by the total Net License Fee for the licensed Software as specified in Appendices to the Agreement. SAP agrees that the Secure Enterprise Support Factor shall remain at 22% until December 31, 2016. Thereafter, the Secure Enterprise Support Factor is subject to change once during a calendar year upon ninety (90) days notice to Ordering Activity.

Secure Enterprise Support Fees are invoiced on an annual basis effective January 1 of a calendar year and payable Net 30 days from date of invoice. Any Secure Enterprise Support Fees due prior to January 1 are invoiced on a pro-rata basis for the given calendar year in effect. Secure Enterprise Support offered by SAP may be changed annually by SAP GSS at any time upon ninety (90) days prior written notice to Ordering Activity. After the Initial Term, the Secure Enterprise Support Fees and any limitations on increases are subject to Ordering Activity's compliance with the Customer COE requirements specified in Section 5 above.

6. **Delivery.** Delivery of the Secure Enterprise Support hereunder will be made by making the support available for download or other electronic transmission to Ordering Activity's location at: _____ . Ordering Activity agrees not to request any physical delivery of Secure Enterprise Support and should it errantly occur that any such delivery will be rejected by the Ordering Activity. Ordering Activity agrees that if Secure Enterprise Support becomes temporarily unavailable electronically, such support deliverable is extended until electronic delivery is available or until SAP GSS and Ordering Activity contractually agree on another form of delivery.

7. Termination.

7.1 Secure Enterprise Support may be terminated by either party with three (3) months written notice (i) prior to the end of the Initial Term and (ii) thereafter, prior to the start of the following renewal period. Any termination provided in accordance with above will be effective at the end of the then-current Secure Enterprise Support period during which the termination notice is received by the respective party. Notwithstanding the forgoing, SAP GSS may terminate Secure Enterprise Support after one (1) month written notice of Ordering Activity's failure to pay Secure Enterprise Support Fees. Any such Termination as defined above shall be in accordance with the terms and conditions of the SAP GSS GSA Schedule Contract.

7.2 For the avoidance of any doubt, termination of Secure Enterprise Support or selection to enroll in another type of SAP Support Services by Ordering Activity pursuant to Support Services selection provisions under this Support Plan Agreement shall strictly apply to all licenses under the Agreement, its appendices, schedules, addenda and order documents and any partial termination of Secure Enterprise Support or partial selection of Secure Enterprise Support by Ordering Activity shall not be permitted in respect of any part of the Agreement, its appendices, schedules, addenda, order documents or this Addendum.

8. Verification. To check the compliance with the terms of this Support Plan Agreement, SAP GSS shall be entitled to periodically monitor (at least once annually and in accordance with SAP standard procedures) (i) the correctness of the information Ordering Activity provided and (ii) Ordering Activity's usage of the Solution Manager Enterprise Edition in accordance with the rights and restrictions set out in Section 2.4.

9. Reinstatement. In the event Ordering Activity elects not to commence Secure Enterprise Support upon the first day of the month following initial delivery of the Software, or Secure Enterprise Support is otherwise terminated pursuant to Section 7 above or declined by Ordering Activity for some period of time, and is subsequently requested or reinstated, SAP GSS will invoice Ordering Activity the accrued Secure Enterprise Support Fees associated with such time period plus a reinstatement fee.

10. Other Terms and Conditions.

1.1 The scope of Secure Enterprise support offered by SAP GSS may be changed annually by SAP at any time upon three months prior written notice.

1.2 Ordering Activity hereby confirms that Ordering Activity has obtained all licenses for the Ordering Activity Solutions.

1.3 In the event that Ordering Activity is entitled to receive one or more services per calendar year, (i) Ordering Activity shall not be entitled to receive such services in the first calendar year if the Effective Date of Period of Performance is after September 30 and (ii) Ordering Activity shall not be entitled to transfer a service to the next year if Ordering Activity has not utilized such service.

1.4 FAILURE TO UTILIZE SECURE ENTERPRISE SUPPORT PROVIDED BY SAP GSS MAY PREVENT SAP GSS FROM BEING ABLE TO IDENTIFY AND ASSIST IN THE CORRECTION OF POTENTIAL PROBLEMS WHICH, IN TURN, COULD RESULT IN UNSATISFACTORY SOFTWARE PERFORMANCE FOR WHICH SAP GSS CANNOT BE HELD RESPONSIBLE.

1.5 In the event SAP licenses third party software to Ordering Activity under the Agreement, SAP GSS shall provide Secure Enterprise Support on such third party software to the degree the applicable third party makes such support available to SAP GSS. Ordering Activity may be required to upgrade to more recent versions of its operating systems and databases to receive Secure Enterprise Support for such third party software. If the respective vendor offers an extension of support for its product, SAP GSS may offer such extension of support under a separate written agreement for an additional fee.

1.6 Secure Enterprise Support is provided according to the current maintenance phases of SAP Software releases as stated in <http://service.sap.com/releasestrategy>.

1.7 SAP GSS shall provide Secure Enterprise Support to Ordering Activity under the terms of the Agreement (as applicable to the provisioning of services), including, but not limited to, the sections addressing the following issues: limitation of liability, proprietary or confidential information and rights in intellectual property. However, the parties agree that, other than as to damages resulting from the unauthorized use or disclosure of proprietary information, the amount of damages hereunder shall be limited to the fees paid under this Addendum. Such terms shall prevail over any conflicting or inconsistent terms and conditions, and any additional terms shall be deemed void, that may appear on any purchase order or other document furnished by Ordering Activity to SAP GSS.

1.8 Ordering Activity is responsible for making the necessary internal arrangements for the carrying out of the services hereunder, and in the case of on-site services, if any, for providing an appropriate work environment such as office space, parking, network connectivity, and access to appropriate systems, personnel, printers, fax machines, photocopiers, projectors, and other important facilities. Ordering Activity agrees that the services shall be subject to change if the necessary resources are not provided.

1.9 Those provisions of the Agreement addressing limitation of liability, proprietary or confidential information and rights in intellectual property shall survive any termination of this Addendum, as to the services provided hereunder.

1.10 SAP GSS shall have the sole and exclusive right, title and ownership to any and all ideas, concepts, or other intellectual property rights related in any way to the techniques, knowledge or processes of the Secure Enterprise Support services, whether or not developed for Ordering Activity.

ELIGIBILITY REQUIREMENTS: The following two support requirements will apply:

- (1) The ordering activity must purchase the same support level for all Contractor products licensed on a given CPU.
- (2) The ordering activity must purchase the same support level for all their CPUs at a given site.

The ordering activity may choose to reinstate support for a license which has not been supported for some period of time. The charge to the ordering activity for reinstatement of maintenance support will be negotiated on an open market basis outside the scope of this contract based on maintenance charges that would have been incurred from date of cancellation to date of reinstatement.

6. PERIODS OF MAINTENANCE (SIN 132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

Not available under the scope of this contract.

8. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of _____ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

Not available under the scope of this contract.

9. UTILIZATION LIMITATIONS - (SIN 132-33, AND SIN 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity as specified in the applicable order.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) For the purposes of Disaster Recovery, the ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred and the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; or, transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software. See definition of Back up Copy for the rights and usage.
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 132-33)

- a. In accordance with the terms and conditions of the end user license agreement accompanying the software, Customers wishing to either transfer a license or exchange or upgrade or convert a license for use to a new Machine or Operating System Software must first contact their SAP Government Support and Services, Inc. Account Manager Representative for applicable fees and terms. Such license transfers, upgrades, conversions and exchanges shall be accomplished as Off GSA Schedule transactions.
- b. LICENSE DOWNGRADE. There is no fee to the ordering activity for downgrading the number of seats on their license or transfers to a machine with a lower number of seats as long as the same Operating System Software is running.
- c. TEMPORARY TRANSFER OF LICENSE. There is no charge to the ordering activity for temporary transfer of a license to another Machine when the licensed Machine is inoperable.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

A general description of the Contractor's products is set forth under the Product Description appendix section of this pricelist.

12. RIGHT-TO-COPY PRICING

No additional charge based upon use in accordance with the standard commercial license. See definition of Back up Copy for the rights and usage.

NOTICE REGARDING VERSION TO BE DELIVERED:

Unless otherwise indicated on the Purchase Order, all products delivered under the contract shall be the most current version that is generally available for Contractor's commercial customers. Out of production of end of life products will be delivered on an "as available" basis.

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
- c. Orders for services can be structured as Firm Fixed Price or Fixed Level of Effort.
- d. TRAVEL. The Labor Rates listed herein apply to all ordering activity locations within the scope of this contract. A travel/transportation charge shall apply to all ordering activity locations in excess of fifty (50) miles of the Contractor's facility located in Rockville, MD. Such charge will apply as an additional charge based on actual expenses for travel only.

Any travel required by an ordering activity, in the performance of IT Professional Services under this contract, will be reimbursed by the ordering activity, in which the Contractor travel will be in accordance with the Federal Travel Regulations or Joint Travel Regulations, as applicable.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
- e. GUARANTEE. The term of the warranty is 90 days for Services, from date of project completion. Contractor warrants that IT Professional Services shall be performed by qualified individuals in accordance with generally accepted industry standards.
- f. DISCLAIMERS. Contractor disclaims all other warranties and conditions, express or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose. No warranty is made regarding the results of any IT Professional Service or that the IT Professional Service's functionality will meet the ordering activity's requirements.

g. **EXCLUSIVE REMEDIES.** For any breach of the above warranties, the ordering activity's exclusive remedy and SAP Government Support and Services, Inc.'s entire liability shall be:

IT PROFESSIONAL SERVICES. The correction or reperformance of the services, or if Contractor is unable to perform the services as warranted, the ordering activity shall be entitled to recover the fees paid to Contractor for the unsatisfactory services.

h. **WARRANTY EXCLUSION AND LIMITATION OF DAMAGES.** Except as expressly set forth in this agreement and except for the implied warranty of merchantability, there are no warranties expressed or implied. In no event will Contractor be liable to the ordering activity for consequential damages as defined in the Uniform Commercial Code, Section 2-715 in effect in the District of Columbia as of January 1, 1973, i.e.:

Consequential damages resulting from Contractor's breach include (a) any loss resulting from general or particular requirements and needs of which Contractor at the time of contracting had reason to know and which could not reasonably be prevented by cover or otherwise; and (b) injury to person or property proximately resulting from any breach of warranty.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented: A description of each type of Information Technology Service offered under SIN 132-51 is set forth below under Information Technology Service Descriptions.

INFORMATION TECHNOLOGY SERVICE DESCRIPTIONS

Principal Consultant

Principal Consultants are actively involved in a broad spectrum of customer support and engagement activities to include client and project management, team participation, and relationship building. They inspire clients and consultants alike through your exceptional knowledge of Sybase products and services, project management and superior application development techniques. Principal Consultants exercise sound fiscally responsible judgment both in project management and client management.

Principal Consultant frequently function as the primary client contact, communicating regularly about schedules, deliverables, and risk. It is expected that they will have the ability to quickly develop an excellent base of knowledge of each client's business, organization and objectives, and to develop relationships with client personnel that fosters the client -SAP Government Support and Services, Inc. relationship.

Additionally, Principal Consultants will...

- develop and deliver clear, concise, and informative proposals and written documents that are technically accurate and meet the intended objectives.
- demonstrate an in-depth knowledge and practice of Project Management, SAFE, SDF, and other commonly used methodologies, and quality management.
- demonstrate extensive experience in designing, enabling and maintaining mission critical systems; along with hands-on experience in all phases of development, database design, capacity planning, performance forecasting and system tuning.
- developed well-defined project plans; manage to the project while keeping the client and business manager aware of possible risks and appropriate contingencies.
- provide guidance and technical direction to team members. Mentor those less experienced through formal and informal channels. Give clear direction or demonstrations with reasons or rationale. Recognize accomplishments, provide feedback, and define work objectives and desired outcomes.

Senior Consultant

Senior Consultants are actively involved in a broad spectrum of activities to client and project management, team participation, and relationship building. They are exceptionally knowledgeable about the range of Sybase products and their uses and are thoroughly conversant with new product features. They possess a strong service orientation and find challenge in problem solving complex situations.

Senior Consultants function as the primary client contact, communicating frequently about schedules, deliverables, and risk. In addition they will participate in the process of communicating mutually agreed upon expectations. They will have a good working knowledge of their client's business, organization, and objectives. Senior Consultants require little or no supervision to lead client engagements.

Senior Consultants will also

- identify project requirements, strategies and schedules in support of engagement letter (s) and contract(s). Plan, establish, and execute the project work plan and revise as appropriate to meet changing needs and requirements.
 - monitor time and resource requirements for each task under their control, ensure appropriateness of each.
 - take the leadership role on design or application development projects.
 - define project standards and ensure their use.
 - perform database design through logical and physical requirements. Identify and apply appropriate tools and techniques in support of system development life cycle.
 - identify problems and recommend appropriate solutions for clients in a wide variety of circumstances.
 - provide guidance and technical direction to team members. Mentor those less experienced through formal and informal channels. Give clear direction or demonstrations with reasons or rationale. Recognize accomplishments, provide feedback, and define work objectives and desired outcomes.
 - partner with local management team on sales calls, presentations, proposals, and recruiting.
-

Staff Consultant

Staff Consultants work on multi-person client-site projects, developing Sybase product expertise as they build applications. Some of the typical roles at this level include programmer, designer, database administrator, or systems administrator on client projects. They also assist in architecture definition projects.

Staff Consultants have the skills to develop detailed designs from high-level system designs and transform detailed designs into applications and databases. They also have an understanding of the client portion of the client/server architecture and knowledge of front end tools.

Staff Consultants function as the main point of contact with clients on smaller projects developing a rapport with client personnel to foster the relationship between the client and SAP Government Support and Services, Inc.

Additionally Staff Consultants will...

- develop and deliver clear, concise, and informative proposals and client deliverables that are technically accurate, engaging, and interesting.
- carry out technical consulting engagements requiring detailed knowledge of Sybase products. Serve as a programmer, detailed designer, database administrator, or systems administrator on client projects.
- develop detailed systems from higher level designs and interprets and transforms same into unit tested applications and databases.
- analyze, design, develop, modify and maintain software and systems or other related data processing activities.

Specific Labor Categories and Rates are set forth in the Labor Pricelist.

DESCRIPTIVE INFORMATION RELATING TO SOFTWARE

GLOSSARY OF TERMS:

“Chip” Electronic circuitry containing one or more Cores, usually on a silicon wafer.

“Chip License”, or “CH” The limited right to install the Program on a Chip and to Use such Program in a production environment.

“Chip Development and Testing License” or “DH” The limited right to install the Program on a Chip and to Use such Program for development and testing purposes only and not in a parallel production environment. See “Chip” and “Chip License”.

“Chip Standby License” or “SH” The limited right to access and Use a Standby Copy of a Program licensed under a Chip License in the event of an interruption of a production copy of the same Program. See “Chip”, “Chip License”.

“Cluster License”, or “CL” The limited right to Use the Program on any number of Servers at the single physical location specified for such license in the applicable Purchase Order, but only if each such Server is part of a load-balanced or failover configuration and in the aggregate provides no greater access to the Program or any associated data than would be provided by a single Server operating alone.

“Concurrent User” or “CU” A specific, identifiable, unique input/output device capable of directly or indirectly accessing and using a Program such as (without limitation) a terminal, personal computer, single user workstation, personal digital assistant (“PDA”), wireless device or real time device. See “Concurrent User License”.

“Concurrent User License” The limited right for a maximum number of Concurrent Users equal to the quantity of such licenses purchased, as indicated in the applicable Purchase Order, to directly or indirectly access the Program on a single specified licensed Server at any given instant in time.

“Core” A functional unit within a computing device that interprets and executes software instructions.

“CPU” The unit of measurement used in the CPU License type (see “CPU License”) and the Internet Access License type (see “Internet Access License”). Unless otherwise specified on the Purchase Order, for Sybase Programs, the number of CPUs is equal to the number of Processors or Cores on a Machine, and for iAnywhere Solutions Programs, the number of CPUs is equal to the number of Chips on a Machine irrespective of the number of Processors or Cores.

“CPU Development and Testing License” or “DT” The limited right to install the Program on a Machine on which the number of CPUs is no greater than the number of licenses purchased, as specified on the Purchase Order, and to Use such Program for development and testing purposes only and not in a parallel production environment. See “CPU” and “CPU License”.

“CPU License” or “CP” The limited right to install the Program on a Machine on which the number of CPUs is no greater than the number of licenses purchased, as specified on the Purchase Order. The number of Seats that may access the Program shall be limited only by the capacity of the licensed CPUs, and may include internal usage by Seats within the Customer’s organization, and external usage by Seats outside of the Customer’s organization accessing the Program via the Internet (“Internet Users”). Internet Users may not Use the Program to develop or modify applications or perform other programming tasks, and may only Use the Program in conjunction with Customer’s applications. The license fee payable by Customer for each copy of the Program installed on a Machine shall be determined by multiplying the number of CPUs on the Machine by the applicable rate, each as specified on the Purchase Order. In the event that the number of CPUs on the Machine is increased, Customer shall report such increase, execute a new Purchase Order and pay an additional amount determined by multiplying the incremental CPUs by the then applicable rate per CPU set forth in the GSA Price List.

“Data Storage Unit” or “DSU” The unit of measurement used in the Storage License types which quantifies the volume of data stored inside the main database of a Program. Certain Programs tend to compress data to an amount

less than the raw data. The amount of compression applied to the data may vary depending on the characteristics of the data and the data types Used in the Program.

"Documentation" Installation instructions and user manuals supplied with the Program.

"ESD" means Electronic Software Download.

"Floating License" or "FL" The limited right to install the Program on any number of workstation Machines, provided that at any given instant in time the total number of such workstation Machines on which Customer is permitted to Use the Program simultaneously may not exceed the number of licenses purchased.

"Internet Access License" or "IC" The limited right to permit "External Internet Seats" to access a licensed Program, provided the number of CPUs on the Machine on which the licensed Program is installed is no greater than the quantity of such licenses purchased, as specified on the Purchase Order. The number of "External Internet Seats" shall be limited only by the capacity of the licensed CPUs. "External Internet Seats" shall mean Seats which access the specified Program via the Internet; provided that the person at such Seat is not acting in the capacity of an employee, agent or independent contractor of Customer. External Internet Seats may query the Program database and update such database to the extent allowed by Customer's application, but may not Use the Program to develop or modify applications or perform other programming tasks. Customer may not Use the specified Program in connection with a website hosted by Customer on behalf of third parties. An Internet Access License does not cover intranet usage or other internal usage and Customer must acquire the necessary Seat licenses for all internal usage of the Program. If Customer purchases (or renews) Support for a Program for which an Internet Access License has been obtained, Customer shall purchase the same level of Support for the Internet Access License as for such Program. The license fee payable by Customer for each copy of the Program installed on a Machine shall be determined by multiplying the number of CPUs on the Machine by the applicable rate, each as specified on the Purchase Order. In the event that the number of CPUs on the Machine is increased, Customer shall report such increase, execute a new Purchase Order and pay an additional amount determined by multiplying the incremental CPUs by the then applicable rate per CPU set forth in the GSA Price List.

"Machine" A single computer hardware system identified on the applicable Purchase Order running a single copy of the Operating System Software.

"Mainframe Base" or "MB" The basic license fee applicable for certain mainframe Programs based upon the mainframe Machine model set forth in the applicable Purchase Order. For each copy of a Program designated as license type MB, Customer shall also pay the applicable MSU License fee based upon the then current MSU rating of the mainframe Machine. See also "MSU (Millions of Service Units) License".

"Major Version" A major release of a Program containing new features and functions.

"MSU (Millions of Service Units) License" or "MU" The license fee payable by Customer for each copy of the Program shall be determined by multiplying the number of MSUs for the Machine by the applicable rate and adding the applicable Mainframe Base rate thereto, all as specified in the applicable Purchase Order. In the event that the number of MSUs for the Machine is increased, Customer shall report such increase, execute a new Purchase Order, and pay an additional amount determined by multiplying the incremental number of MSUs by the then applicable MSU rate for the Program and adding any incremental base rate fee thereto, all as set forth in the GSA Price List. The number of users shall be limited only by the capacity of the licensed MSUs, and may include internal users within the Customer's organization, and external users outside of the Customers organization accessing the Program via the Internet ("Internet Users"). Internet Users may not Use the Program to develop or modify applications or perform other programming tasks, and may only Use the Program in conjunction with Customer's applications.

"Networked License" The limited right for the number of Seats equal to the quantity of such licenses purchased, as specified in the Purchase Order, to directly or indirectly access a Program installed on a licensed Server or Servers in a single network.

"Networked Seat" see "Seat".

"Operating System Software" The operating system software on which the Program is licensed to be Used, as specified on the Purchase Order.

“**OT**” denotes “other”, for products or services included on an Purchase Order, which are not otherwise defined.

"Primary Copy" A licensed copy of the Program provided by SAP Government Support and Services, Inc. or made available by SAP Government Support and Services, Inc. for electronic download, including a copy provided initially as a trial copy.

“**Processor**” means “Core”.

"Program" The object code version of the software product(s) listed in the Purchase Order, as well as any and all Updates and authorized copies. Although the Program media may contain other software products, Customer is licensed to install and Use only the designated Program.

“**Quantity of Licenses**” The number of a particular license type, such as (without limitation) Server or Seat, licensed for a particular Program pursuant to an Purchase Order.

“**Seat**”, or “**ST**” A specific, identifiable, unique input/output device capable of directly or indirectly accessing and using a Program such as (without limitation) a terminal, personal computer, single user workstation, personal digital assistant (“PDA”), wireless device or real time device. See “Networked License”.

"Secondary Copy" A licensed copy of the Program reproduced by Customer from the Primary Copy.

“**Server**” A computer containing software, which permits it to await and fulfill services to other computers.

“**Server License**” or “**SR**” The limited right to install a copy of a Program on a Server, for access solely by licensed Seats or licensed Concurrent Users, as applicable.

“**Standalone Seat**” or “**SS**” The limited right to install the Program on a single workstation Machine (and not a server Machine) for access solely by the single workstation Machine upon which it resides.

“**Standby Concurrent User License**” or “**SC**” The limited right to access and Use a Standby Copy of a Program licensed under a Concurrent User License in the event of an interruption of a production copy of the same Program. See “Concurrent User License”.

“**Standby Copy**” means a copy of a Program pre-installed on a separate Machine for the purpose of processing data duplicated from a production copy of the same Program. The Standby Copy may be accessed and Used in the event of a failure of the production Machine for the duration of such failure.

“**Standby CPU License**” or “**SF**” The limited right to access and Use a Standby Copy of a Program licensed under a CPU License in the event of an interruption of a production copy of the same Program.

“**Standby Server License**” or “**SV**” The limited right to install a Standby Copy of a Program licensed under a Server License in the event of an interruption in the operation of a production copy of the same Program.

“**Storage License**” or “**TB**” The limited right to store data in a Program such that the quantity of DSUs Used is no greater than the number of DSUs licensed, as specified in the Purchase Order. The license fee payable by Customer shall be determined by multiplying the number of DSUs by the applicable rate, each as specified on the Purchase Order. In the event the number of DSUs in a Program is increased, Customer shall report such increase, execute a new Purchase Order and pay an additional amount determined by multiplying the incremental storage capacity by the then applicable rate per DSU set forth in the GSA Price List. Storage may only be licensed in whole DSUs, and the number of DSUs shall be rounded up to the next higher whole DSU when determining the number of Storage Licenses required.

“**Storage Development and Testing License**” or “**DB**” The limited right to store data in a Program up to the number of DSUs licensed, and to Use such data for development and testing purposes only and not in a parallel production environment. See “DSU” and “Storage License”.

“**Storage Standby License**” or “**SB**” The limited right to store data in a Standby Copy of a Program up to the number of DSUs licensed, and to Use such data in the event of an interruption of a production copy of the same Program. See “DSU” and “Storage License”.

“Support” The technical support plan selected by Customer.

"Updates" means error corrections, maintenance releases and Major Versions of the Program made available to SAP Government Support and Services, Inc. customers under certain Sybase Support plans.

“Upgrade” means (i) transfer of the Program to a Machine of a higher Sybase Machine Class, i.e. transfer to a Machine that provides greater processing capacity, or (ii) Customer migration from one edition of a Program to another edition with increased functionality, e.g. from Advanced Edition to Enterprise Edition.

"Use" means to install, load, view, print, update, access, utilize, or store the Program.

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

1. PREAMBLE:

Contractor provides commercial products and services to the ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

2. COMMITMENT:

- a. To actively seek and partner with small businesses.
- b. To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- c. To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- d. To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- e. To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- f. To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- g. To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact the Contractor.

SUGGESTED FORMATS FOR BLANKET PURCHASE AGREEMENTS

**BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE
(Insert Customer Name)**

In the spirit of the Federal Acquisition Streamlining Act
(Ordering Activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) _____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date

Contractor Date

BPA NUMBER
(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL/PART NUMBER*SPECIAL BPA DISCOUNT/PRICE

(2) Delivery:

DESTINATION DELIVERY SCHEDULE/DATES

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

AUTHORIZED SERVICE LOCATIONS/CENTERS

**SAP Government Support and Services, Inc. d.b.a. SAP National Security Services (SAP NS2) SALES AND
SERVICE OFFICES**

SAP NS2 Sales Office FEDERAL OPERATIONS HEADQUARTERS

6903 Rockledge Drive, 10th Floor
Bethesda, MD 20817
301-896-1600
FAX 301-896-1601

DISCOUNT APPENDIX

CPU

- **Multi-core Pricing Policy– Information Technology & Solutions Group (ITSG).** The Information Technology & Solutions Group (ITSG) multi-core pricing policy requires licensing Sybase software for all physical processors, regardless of the number of processors on which the software is installed or running. Using license type CP (CPU License), for ITSG products, the number of CPUs is equal to the number of processors or cores on a machine. This means for a single chip containing two or more processors or processor cores, all the cores that a chip contains must be licensed. A chip is defined as electronic circuitry containing one or more Cores, usually on a silicon wafer.
- Effective April 2009 the Chip license model was implemented for Sybase ASE Small Business Edition. Any products using license types CH (Chip License), DH (Chip Development & Test) and SH (Chip Standby License) are now licensed at the chip level instead of based on counting cores or processors.
- **Multi-core Pricing Policy – iAnywhere Solutions (iAS).** The multi-core pricing policy for iAnywhere products counts chips, not cores. A chip is defined as electronic circuitry containing one or more Cores, usually on a silicon wafer. For iAnywhere products, a multi-core chip is treated as a single CPU. Using license type CP (CPU License) for applicable iAnywhere products such as M-Business Anywhere, Mobile Applications, and Replication Agent for SQL Anywhere, the number of CPUs is equal to the number of chips on a machine irrespective of the number of processors or cores. Note that Answers Anywhere is the only exception and follows the same policy as ITSG.

Parallel License Discount (PLSD)

The Parallel License & Support Discount (PLSD), listed below provides price concessions based on the combined List License & Support on a single order is applied.

The Ordering Activity shall be afforded the following dollar volume discounts for purchases under Special Item Number 132-33 (Perpetual Software License) to non-royalty based software products and certain noted royalty based software products placed under a single purchase order.

iAnywhere (iAS)			ITSG		
List License + List Support		GSA	List License + List Support		GSA
From USD	To USD	Discount	From USD	To USD	Discount
-	\$9,999	3%	-	\$24,999	3%
\$10,000	\$34,999	8%	\$25,000	\$49,999	8%
\$35,000	\$99,999	13%	\$50,000	\$99,999	13%
\$100,000	\$249,999	18%	\$100,000	\$249,999	18%
\$250,000	\$499,999	23%	\$250,000	\$499,999	23%
\$500,000	\$749,999	28%	\$500,000	and greater	28%
\$750,000	and greater	33%			

NOTE: The price for Special Item Number 132-34 (Maintenance of Software) is calculated at 22% of the Net License Fees. Accordingly the effective discount applicable to SIN 132-34 is based on the discount applied to SIN 132-33.

Restrictive Discounting Products

Restrictive Discounting Products - 5% discount on License

Educational Administrative Purpose Licenses

Products used for administrative purposes receive a 22% discount off published list price for SIN 132-33; unit volume discounts can be applied if standard criteria are met. This program is restricted to qualifying educational customers.

- The setting must be an educational institution, not a business that profits from teaching.
- Customer must sign the Educational Institution Administrative Purposes Addendum.

Educational Use Teaching or Research Purpose Licenses

Non-royalty products that are used for teaching or research purposes receive an 80% Educational Use discount from published list price for SIN 132-33. No other discounts apply. To qualify for this special educational discount, the following restrictions apply:

- Products must be used only by teachers and students.
- The setting must be an educational institution, not a business that profits from teaching.
- Any resulting applications or other software is to be placed in the public domain.
- Customer must sign the Educational Institution Teaching or Research Addendum.

SIN 132-34 – Support Renewal

GEO-based Inflationary Rate Adjustment (GRA) Rate

The current GRA rate is 3.22%

Renewal Maintenance where the initial order was received before July 28, 2005.

The price for compliant renewals of per-product support Maintenance is based on the same fees paid in the prior year for the same level of support, plus applicable Geo-based Inflationary Rate Adjustment (“GRA”) and subject to the current support pricing percentage factor. Therefore the total annual renewal price shall be the greater of the prior years fees plus the GRA or the support percentage factor of the net license price defined above.

Original PLSD and SVDS discounts are inclusive in the prior year net support prices and are not affected unless changes are made to the licenses being renewed, regardless of their original order date.

For reference purposes, the previously existing North American Support Discount Schedule (SVDS) as listed is used as part of the base price for support contracts sold prior to July 28, 2005. Discounts are on a per project basis for renewals.

Total Discount (inclusive of the 2% base discount and volume discount) off the Commercial List Price for individual components of SupportNow as follows:

Dollar Volume Per Order	Total Discount as Applied to GSA Price
Per Order	
\$0 - \$24,999	2%
\$25,000-\$49,999	7%
\$50,000-\$99,999	12%
\$100,000-\$249,999	18%
\$250,000-\$499,999	29%
\$500,000+	35%

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
IANYWHERE SOLUTIONS									
Afaria									
132-33	IANY-A(R)-05	Afaria (R) Enterprise Replication Server - 1000 Rep Servers (SR)	iAS	\$5,038	1 Year	132-34	M-SES-1	SAP GSS Secure Enterprise Support - Afaria (R) Enterprise Replication Server - 1000 Rep Servers (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108
132-33	IANY-A(R)-06	Afaria (R) Enterprise Replication Server - 250 Rep Servers (SR)	iAS	\$1,008	1 Year	132-34	M-SES-2	SAP GSS Secure Enterprise Support - Afaria (R) Enterprise Replication Server - 250 Rep Servers (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$222
132-33	IANY-A(R)-07	Afaria (R) Enterprise Replication Server - 500 Rep Servers (SR)	iAS	\$2,519	1 Year	132-34	M-SES-3	SAP GSS Secure Enterprise Support - Afaria (R) Enterprise Replication Server - 500 Rep Servers (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$554
132-33	IANY-A(R)-08	Afaria (R) Enterprise Replication Server (SR)	iAS	\$10,076	1 Year	132-34	M-SES-4	SAP GSS Secure Enterprise Support - Afaria (R) Enterprise Replication Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,217
132-33	IANY-A(R)-09	Afaria (R) Channel Development/Test Server (SR)	iAS	\$1,008	1 Year	132-34	M-SES-5	SAP GSS Secure Enterprise Support - Afaria (R) Channel Development/Test Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$222
132-33	IANY-A(R)-91	Afaria Multi Tenant Enterprise Svr (SR)	iAS	\$50,378	1 Year	132-34	M-SES-6	SAP GSS Secure Enterprise Support - Afaria Multi Tenant Enterprise Svr (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$11,083
132-33	IANY-A(R)-93	Afaria 1000 Multi Tenant Server (SR)	iAS	\$25,189	1 Year	132-34	M-SES-7	SAP GSS Secure Enterprise Support - Afaria 1000 Multi Tenant Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,542
132-33	IANY-A(R)-94	Afaria 250 Multi Tenant Server (SR)	iAS	\$5,038	1 Year	132-34	M-SES-8	SAP GSS Secure Enterprise Support - Afaria 250 Multi Tenant Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108
132-33	IANY-A(R)-95	Afaria 500 Multi Tenant Server (SR)	iAS	\$12,594	1 Year	132-34	M-SES-9	SAP GSS Secure Enterprise Support - Afaria 500 Multi Tenant Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,771
132-33	IANY-A(R)-116	Afaria Device Class (A)	iAS	\$70	1 Year	132-34	M-SES-10	SAP GSS Secure Enterprise Support - Afaria Device Class (A). See Discount Appendix for GSA Dollar Volume Discounts.	\$15
132-33	IANY-A(R)-117	Afaria Device Class (B)	iAS	\$120	1 Year	132-34	M-SES-11	SAP GSS Secure Enterprise Support - Afaria Device Class (B). See Discount Appendix for GSA Dollar Volume Discounts.	\$26
M-Business Anywhere									
132-33	IANY-MBA-01	M-Business Anywhere - Application Ed - CPU License (CP)	iAS	\$99,748	1 Year	132-34	M-SES-27	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Ed - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$21,945
132-33	IANY-MBA-02	M-Business Anywhere - Application Ed - Standby CPU (SF)	iAS	\$15,113	1 Year	132-34	M-SES-28	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Ed - Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-MBA-03	M-Business Anywhere - Application Ed - Other (OT)	iAS	\$301	1 Year	132-34	M-SES-29	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Ed - Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$66
132-33	IANY-MBA-04	M-Business Anywhere - Application Edition - NT Domain Integration (CP)	iAS	\$99,748	1 Year	132-34	M-SES-30	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Edition - NT Domain Integration (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$21,945
132-33	IANY-MBA-05	M-Business Anywhere - Application Edition - NT Domain Integration (SF)	iAS	\$15,113	1 Year	132-34	M-SES-31	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Edition - NT Domain Integration (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-MBA-06	M-Business Anywhere - Application Edition - NT Domain Integration (OT)	iAS	\$301	1 Year	132-34	M-SES-32	SAP GSS Secure Enterprise Support - M-Business Anywhere - Application Edition - NT Domain Integration (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$66
132-33	IANY-MBA-07	M-Business Anywhere - Web Edition Standard CPU License (CP)	iAS	\$39,295	1 Year	132-34	M-SES-33	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Standard CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$8,645
132-33	IANY-MBA-08	M-Business Anywhere - Web Edition Standard Standby CPU (SF)	iAS	\$15,113	1 Year	132-34	M-SES-34	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Standard Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-MBA-09	M-Business Anywhere - Web Edition Standard Other (OT)	iAS	\$70	1 Year	132-34	M-SES-35	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Standard Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$15
132-33	IANY-MBA-10	M-Business Anywhere - Web Edition Standard - NT Domain Integration - Development and Testing (DT)	iAS	\$504	1 Year	132-34	M-SES-36	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Standard - NT Domain Integration - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$111
132-33	IANY-MBA-11	M-Business Anywhere - Web Edition Pro - CPU License (CP)	iAS	\$69,521	1 Year	132-34	M-SES-37	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$15,295
132-33	IANY-MBA-12	M-Business Anywhere - Web Edition Pro - Standby CPU (SF)	iAS	\$15,113	1 Year	132-34	M-SES-38	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-MBA-13	M-Business Anywhere - Web Edition Pro - Other (OT)	iAS	\$201	1 Year	132-34	M-SES-39	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$44

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	IANY-MBA-14	M-Business Anywhere - Web Edition Pro - NT Domain Integration (CP)	iAS	\$69,521	1 Year	132-34	M-SES-40	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - NT Domain Integration (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$15,295
132-33	IANY-MBA-15	M-Business Anywhere - Web Edition Pro - NT Domain Integration (SF)	iAS	\$15,113	1 Year	132-34	M-SES-41	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - NT Domain Integration (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-MBA-16	M-Business Anywhere - Web Edition Pro - NT Domain Integration (OT)	iAS	\$201	1 Year	132-34	M-SES-42	SAP GSS Secure Enterprise Support - M-Business Anywhere - Web Edition Pro - NT Domain Integration (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$44
132-33	IANY-MBA-17	M-Business Anywhere - ECC Security Certificate CPU License (CP)	iAS	\$997	1 Year	132-34	M-SES-43	SAP GSS Secure Enterprise Support - M-Business Anywhere - ECC Security Certificate CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$219

RemoteWare

132-33	IANY-RW-01	Remoteware 16/500 Server License (SR)	iAS	\$16,625	1 Year	132-34	M-SES-50	SAP GSS Secure Enterprise Support - Remoteware 16/500 Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,657
132-33	IANY-RW-02	Remoteware 16/U Server License (SR)	iAS	\$22,166	1 Year	132-34	M-SES-51	SAP GSS Secure Enterprise Support - Remoteware 16/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,877
132-33	IANY-RW-03	RemoteWare 32/U Server License (SR)	iAS	\$33,249	1 Year	132-34	M-SES-52	SAP GSS Secure Enterprise Support - RemoteWare 32/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$7,315
132-33	IANY-RW-04	RemoteWare 4/100 Server License (SR)	iAS	\$5,542	1 Year	132-34	M-SES-53	SAP GSS Secure Enterprise Support - RemoteWare 4/100 Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,219
132-33	IANY-RW-05	RemoteWare 64/U Server License (SR)	iAS	\$60,453	1 Year	132-34	M-SES-54	SAP GSS Secure Enterprise Support - RemoteWare 64/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$13,300
132-33	IANY-RW-06	RemoteWare 8/250 Server License (SR)	iAS	\$11,083	1 Year	132-34	M-SES-55	SAP GSS Secure Enterprise Support - RemoteWare 8/250 Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,438
132-33	IANY-RW-07	RemoteWare Cluster Option 16/500 Server License (SR)	iAS	\$8,312	1 Year	132-34	M-SES-56	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/500 Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,829
132-33	IANY-RW-08	RemoteWare Cluster Option 16/U Server License (SR)	iAS	\$11,083	1 Year	132-34	M-SES-57	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,438
132-33	IANY-RW-09	RemoteWare Cluster Option 32/U Server License (SR)	iAS	\$16,625	1 Year	132-34	M-SES-58	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 32/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,657
132-33	IANY-RW-10	RemoteWare Cluster Option 64/U Server License (SR)	iAS	\$30,227	1 Year	132-34	M-SES-59	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 64/U Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,650
132-33	IANY-RW-11	RemoteWare Cluster Option 8/250 Server License (SR)	iAS	\$5,542	1 Year	132-34	M-SES-60	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 8/250 Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,219
132-33	IANY-RW-12	RemoteWare Cluster Option 8/250 Standby Server License (SV)	iAS	\$1,385	1 Year	132-34	M-SES-61	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 8/250 Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$305
132-33	IANY-RW-13	RemoteWare Cluster Option 8/250 Development and Testing (DT)	iAS	\$1,662	1 Year	132-34	M-SES-62	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 8/250 Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$366
132-33	IANY-RW-14	RemoteWare Cluster Option 16/500 Standby Server License (SV)	iAS	\$2,079	1 Year	132-34	M-SES-63	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/500 Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$457
132-33	IANY-RW-15	RemoteWare Cluster Option 16/500 Development and Testing (DT)	iAS	\$2,494	1 Year	132-34	M-SES-64	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/500 Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$549
132-33	IANY-RW-16	RemoteWare Cluster Option 16/U Standby Server License (SV)	iAS	\$2,771	1 Year	132-34	M-SES-65	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/U Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$610
132-33	IANY-RW-17	RemoteWare Cluster Option 16/U Development and Testing (DT)	iAS	\$3,325	1 Year	132-34	M-SES-66	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 16/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$731
132-33	IANY-RW-18	RemoteWare Cluster Option 32/U Standby Server License (SV)	iAS	\$4,156	1 Year	132-34	M-SES-67	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 32/U Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$914
132-33	IANY-RW-19	RemoteWare Cluster Option 32/U Development and Testing (DT)	iAS	\$4,987	1 Year	132-34	M-SES-68	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 32/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,097
132-33	IANY-RW-20	RemoteWare Cluster Option 64/U Standby Server License (SV)	iAS	\$7,557	1 Year	132-34	M-SES-69	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 64/U Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662

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SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	IANY-RW-21	RemoteWare Cluster Option 64/U Development and Testing (DT)	iAS	\$9,068	1 Year	132-34	M-SES-70	SAP GSS Secure Enterprise Support - RemoteWare Cluster Option 64/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,995
132-33	IANY-RW-22	RemoteWare 4/100 Standby Server (SV)	iAS	\$1,385	1 Year	132-34	M-SES-71	SAP GSS Secure Enterprise Support - RemoteWare 4/100 Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$305
132-33	IANY-RW-23	RemoteWare 4/100 Development and Testing (DT)	iAS	\$1,662	1 Year	132-34	M-SES-72	SAP GSS Secure Enterprise Support - RemoteWare 4/100 Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$366
132-33	IANY-RW-24	RemoteWare 8/250 Standby Server (SV)	iAS	\$2,771	1 Year	132-34	M-SES-73	SAP GSS Secure Enterprise Support - RemoteWare 8/250 Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$610
132-33	IANY-RW-25	RemoteWare 8/250 Development and Testing (DT)	iAS	\$3,325	1 Year	132-34	M-SES-74	SAP GSS Secure Enterprise Support - RemoteWare 8/250 Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$731
132-33	IANY-RW-26	RemoteWare 16/500 Standby Server (SV)	iAS	\$4,156	1 Year	132-34	M-SES-75	SAP GSS Secure Enterprise Support - RemoteWare 16/500 Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$914
132-33	IANY-RW-27	RemoteWare 16/500 Development and Testing (DT)	iAS	\$4,987	1 Year	132-34	M-SES-76	SAP GSS Secure Enterprise Support - RemoteWare 16/500 Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,097
132-33	IANY-RW-28	RemoteWare 16/U Standby Server (SV)	iAS	\$5,542	1 Year	132-34	M-SES-77	SAP GSS Secure Enterprise Support - RemoteWare 16/U Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,219
132-33	IANY-RW-29	RemoteWare 16/U Development and Testing (DT)	iAS	\$6,650	1 Year	132-34	M-SES-78	SAP GSS Secure Enterprise Support - RemoteWare 16/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,463
132-33	IANY-RW-30	RemoteWare 32/U Standby Server (SV)	iAS	\$8,312	1 Year	132-34	M-SES-79	SAP GSS Secure Enterprise Support - RemoteWare 32/U Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,829
132-33	IANY-RW-31	RemoteWare 32/U Development and Testing (DT)	iAS	\$9,975	1 Year	132-34	M-SES-80	SAP GSS Secure Enterprise Support - RemoteWare 32/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,194
132-33	IANY-RW-32	RemoteWare 64/U Standby Server (SV)	iAS	\$15,113	1 Year	132-34	M-SES-81	SAP GSS Secure Enterprise Support - RemoteWare 64/U Standby Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	IANY-RW-33	RemoteWare 64/U Development and Testing (DT)	iAS	\$18,136	1 Year	132-34	M-SES-82	SAP GSS Secure Enterprise Support - RemoteWare 64/U Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,990
132-33	IANY-RW-34	RemoteWare Server Options-Other Dev Kit (ST)	iAS	\$499	1 Year	132-34	M-SES-83	SAP GSS Secure Enterprise Support - RemoteWare Server Options-Other Dev Kit (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
132-33	IANY-RW-35	RemoteWare Server Options-Portable (ST)	iAS	\$277	1 Year	132-34	M-SES-84	SAP GSS Secure Enterprise Support - RemoteWare Server Options-Portable (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$61
132-33	IANY-RW-37	RemoteWare Basic Client Linux (ST)	iAS	\$332	1 Year	132-34	M-SES-86	SAP GSS Secure Enterprise Support - RemoteWare Basic Client Linux (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-38	RemoteWare Basic Client DOS (ST)	iAS	\$332	1 Year	132-34	M-SES-87	SAP GSS Secure Enterprise Support - RemoteWare Basic Client DOS (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-39	RemoteWare Basic Client Win (ST)	iAS	\$232	1 Year	132-34	M-SES-88	SAP GSS Secure Enterprise Support - RemoteWare Basic Client Win (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$51
132-33	IANY-RW-40	RemoteWare Basic Client 4690 (ST)	iAS	\$332	1 Year	132-34	M-SES-89	SAP GSS Secure Enterprise Support - RemoteWare Basic Client 4690 (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-41	RemoteWare Basic Client AIX (ST)	iAS	\$332	1 Year	132-34	M-SES-90	SAP GSS Secure Enterprise Support - RemoteWare Basic Client AIX (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-42	RemoteWare Basic Client AT&T (ST)	iAS	\$332	1 Year	132-34	M-SES-91	SAP GSS Secure Enterprise Support - RemoteWare Basic Client AT&T (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-43	RemoteWare Basic Client HPUX (ST)	iAS	\$332	1 Year	132-34	M-SES-92	SAP GSS Secure Enterprise Support - RemoteWare Basic Client HPUX (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-44	RemoteWare Basic Client OS/2 (ST)	iAS	\$332	1 Year	132-34	M-SES-93	SAP GSS Secure Enterprise Support - RemoteWare Basic Client OS/2 (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-45	RemoteWare Basic Client SCO (ST)	iAS	\$332	1 Year	132-34	M-SES-94	SAP GSS Secure Enterprise Support - RemoteWare Basic Client SCO (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-46	RemoteWare Basic Client DOS/IP (ST)	iAS	\$332	1 Year	132-34	M-SES-95	SAP GSS Secure Enterprise Support - RemoteWare Basic Client DOS/IP (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$73
132-33	IANY-RW-47	RemoteWare Basic Client OpenVMS Alph (ST)	iAS	\$579	1 Year	132-34	M-SES-96	SAP GSS Secure Enterprise Support - RemoteWare Basic Client OpenVMS Alph (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$127
132-33	IANY-RW-48	RemoteWare Basic Client OpenVMS VAX (ST)	iAS	\$579	1 Year	132-34	M-SES-97	SAP GSS Secure Enterprise Support - RemoteWare Basic Client OpenVMS VAX (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$127
132-33	IANY-RW-51	RemoteWare Basic Client Options Multicast Client (ST)	iAS	\$101	1 Year	132-34	M-SES-99	SAP GSS Secure Enterprise Support - RemoteWare Basic Client Options Multicast Client (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$22
132-33	IANY-RW-59	Remoteware Sup Client (ST)	iAS	\$142	1 Year	132-34	M-SES-105	SAP GSS Secure Enterprise Support - Remoteware Sup Client (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$37

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	IANY-RW-67	Remoteware OpenVMS Alph Sup Client (ST)	iAS	\$116	1 Year	132-34	M-SES-106	SAP GSS Secure Enterprise Support - Remoteware OpenVMS Alph Sup Client (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$25
132-33	IANY-RW-68	Remoteware OpenVMS VAX Sup Client (ST)	iAS	\$290	1 Year	132-34	M-SES-107	SAP GSS Secure Enterprise Support - Remoteware OpenVMS VAX Sup Client (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$64
132-33	IANY-RW-69	Remoteware Win Sup Client (ST)	iAS	\$116	1 Year	132-34	M-SES-108	SAP GSS Secure Enterprise Support - Remoteware Win Sup Client (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$25

SQL Anywhere Advanced Edition

132-33	IANY-SQLAAE-01	SQL Anywhere Advanced Edition 25 User Server License (SR)	iAS	\$11,636	1 Year	132-34	M-SES-110	SAP GSS Secure Enterprise Support - SQL Anywhere Advanced Edition 25 User Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,560
132-33	IANY-SQLAAE-02	SQL Anywhere Advanced Edition 1 CH (CH)	iAS	\$22,165	1 Year	132-34	M-SES-111	SAP GSS Secure Enterprise Support - SQL Anywhere Advanced Edition 1 CH (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,876

SQL Anywhere Security Options - FIPS, CAC Authentication

132-33	IANY-SQLASO-RSA-FIPS-01	SQL Anywhere Security Options - FIPS - Chip License (CH)	iAS	\$423	1 Year	132-34	M-SES-114	SAP GSS Secure Enterprise Support - SQL Anywhere Security Options - FIPS - Chip License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$93
132-33	IANY-SQLASO-RSA-FIPS-02	SQL Anywhere Security Options - FIPS - Networked Seat (ST)	iAS	\$31	1 Year	132-34	M-SES-115	SAP GSS Secure Enterprise Support - SQL Anywhere Security Options - FIPS - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$7
132-33	IANY-SQLASO-RSA-FIPS-03	SQL Any CAC Authentication Option-(SS)	iAS	\$49	1 Year	132-34	M-SES-116	SAP GSS Secure Enterprise Support - SQL Any CAC Authentication Option-(SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$11

SQL Anywhere Standard Edition

132-33	IANY-SQLASE-01	SQL Anywhere Standard Edition 5 User Server License (SR)	iAS	\$1,611	1 Year	132-34	M-SES-117	SAP GSS Secure Enterprise Support - SQL Anywhere Standard Edition 5 User Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$354
132-33	IANY-SQLASE-02	SQL Anywhere Standard Edition - Chip License (CH)	iAS	\$5,289	1 Year	132-34	M-SES-118	SAP GSS Secure Enterprise Support - SQL Anywhere Standard Edition - Chip License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,164

SQL Anywhere Workgroup Edition

132-33	IANY-SQLAWE-02	SQL Anywhere Workgroup Edition Base w/5 Users Server License (SR)	iAS	\$655	1 Year	132-34	M-SES-119	SAP GSS Secure Enterprise Support - SQL Anywhere Workgroup Edition Base w/5 Users Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$144
132-33	IANY-SQLAWE-03	SQL Anywhere Workgroup Edition Base w/10 Users Server License (SR)	iAS	\$1,208	1 Year	132-34	M-SES-120	SAP GSS Secure Enterprise Support - SQL Anywhere Workgroup Edition Base w/10 Users Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$266
132-33	IANY-SQLAWE-04	SQL Any Add'l Server 1 Pack Non-Win (SR)	iAS	\$317	1 Year	132-34	M-SES-121	SAP GSS Secure Enterprise Support - SQL Any Add'l Server 1 Pack Non-Win (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$70
132-33	IANY-SQLAWE-05	SQL Anywhere Additional Server (SR)	iAS	\$317	1 Year	132-34	M-SES-122	SAP GSS Secure Enterprise Support - SQL Anywhere Additional Server (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$70
132-33	IANY-SQLAWE-06	SQL Any Add'l Server 1 Pack Non-Win (SV)	iAS	\$80	1 Year	132-34	M-SES-123	SAP GSS Secure Enterprise Support - SQL Any Add'l Server 1 Pack Non-Win (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$18
132-33	IANY-SQLAWE-07	SQL Anywhere Additional Server (SV)	iAS	\$80	1 Year	132-34	M-SES-124	SAP GSS Secure Enterprise Support - SQL Anywhere Additional Server (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$18
132-33	IANY-SQLAWE-09	SQL Anywhere	iAS	\$630	1 Year	132-34	M-SES-126	SAP GSS Secure Enterprise Support - SQL Anywhere . See Discount Appendix for GSA Dollar Volume Discounts.	\$139
132-33	IANY-SQLAWE-11	SAS ALK PD 1Pk for Non-Win (SV)	iAS	\$32	1 Year	132-34	M-SES-128	SAP GSS Secure Enterprise Support - SAS ALK PD 1Pk for Non-Win (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$7
132-33	IANY-SQLAWE-12	SQL Anywhere Personal Server 1 Pk (SV)	iAS	\$32	1 Year	132-34	M-SES-129	SAP GSS Secure Enterprise Support - SQL Anywhere Personal Server 1 Pk (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$7
132-33	IANY-SQLAWE-13	SAS ALK PD 1Pk for Non-Win (SS)	iAS	\$126	1 Year	132-34	M-SES-130	SAP GSS Secure Enterprise Support - SAS ALK PD 1Pk for Non-Win (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$28
132-33	IANY-SQLAWE-14	SQL Anywhere Personal Server 1 Pk (SS)	iAS	\$126	1 Year	132-34	M-SES-131	SAP GSS Secure Enterprise Support - SQL Anywhere Personal Server 1 Pk (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$28
132-33	IANY-SQLAWE-15	SQL Anywhere Personal Server 5 Pk (SS)	iAS	\$630	1 Year	132-34	M-SES-132	SAP GSS Secure Enterprise Support - SQL Anywhere Personal Server 5 Pk (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$139
132-33	IANY-SQLAWE-17	SQL Any DB w/Syn&PD 1Pk for Non-Win (SS)	iAS	\$157	1 Year	132-34	M-SES-134	SAP GSS Secure Enterprise Support - SQL Any DB w/Syn&PD 1Pk for Non-Win (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$35
132-33	IANY-SQLAWE-19	SQL Anywhere Personal Server w/Sync (SS)	iAS	\$157	1 Year	132-34	M-SES-135	SAP GSS Secure Enterprise Support - SQL Anywhere Personal Server w/Sync (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$35
132-33	IANY-SQLAWE-20	SSA Anywhere Per DB w/Sync WIN CE (SS)	iAS	\$126	1 Year	132-34	M-SES-136	SAP GSS Secure Enterprise Support - SSA Anywhere Per DB w/Sync WIN CE (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$28

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	IANY-SQLAWE-21	SQL Any PDB to PDB w/Sync UPG (SR)	iAS	\$52	1 Year	132-34	M-SES-137	SAP GSS Secure Enterprise Support - SQL Any PDB to PDB w/Sync UPG (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$12
132-33	IANY-SQLAWE-22	SQL Any Pers Svr to Dsktp Bdl UPG (SR)	iAS	\$135	1 Year	132-34	M-SES-138	SAP GSS Secure Enterprise Support - SQL Any Pers Svr to Dsktp Bdl UPG (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$30
132-33	IANY-SQLAWE-23	SQL PDB Upg to Syn&PD 1Pk Non-Win (SR)	iAS	\$52	1 Year	132-34	M-SES-139	SAP GSS Secure Enterprise Support - SQL PDB Upg to Syn&PD 1Pk Non-Win (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$12
132-33	IANY-SQLAWE-24	SQL PersSvr w/Sync to Dktp Bdl UPG (SR)	iAS	\$85	1 Year	132-34	M-SES-140	SAP GSS Secure Enterprise Support - SQL PersSvr w/Sync to Dktp Bdl UPG (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$19
132-33	IANY-SQLAWE-25	ASA PDB w/Sync & QAny Msg Win (SS)	iAS	\$189	1 Year	132-34	M-SES-141	SAP GSS Secure Enterprise Support - ASA PDB w/Sync & QAny Msg Win (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$42
132-33	IANY-SQLAWE-26	ASA PDB w/Sync & QAny Msg WinCE (SS)	iAS	\$157	1 Year	132-34	M-SES-142	SAP GSS Secure Enterprise Support - ASA PDB w/Sync & QAny Msg WinCE (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$35
132-33	IANY-SQLAWE-27	ASA PDB w/Sync & QAny Msg Upg Win (SS)	iAS	\$52	1 Year	132-34	M-SES-143	SAP GSS Secure Enterprise Support - ASA PDB w/Sync & QAny Msg Upg Win (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$12
132-33	IANY-SQLAWE-28	ASA PDB w/Sync & QAny Msg Upg WinCE (SS)	iAS	\$52	1 Year	132-34	M-SES-144	SAP GSS Secure Enterprise Support - ASA PDB w/Sync & QAny Msg Upg WinCE (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$12
132-33	IANY-SQLAWE-29	SQL Any UltraLite w/Sync & QAny (SS)	iAS	\$157	1 Year	132-34	M-SES-145	SAP GSS Secure Enterprise Support - SQL Any UltraLite w/Sync & QAny (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$35
132-33	IANY-SQLAWE-30	SQL Anywhere UltraLite with Sync (SS)	iAS	\$126	1 Year	132-34	M-SES-146	SAP GSS Secure Enterprise Support - SQL Anywhere UltraLite with Sync (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$28
132-33	IANY-SQLAWE-31	SQL Anywhere Desktop Bundle Standalone Seat (SS)	iAS	\$216	1 Year	132-34	M-SES-147	SAP GSS Secure Enterprise Support - SQL Anywhere Desktop Bundle Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$47
132-33	IANY-SQLAWE-32	SQL Anywhere UltraLiteJ w/Synchronization Standalone Seat (SS)	iAS	\$126	1 Year	132-34	M-SES-148	SAP GSS Secure Enterprise Support - SQL Anywhere UltraLiteJ w/Synchronization Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$28
132-33	IANY-SQLAWE-33	MobiLink High Avail Option (SS)	iAS	\$52	1 Year	132-34	M-SES-149	SAP GSS Secure Enterprise Support - MobiLink High Avail Option (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$12

Sybase Unwired Platform

132-33	ITSG-S-SUP-01	Sybase Unwired Ent. Developer Win (DT)	iAS	\$1,511	1 Year	132-34	M-SES-152	SAP GSS Secure Enterprise Support - Sybase Unwired Ent. Developer Win (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$332
132-33	ITSG-S-SUP-04	Sybase Unwired Platform Standard Support (CP)	iAS	\$6,458	1 Year	132-34	M-SES-153	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Standard Support (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,421
132-33	ITSG-S-SUP-05	Sybase Unwired Platform Unlimited Class A with Std Support (ST)	iAS	\$257	1 Year	132-34	M-SES-154	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Unlimited Class A with Std Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$57
132-33	ITSG-S-SUP-06	Sybase Unwired Platform Enterprise with Ent Support (CP)	iAS	\$6,700	1 Year	132-34	M-SES-155	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Enterprise with Ent Support (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,474
132-33	ITSG-S-SUP-07	Sybase Unwired Platform Enterprise Unlim App Class A with Ent Support (ST)	iAS	\$267	1 Year	132-34	M-SES-156	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Enterprise Unlim App Class A with Ent Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$59
132-33	ITSG-S-SUP-10	SUP Ent Perpetual (CP)	iAS	\$14,106	1 Year	132-34	M-SES-157	SAP GSS Secure Enterprise Support - SUP Ent Perpetual (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,103
132-33	ITSG-S-SUP-11	Sybase Unwired Platform Unlimited Class B with Std Support (ST)	iAS	\$514	1 Year	132-34	M-SES-158	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Unlimited Class B with Std Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$113
132-33	ITSG-S-SUP-12	SUP Ent Unlim App Class A Perpetual (ST)	iAS	\$564	1 Year	132-34	M-SES-159	SAP GSS Secure Enterprise Support - SUP Ent Unlim App Class A Perpetual (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$124
132-33	ITSG-S-SUP-13	Sybase Unwired Platform Enterprise Unlim App Class B with Ent Support (ST)	iAS	\$534	1 Year	132-34	M-SES-160	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Enterprise Unlim App Class B with Ent Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$117
132-33	ITSG-S-SUP-17	SUP Ent Unlim App Class B Perpetual (ST)	iAS	\$1,128	1 Year	132-34	M-SES-161	SAP GSS Secure Enterprise Support - SUP Ent Unlim App Class B Perpetual (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$248
132-33	ITSG-S-SUP-18	Sybase Unwired Platform Standard Support (DT)	iAS	\$1,940	1 Year	132-34	M-SES-162	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Standard Support (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$427
132-33	ITSG-S-SUP-19	Sybase Unwired Platform Single App Class A with Std Support (ST)	iAS	\$101	1 Year	132-34	M-SES-163	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Single App Class A with Std Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$22
132-33	ITSG-S-SUP-21	Sybase Unwired Platform Single App Class B with Std Support (ST)	iAS	\$202	1 Year	132-34	M-SES-164	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Single App Class B with Std Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$44

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SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-S-SUP-22	Sybase Unwired Platform Enterprise with Ent Support (CP)	iAS	\$2,010	1 Year	132-34	M-SES-165	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Enterprise with Ent Support (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$442
132-33	ITSG-S-SUP-23	Sybase Unwired Platform Single App Class A with Ent Support (ST)	iAS	\$106	1 Year	132-34	M-SES-166	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Single App Class A with Ent Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$23
132-33	ITSG-S-SUP-25	Sybase Unwired Platform Single App Class B with Ent Support (ST)	iAS	\$212	1 Year	132-34	M-SES-167	SAP GSS Secure Enterprise Support - Sybase Unwired Platform Single App Class B with Ent Support (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$47
132-33	ITSG-S-SUP-26	SUP Ent Perpetual (DT)	iAS	\$4,232	1 Year	132-34	M-SES-168	SAP GSS Secure Enterprise Support - SUP Ent Perpetual (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$931
132-33	ITSG-S-SUP-27	SUP Single App Class A Perpetual (ST)	iAS	\$227	1 Year	132-34	M-SES-169	SAP GSS Secure Enterprise Support - SUP Single App Class A Perpetual (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$50
132-33	ITSG-S-SUP-29	SUP Single App Class B Perpetual (ST)	iAS	\$100	1 Year	132-34	M-SES-170	SAP GSS Secure Enterprise Support - SUP Single App Class B Perpetual (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$22

XTNDConnect PC

132-33	IANY-XTNDC-01	XTNDConnect PC - Standalone Seat (SS)	iAS	\$60	1 Year	132-34	M-SES-171	SAP GSS Secure Enterprise Support - XTNDConnect PC - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$13
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ITSG APPLICATION DEVELOPMENT

Appeon for PowerBuilder (R)

132-33	ITSG-AD-APB-01	Appeon for PowerBuilder - Developer Edition - Standalone Seat (SS)	ITSG	\$856	1 Year	132-34	M-SES-173	SAP GSS Secure Enterprise Support - Appeon for PowerBuilder - Developer Edition - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$188
132-33	ITSG-AD-APB-02	Appeon for PowerBuilder - Workgroup Edition - Other (OT)	ITSG	\$9,572	1 Year	132-34	M-SES-174	SAP GSS Secure Enterprise Support - Appeon for PowerBuilder - Workgroup Edition - Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,106
132-33	ITSG-AD-APB-06	Appeon for PowerBuilder - Enterprise Edition - CH License (CH)	ITSG	\$12,594	1 Year	132-34	M-SES-175	SAP GSS Secure Enterprise Support - Appeon for PowerBuilder - Enterprise Edition - CH License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,771
132-33	ITSG-AD-APB-07	Appeon for PowerBuilder - Enterprise Edition - Standby CPU (SH)	ITSG	\$3,149	1 Year	132-34	M-SES-176	SAP GSS Secure Enterprise Support - Appeon for PowerBuilder - Enterprise Edition - Standby CPU (SH). See Discount Appendix for GSA Dollar Volume Discounts.	\$693
132-33	ITSG-AD-APB-08	Appeon for PowerBuilder - Enterprise Edition - Development and Testing (DH)	ITSG	\$3,778	1 Year	132-34	M-SES-177	SAP GSS Secure Enterprise Support - Appeon for PowerBuilder - Enterprise Edition - Development and Testing (DH). See Discount Appendix for GSA Dollar Volume Discounts.	\$831

Sybase EAServer - Advanced Edition

132-33	ITSG-AD-SEAS-AD-01	Sybase EAServer - Advanced Edition CPU License (CP)	ITSG	\$7,557	1 Year	132-34	M-SES-178	SAP GSS Secure Enterprise Support - Sybase EAServer - Advanced Edition CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
132-33	ITSG-AD-SEAS-AD-02	Sybase EAServer - Advanced Edition Standby CPU (SF)	ITSG	\$1,889	1 Year	132-34	M-SES-179	SAP GSS Secure Enterprise Support - Sybase EAServer - Advanced Edition Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$416
132-33	ITSG-AD-SEAS-AD-03	Sybase EAServer - Advanced Edition Development and Testing (DT)	ITSG	\$2,267	1 Year	132-34	M-SES-180	SAP GSS Secure Enterprise Support - Sybase EAServer - Advanced Edition Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$499

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
Sybase EAServer - Developer Edition									
132-33	ITSG-AD-SEAS-DE-01	Sybase EA Server - Developer Edition Standalone Seat (SS)	ITSG	\$100	1 Year	132-34	M-SES-182	SAP GSS Secure Enterprise Support - Sybase EA Server - Developer Edition Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$22
Sybase EAServer Workgroup Edition									
132-33	ITSG-AD-SEAS-WE-01	Sybase EAServer Workgroup Edition Other (OT)	ITSG	\$3,023	1 Year	132-34	M-SES-183	SAP GSS Secure Enterprise Support - Sybase EAServer Workgroup Edition Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$665
InfoMaker									
132-33	ITSG-AD-IM-01	InfoMaker for Standalone Seat (SS)	ITSG	\$196	1 Year	132-34	M-SES-184	SAP GSS Secure Enterprise Support - InfoMaker for Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$43
PowerBuilder Enterprise for Windows									
132-33	ITSG-AD-PBEW-01	PowerBuilder Enterprise for Windows for Standalone Seat (SS)	ITSG	\$3,018	1 Year	132-34	M-SES-187	SAP GSS Secure Enterprise Support - PowerBuilder Enterprise for Windows for Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$664
132-33	ITSG-AD-PBEW-03	PowerBuilder Enterprise for Windows Upgrade from Desktop to Enterprise (SS)	ITSG	\$2,866	1 Year	132-34	M-SES-189	SAP GSS Secure Enterprise Support - PowerBuilder Enterprise for Windows Upgrade from Desktop to Enterprise (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$631
132-33	ITSG-AD-PBEW-04	PowerBuilder Enterprise for Windows Upgrade from Professional to Enterprise (SS)	ITSG	\$2,363	1 Year	132-34	M-SES-190	SAP GSS Secure Enterprise Support - PowerBuilder Enterprise for Windows Upgrade from Professional to Enterprise (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$520
132-33	ITSG-AD-PBEW-05	PowerBuilder Application Server Plug-in CPU License (CP)	ITSG	\$499	1 Year	132-34	M-SES-191	SAP GSS Secure Enterprise Support - PowerBuilder Application Server Plug-in CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
PowerDesigner DataArchitect/DM									
132-33	ITSG-AD-PDDA-01	PowerDesigner DataArchitect/DM - PowerAMC Données Basic - Standalone Seat (SS)	ITSG	\$3,018	1 Year	132-34	M-SES-203	SAP GSS Secure Enterprise Support - PowerDesigner DataArchitect/DM - PowerAMC Données Basic - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$664
132-33	ITSG-AD-PDDA-02	PowerDesigner DataArchitect/DM - PowerAMC Données Basic - Floating License (FL)	ITSG	\$4,529	1 Year	132-34	M-SES-204	SAP GSS Secure Enterprise Support - PowerDesigner DataArchitect/DM - PowerAMC Données Basic - Floating License (FL). See Discount Appendix for GSA Dollar Volume Discounts.	\$996
PowerDesigner DataArchitect/RE									
132-33	ITSG-AD-PDDA-RE-01	PowerDesigner DataArchitect/RE - Standalone Seat (SS)	ITSG	\$5,028	1 Year	132-34	M-SES-219	SAP GSS Secure Enterprise Support - PowerDesigner DataArchitect/RE - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,106
132-33	ITSG-AD-PDDA-RE-02	PowerDesigner DataArchitect/RE - Floating License (FL)	ITSG	\$7,542	1 Year	132-34	M-SES-220	SAP GSS Secure Enterprise Support - PowerDesigner DataArchitect/RE - Floating License (FL). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,659
PowerDesigner EnterpriseArchitect									
132-33	ITSG-AD-PDEA-01	PD EntArchitect - Standalone Seat (SS)	ITSG	\$8,559	1 Year	132-34	M-SES-225	SAP GSS Secure Enterprise Support - PD EntArchitect - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,883
132-33	ITSG-AD-PDEA-02	PD EntArchitect - Floating License (FL)	ITSG	\$12,846	1 Year	132-34	M-SES-226	SAP GSS Secure Enterprise Support - PD EntArchitect - Floating License (FL). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,826

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
PowerDesigner InformationArchitect - PowerAMC Information Studio avec le référentiel									
132-33	ITSG-AD-PDIA-01	PowerDesigner InfoArt/PAMC Information Studio avec le référentiel - Standalone Seat (SS)	ITSG	\$7,552	1 Year	132-34	M-SES-235	SAP GSS Secure Enterprise Support - PowerDesigner InfoArt/PAMC Information Studio avec le référentiel - Standalone Seat (SS). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,661
132-33	ITSG-AD-PDIA-02	PowerDesigner InfoArt/PAMC Information Studio avec le référentiel - Floating License (FL)	ITSG	\$11,330	1 Year	132-34	M-SES-236	SAP GSS Secure Enterprise Support - PowerDesigner InfoArt/PAMC Information Studio avec le référentiel - Floating License (FL). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,493

PowerDesigner Portal Composer - PowerAMC Editeur Web

132-33	ITSG-AD-PDPC-01	PowerDesigner Portal Composer/PowerAMC Editeur Web - Floating License (FL)	ITSG	\$353	1 Year	132-34	M-SES-245	SAP GSS Secure Enterprise Support - PowerDesigner Portal Composer/PowerAMC Editeur Web - Floating License (FL). See Discount Appendix for GSA Dollar Volume Discounts.	\$78
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ITSG DATA MANAGEMENT

Adaptive Server Enterprise Cluster Edition (Multi-Core Eligible)

132-33	ITSG-DM-ASECE-01	Adaptive Server Enterprise Cluster Edition - CPU License (CP)	ITSG	\$69,516	1 Year	132-34	M-SES-248	SAP GSS Secure Enterprise Support - Adaptive Server Enterprise Cluster Edition - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$15,294
132-33	ITSG-DM-ASECE-02	Adaptive Server Enterprise Cluster Edition - Development and Testing (DT)	ITSG	\$20,856	1 Year	132-34	M-SES-249	SAP GSS Secure Enterprise Support - Adaptive Server Enterprise Cluster Edition - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,588
132-33	ITSG-DM-ASECE-03	Adaptive Server Enterprise Cluster Edition - CPU Standby License (SF)	ITSG	\$17,380	1 Year	132-34	M-SES-250	SAP GSS Secure Enterprise Support - Adaptive Server Enterprise Cluster Edition - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,824

Adaptive Server Enterprise Cluster Edition - Options (Multi-Core Eligible)

132-33	ITSG-DM-ASECEO-01	ASE Cluster Edition Security & Directory Services Option - CPU License (CP)	ITSG	\$5,788	1 Year	132-34	M-SES-251	SAP GSS Secure Enterprise Support - ASE Cluster Edition Security & Directory Services Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,273
132-33	ITSG-DM-ASECEO-02	ASE Cluster Edition Security & Directory Services Option - Development and Testing (DT)	ITSG	\$1,738	1 Year	132-34	M-SES-252	SAP GSS Secure Enterprise Support - ASE Cluster Edition Security & Directory Services Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$382
132-33	ITSG-DM-ASECEO-03	ASE Cluster Edition Security & Directory Services Option - CPU Standby License (SF)	ITSG	\$1,451	1 Year	132-34	M-SES-253	SAP GSS Secure Enterprise Support - ASE Cluster Edition Security & Directory Services Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$319
132-33	ITSG-DM-ASECEO-04	ASE Cluster Edition Encrypted Column Option - CPU License (CP)	ITSG	\$11,582	1 Year	132-34	M-SES-254	SAP GSS Secure Enterprise Support - ASE Cluster Edition Encrypted Column Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,548

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-DM-ASECEO-05	ASE Cluster Edition Encrypted Column Option - Development and Testing (DT)	ITSG	\$3,476	1 Year	132-34	M-SES-255	SAP GSS Secure Enterprise Support - ASE Cluster Edition Encrypted Column Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$765
132-33	ITSG-DM-ASECEO-06	ASE Cluster Edition Encrypted Column Option - CPU Standby License (SF)	ITSG	\$2,897	1 Year	132-34	M-SES-256	SAP GSS Secure Enterprise Support - ASE Cluster Edition Encrypted Column Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$637
132-33	ITSG-DM-ASECEO-07	ASE Cluster Edition Partitions Option - CPU License (CP)	ITSG	\$11,582	1 Year	132-34	M-SES-257	SAP GSS Secure Enterprise Support - ASE Cluster Edition Partitions Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,548
132-33	ITSG-DM-ASECEO-08	ASE Cluster Edition Partitions Option - Development and Testing (DT)	ITSG	\$3,476	1 Year	132-34	M-SES-258	SAP GSS Secure Enterprise Support - ASE Cluster Edition Partitions Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$765
132-33	ITSG-DM-ASECEO-09	ASE Cluster Edition Partitions Option - CPU Standby License (SF)	ITSG	\$2,897	1 Year	132-34	M-SES-259	SAP GSS Secure Enterprise Support - ASE Cluster Edition Partitions Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$637
132-33	ITSG-DM-ASECEO-10	ASE Cluster Edition Active Messaging Option - CPU License (CP)	ITSG	\$11,582	1 Year	132-34	M-SES-260	SAP GSS Secure Enterprise Support - ASE Cluster Edition Active Messaging Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,548
132-33	ITSG-DM-ASECEO-11	ASE Cluster Edition Active Messaging Option - CPU Development & Test (DT)	ITSG	\$3,476	1 Year	132-34	M-SES-261	SAP GSS Secure Enterprise Support - ASE Cluster Edition Active Messaging Option - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$765
132-33	ITSG-DM-ASECEO-12	ASE Cluster Edition Active Messaging Option - CPU Standby License (SF)	ITSG	\$2,897	1 Year	132-34	M-SES-262	SAP GSS Secure Enterprise Support - ASE Cluster Edition Active Messaging Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$637
132-33	ITSG-DM-ASECEO-13	ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager	ITSG	\$13,733	1 Year	132-34	M-SES-263	SAP GSS Secure Enterprise Support - ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager. See Discount Appendix for GSA Dollar Volume Discounts.	\$3,021
132-33	ITSG-DM-ASECEO-14	ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager	ITSG	\$4,121	1 Year	132-34	M-SES-264	SAP GSS Secure Enterprise Support - ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager. See Discount Appendix for GSA Dollar Volume Discounts.	\$907
132-33	ITSG-DM-ASECEO-15	ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager	ITSG	\$3,436	1 Year	132-34	M-SES-265	SAP GSS Secure Enterprise Support - ASE Cluster Edition Advanced Backup Services - Tivoli Storage Manager. See Discount Appendix for GSA Dollar Volume Discounts.	\$756
132-33	ITSG-DM-ASECEO-16	ASE Cluster Edition Compression Option (CP)	ITSG	\$11,622	1 Year	132-34	M-SES-266	SAP GSS Secure Enterprise Support - ASE Cluster Edition Compression Option (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,557
132-33	ITSG-DM-ASECEO-17	ASE Cluster Edition Compression Option (DT)	ITSG	\$3,486	1 Year	132-34	M-SES-267	SAP GSS Secure Enterprise Support - ASE Cluster Edition Compression Option (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$767
132-33	ITSG-DM-ASECEO-18	ASE Cluster Edition Compression Option (SF)	ITSG	\$2,907	1 Year	132-34	M-SES-268	SAP GSS Secure Enterprise Support - ASE Cluster Edition Compression Option (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$639

Sybase Adaptive Server Enterprise - Developer's Edition

132-33	ITSG-DM-SASE-DE-01	Sybase Adaptive Server Enterprise - Developer's Edition - Development and Testing (DT)	Restrictive	\$196	1 Year	132-34	M-SES-269	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Developer's Edition - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$43
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Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
Sybase Adaptive Server Enterprise - Enterprise Edition (Multi-Core Eligible)									
132-33	ITSG-DM-SASE-EE-01	Sybase Adaptive Server Enterprise - Enterprise Edition CPU License (CP)	ITSG	\$30,227	1 Year	132-34	M-SES-270	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,650
132-33	ITSG-DM-SASE-EE-02	Sybase Adaptive Server Enterprise - Enterprise Edition Server License (SR)	ITSG	\$4,428	1 Year	132-34	M-SES-271	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-SASE-EE-03	Sybase Adaptive Server Enterprise - Enterprise Edition Networked Seat (ST) NOTE: Minimum 20 Networked Seat (ST) or Concurrent User (CU) licenses per core/processor for each cor/processor contained on the machine. The mininum Seat requirement sha	ITSG	\$882	1 Year	132-34	M-SES-272	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Networked Seat (ST) NOTE: Minimum 20 Networked Seat (ST) or Concurrent User (CU) licenses per core/processor for each cor/processor contained on the machine. The mininum Seat requirement sha. See Discount Appendix for GSA Dollar Volume Discounts.	\$194
132-33	ITSG-DM-SASE-EE-04	Sybase Adaptive Server Enterprise - Enterprise Edition Concurrent User (CU) NOTE: Minimum 20 Networked Seat (ST) or Concurrent User (CU) licenses per core/processor for each cor/processor contained on the machine. The mininum Seat requirement sh	ITSG	\$2,010	1 Year	132-34	M-SES-273	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Concurrent User (CU) NOTE: Minimum 20 Networked Seat (ST) or Concurrent User (CU) licenses per core/processor for each cor/processor contained on the machine. The mininum Seat requirement sh. See Discount Appendix for GSA Dollar Volume Discounts.	\$442
132-33	ITSG-DM-SASE-EE-05	Sybase Adaptive Server Enterprise - Enterprise Edition Standby CPU (SF)	ITSG	\$7,557	1 Year	132-34	M-SES-274	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
132-33	ITSG-DM-SASE-EE-06	Sybase Adaptive Server Enterprise - Enterprise Edition Standby Server License (SV)	ITSG	\$4,428	1 Year	132-34	M-SES-275	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-SASE-EE-07	Sybase Adaptive Server Enterprise - Enterprise Edition Standby Concurrent User (SC)	ITSG	\$504	1 Year	132-34	M-SES-276	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Standby Concurrent User (SC). See Discount Appendix for GSA Dollar Volume Discounts.	\$111
132-33	ITSG-DM-SASE-EE-08	Sybase Adaptive Server Enterprise - Enterprise Edition Development and Testing (DT)	ITSG	\$9,068	1 Year	132-34	M-SES-277	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,995
Sybase Adaptive Server Enterprise - Enterprise Edition - Non-Royalty Options (Multi-Core Eligible)									
132-33	ITSG-DM-SASE-EE-NRO01	Sybase Adaptive Server Enterprise - Enterprise Edition High Availability Option CPU License (CP)	ITSG	\$3,426	1 Year	132-34	M-SES-278	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition High Availability Option CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$754
132-33	ITSG-DM-SASE-EE-NRO02	Sybase Adaptive Server Enterprise - Enterprise Edition High Availability Option - Development and Testing (DT)	ITSG	\$1,028	1 Year	132-34	M-SES-279	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition High Availability Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$226
132-33	ITSG-DM-SASE-EE-NRO03	Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package CPU License (CP)	ITSG	\$3,426	1 Year	132-34	M-SES-280	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$754

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-DM-SASE-EE-NRO04	Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package Standby CPU (SF)	ITSG	\$856	1 Year	132-34	M-SES-281	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$188
132-33	ITSG-DM-SASE-EE-NRO05	Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package - Development and Testing (DT)	ITSG	\$1,028	1 Year	132-34	M-SES-282	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Security & Directory Services Package - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$226
132-33	ITSG-DM-SASE-EE-NRO06	Sybase Adaptive Server Enterprise - Enterprise Edition Disaster Recovery Package CPU License (CP)	ITSG	\$25,486	1 Year	132-34	M-SES-283	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Disaster Recovery Package CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,607
132-33	ITSG-DM-SASE-EE-NRO07	ASE EE Disaster Recovery Package - Development and Testing (DT)	ITSG	\$5,139	1 Year	132-34	M-SES-284	SAP GSS Secure Enterprise Support - ASE EE Disaster Recovery Package - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,130
132-33	ITSG-DM-SASE-EE-NRO08	Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - CPU License (CP)	ITSG	\$6,751	1 Year	132-34	M-SES-285	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,485
132-33	ITSG-DM-SASE-EE-NRO09	Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - Standby CPU (SF)	ITSG	\$1,688	1 Year	132-34	M-SES-286	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$371
132-33	ITSG-DM-SASE-EE-NRO10	Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - Development and Testing (DT)	ITSG	\$2,025	1 Year	132-34	M-SES-287	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition ASE Encrypted Column Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$446
132-33	ITSG-DM-SASE-EE-NRO11	Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - CPU License (CP)	ITSG	\$6,751	1 Year	132-34	M-SES-288	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,485
132-33	ITSG-DM-SASE-EE-NRO12	Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - Standby CPU (SF)	ITSG	\$1,688	1 Year	132-34	M-SES-289	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$371
132-33	ITSG-DM-SASE-EE-NRO13	Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - Development and Testing (DT)	ITSG	\$2,025	1 Year	132-34	M-SES-290	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Partitions Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$446
132-33	ITSG-DM-SASE-EE-NRO14	Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU License (CP)	ITSG	\$6,751	1 Year	132-34	M-SES-291	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,485
132-33	ITSG-DM-SASE-EE-NRO15	Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU Development & Test (DT)	ITSG	\$2,025	1 Year	132-34	M-SES-292	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$446

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-DM-SASE-EE-NRO16	Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU Standby License (SF)	ITSG	\$1,688	1 Year	132-34	M-SES-293	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise - Enterprise Edition Active Messaging Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$371
132-33	ITSG-DM-SASE-EE-NRO17	Sybase Adaptive Server Enterprise-Enterprise Edition In Memory Data Base Option - CPU License (CP)	ITSG	\$13,098	1 Year	132-34	M-SES-294	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition In Memory Data Base Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,882
132-33	ITSG-DM-SASE-EE-NRO18	Sybase Adaptive Server Enterprise-Enterprise Edition- In Memory Data Base Option - CPU Development and Test (DT)	ITSG	\$3,929	1 Year	132-34	M-SES-295	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition- In Memory Data Base Option - CPU Development and Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$864
132-33	ITSG-DM-SASE-EE-NRO19	Sybase Adaptive Server Enterprise-Enterprise Edition In Memory Data Base Option - CPU Standby License (SF)	ITSG	\$3,275	1 Year	132-34	M-SES-296	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition In Memory Data Base Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$720
132-33	ITSG-DM-SASE-EE-NRO20	Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU License (CP)	ITSG	\$8,060	1 Year	132-34	M-SES-297	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,773
132-33	ITSG-DM-SASE-EE-NRO21	Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU Development & Test (DT)	ITSG	\$2,418	1 Year	132-34	M-SES-298	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$532
132-33	ITSG-DM-SASE-EE-NRO22	Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU Standby License (SF)	ITSG	\$2,015	1 Year	132-34	M-SES-299	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Advanced Back Up Services - Tivoli Storage Mgr - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$443
132-33	ITSG-DM-SASE-EE-NRO23	Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU License (CP)	ITSG	\$6,751	1 Year	132-34	M-SES-300	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,485
132-33	ITSG-DM-SASE-EE-NRO24	Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU Development & Test (DT)	ITSG	\$2,025	1 Year	132-34	M-SES-301	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$446
132-33	ITSG-DM-SASE-EE-NRO25	Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU Standby License (SF)	ITSG	\$1,688	1 Year	132-34	M-SES-302	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise-Enterprise Edition Compression Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$371
<p>Sybase Adaptive Server Enterprise Internet Access License</p>									
132-33	ITSG-DM-SASE-IAL-01	Sybase Adaptive Server Enterprise Internet Access License CPU fee (IC)	ITSG	\$28,967	1 Year	132-34	M-SES-303	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Internet Access License CPU fee (IC). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,373

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SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
Sybase Adaptive Server Enterprise Small Business Edition									
132-33	ITSG-DM-SASE-SBE-01	Sybase Adaptive Server Enterprise Small Business Edition Chip License (CH)	ITSG	\$5,537	1 Year	132-34	M-SES-304	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Chip License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,218
132-33	ITSG-DM-SASE-SBE-02	Sybase Adaptive Server Enterprise Small Business Edition Chip Development & Test (DH)	ITSG	\$1,662	1 Year	132-34	M-SES-305	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Chip Development & Test (DH). See Discount Appendix for GSA Dollar Volume Discounts.	\$366
132-33	ITSG-DM-SASE-SBE-03	Sybase Adaptive Server Enterprise Small Business Edition Chip Standby License (SH)	ITSG	\$1,385	1 Year	132-34	M-SES-306	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Chip Standby License (SH). See Discount Appendix for GSA Dollar Volume Discounts.	\$305
132-33	ITSG-DM-SASE-SBE-04	Sybase Adaptive Server Enterprise Small Business Edition Server License (SR) Note: Server License (SR) includes 5 Seats	ITSG	\$1,506	1 Year	132-34	M-SES-307	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Server License (SR) Note: Server License (SR) includes 5 Seats. See Discount Appendix for GSA Dollar Volume Discounts.	\$331
132-33	ITSG-DM-SASE-SBE-05	Sybase Adaptive Server Enterprise Small Business Edition Standby Server License (SV)	ITSG	\$1,506	1 Year	132-34	M-SES-308	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$331
132-33	ITSG-DM-SASE-SBE-06	Sybase Adaptive Server Enterprise Small Business Edition Networked Seat (ST)	ITSG	\$196	1 Year	132-34	M-SES-309	SAP GSS Secure Enterprise Support - Sybase Adaptive Server Enterprise Small Business Edition Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$43
Enterprise Connect Data Access Base									
132-33	ITSG-DM-ECDA-01	ASE Restricted Use License (CP)	ITSG	\$2,212	1 Year	132-34	M-SES-330	SAP GSS Secure Enterprise Support - ASE Restricted Use License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$487
132-33	ITSG-DM-ECDA-02	ASE Restricted Use License (DT)	ITSG	\$665	1 Year	132-34	M-SES-331	SAP GSS Secure Enterprise Support - ASE Restricted Use License (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$146
132-33	ITSG-DM-ECDA-03	ASE Restricted Use License (SF)	ITSG	\$554	1 Year	132-34	M-SES-332	SAP GSS Secure Enterprise Support - ASE Restricted Use License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$122
132-33	ITSG-DM-ECDA-04	ASE Restricted Use License (SR)	ITSG	\$2,212	1 Year	132-34	M-SES-333	SAP GSS Secure Enterprise Support - ASE Restricted Use License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$487
132-33	ITSG-DM-ECDA-05	ASE Restricted Use License (SV)	ITSG	\$2,212	1 Year	132-34	M-SES-334	SAP GSS Secure Enterprise Support - ASE Restricted Use License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$487

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
ECDA Option for Oracle									
132-33	ITSG-DM-ECDA-06	Enterprise Connect Data Access - Option for Oracle - CPU License (CP)	ITSG	\$27,703	1 Year	132-34	M-SES-335	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,095
132-33	ITSG-DM-ECDA-07	Enterprise Connect Data Access - Option for Oracle - CPU Development & Test (DT)	ITSG	\$8,312	1 Year	132-34	M-SES-336	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,829
132-33	ITSG-DM-ECDA-08	Enterprise Connect Data Access - Option for Oracle - CPU Standby License (SF)	ITSG	\$6,927	1 Year	132-34	M-SES-337	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,524
132-33	ITSG-DM-ECDA-09	Enterprise Connect Data Access - Option for Oracle - Server License (SR)	ITSG	\$4,428	1 Year	132-34	M-SES-338	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-ECDA-10	Enterprise Connect Data Access - Option for Oracle - Server Standby License (SV)	ITSG	\$4,428	1 Year	132-34	M-SES-339	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - Server Standby License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-ECDA-11	Enterprise Connect Data Access - Option for Oracle - Networked Seat (ST)	ITSG	\$438	1 Year	132-34	M-SES-340	SAP GSS Secure Enterprise Support - Enterprise Connect Data Access - Option for Oracle - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$96
ECDA Option for ODBC									
132-33	ITSG-DM-ECDAO-01	CPU License (CP)	ITSG	\$13,295	1 Year	132-34	M-SES-341	SAP GSS Secure Enterprise Support - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,925
132-33	ITSG-DM-ECDAO-02	CPU Development and Test (DT)	ITSG	\$3,990	1 Year	132-34	M-SES-342	SAP GSS Secure Enterprise Support - CPU Development and Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$878
132-33	ITSG-DM-ECDAO-03	CPU Standby License (SF)	ITSG	\$3,325	1 Year	132-34	M-SES-343	SAP GSS Secure Enterprise Support - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$731
132-33	ITSG-DM-ECDAO-04	Server License (SR)	ITSG	\$4,428	1 Year	132-34	M-SES-344	SAP GSS Secure Enterprise Support - Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-ECDAO-05	Server Standby License (SV)	ITSG	\$4,428	1 Year	132-34	M-SES-345	SAP GSS Secure Enterprise Support - Server Standby License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$974
132-33	ITSG-DM-ECDAO-06	Networked Seat (ST)	ITSG	\$438	1 Year	132-34	M-SES-346	SAP GSS Secure Enterprise Support - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$96
Sybase IQ Enterprise Edition									
132-33	ITSG-DM-SIQEE-01	Sybase IQ Enterprise Edition - CPU (CP)	ITSG	\$48,363	1 Year	132-34	M-SES-350	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - CPU (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$10,640
132-33	ITSG-DM-SIQEE-02	Sybase IQ Enterprise Edition - Standby CPU License (SF)	ITSG	\$12,091	1 Year	132-34	M-SES-351	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - Standby CPU License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,660
132-33	ITSG-DM-SIQEE-03	Sybase IQ Enterprise Edition - Development & Test (DT)	ITSG	\$14,509	1 Year	132-34	M-SES-352	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,192
Sybase IQ Enterprise Edition - Core Options									
132-33	ITSG-DM-SIQEEO-01	Sybase IQ Advanced Security Option - CPU License (CP)	ITSG	\$17,128	1 Year	132-34	M-SES-353	SAP GSS Secure Enterprise Support - Sybase IQ Advanced Security Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,768

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SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-DM-SIQEEO-02	Sybase IQ Advanced Security Option - CPU Dev. And Test (DT)	ITSG	\$5,139	1 Year	132-34	M-SES-354	SAP GSS Secure Enterprise Support - Sybase IQ Advanced Security Option - CPU Dev. And Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,130
132-33	ITSG-DM-SIQEEO-03	Sybase IQ Advanced Security Option - CPU Standby License (SF)	ITSG	\$4,282	1 Year	132-34	M-SES-355	SAP GSS Secure Enterprise Support - Sybase IQ Advanced Security Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$942
132-33	ITSG-DM-SIQEEO-04	Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms CPU License (CP)	ITSG	\$20,151	1 Year	132-34	M-SES-356	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,433
132-33	ITSG-DM-SIQEEO-05	Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms Standby CPU License (SF)	ITSG	\$5,038	1 Year	132-34	M-SES-357	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms Standby CPU License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108
132-33	ITSG-DM-SIQEEO-06	Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms Development & Testing (DT)	ITSG	\$6,045	1 Year	132-34	M-SES-358	SAP GSS Secure Enterprise Support - Sybase IQ Enterprise Edition - Unstructured Data Analytics Option all platforms Development & Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,330
132-33	ITSG-DM-SIQEEO-07	Sybase IQ In-Database Analytics - Partner Solutions Option - CPU License (CP)	ITSG	\$10,076	1 Year	132-34	M-SES-359	SAP GSS Secure Enterprise Support - Sybase IQ In-Database Analytics - Partner Solutions Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,217
132-33	ITSG-DM-SIQEEO-08	Sybase IQ In-Database Analytics - Partner Solutions Option - CPU Development & Test (DT)	ITSG	\$3,023	1 Year	132-34	M-SES-360	SAP GSS Secure Enterprise Support - Sybase IQ In-Database Analytics - Partner Solutions Option - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$665
132-33	ITSG-DM-SIQEEO-09	Sybase IQ In-Database Analytics - Partner Solutions Option - CPU Standby License (SF)	ITSG	\$2,519	1 Year	132-34	M-SES-361	SAP GSS Secure Enterprise Support - Sybase IQ In-Database Analytics - Partner Solutions Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$554

Sybase IQ Enterprise - Non Core Options

132-33	ITSG-DM-SIQE-01	Sybase IQ Multiplex Grid Option - Server License (SR)	ITSG	\$50,378	1 Year	132-34	M-SES-365	SAP GSS Secure Enterprise Support - Sybase IQ Multiplex Grid Option - Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$11,083
132-33	ITSG-DM-SIQE-02	Sybase IQ Multiplex Grid Option - Server Standby License (SV)	ITSG	\$12,594	1 Year	132-34	M-SES-366	SAP GSS Secure Enterprise Support - Sybase IQ Multiplex Grid Option - Server Standby License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,771
132-33	ITSG-DM-SIQE-03	Sybase IQ Multiplex Grid Option - Other (OT)	ITSG	\$15,113	1 Year	132-34	M-SES-367	SAP GSS Secure Enterprise Support - Sybase IQ Multiplex Grid Option - Other (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	ITSG-DM-SIQE-04	Sybase IQ Very Large Database Management Option - Storage License (TB)	ITSG	\$25,189	1 Year	132-34	M-SES-368	SAP GSS Secure Enterprise Support - Sybase IQ Very Large Database Management Option - Storage License (TB). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,542
132-33	ITSG-DM-SIQE-05	Sybase IQ Very Large Database Management Option - Storage Development and Test (DB)	ITSG	\$7,557	1 Year	132-34	M-SES-369	SAP GSS Secure Enterprise Support - Sybase IQ Very Large Database Management Option - Storage Development and Test (DB). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
132-33	ITSG-DM-SIQE-06	Sybase IQ Very Large Database Management Option - Storage Standby License (SB)	ITSG	\$6,297	1 Year	132-34	M-SES-370	SAP GSS Secure Enterprise Support - Sybase IQ Very Large Database Management Option - Storage Standby License (SB). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,385

Sybase IQ Single Application Server Edition

132-33	ITSG-DM-SIQE-07	Sybase IQ Single Application Server Edition - CPU License (CP)	ITSG	\$2,615	1 Year	132-34	M-SES-371	SAP GSS Secure Enterprise Support - Sybase IQ Single Application Server Edition - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$575
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Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
Sybase IQ Small Business Edition - Chip Set A									
132-33	ITSG-DM-SIQSBE-A-01	Chip License (CH)	ITSG	\$90,680	1 Year	132-34	M-SES-372	SAP GSS Secure Enterprise Support - Chip License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$19,950
132-33	ITSG-DM-SIQSBE-A-02	Chip Development and Test (DH)	ITSG	\$27,204	1 Year	132-34	M-SES-373	SAP GSS Secure Enterprise Support - Chip Development and Test (DH). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,985
132-33	ITSG-DM-SIQSBE-A-03	Chip Standby License (SH)	ITSG	\$22,670	1 Year	132-34	M-SES-374	SAP GSS Secure Enterprise Support - Chip Standby License (SH). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,987
Sybase IQ Small Business Edition - Chip Set B									
132-33	ITSG-DM-SIQSBE-B-01	Chip License (CH)	ITSG	\$60,453	1 Year	132-34	M-SES-375	SAP GSS Secure Enterprise Support - Chip License (CH). See Discount Appendix for GSA Dollar Volume Discounts.	\$13,300
132-33	ITSG-DM-SIQSBE-B-02	Chip Development and Test (DH)	ITSG	\$18,136	1 Year	132-34	M-SES-376	SAP GSS Secure Enterprise Support - Chip Development and Test (DH). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,990
132-33	ITSG-DM-SIQSBE-B-03	Chip Standby License (SH)	ITSG	\$15,113	1 Year	132-34	M-SES-377	SAP GSS Secure Enterprise Support - Chip Standby License (SH). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
Sybase IQ Small Business Edition - Multi-core Option									
132-33	ITSG-DM-SIQBEO-01	Sybase IQ InfoPrimer Option - CPU License (CP)	ITSG	\$15,113	1 Year	132-34	M-SES-378	SAP GSS Secure Enterprise Support - Sybase IQ InfoPrimer Option - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	ITSG-DM-SIQBEO-02	Sybase IQ InfoPrimer Option - CPU Development & Test (DT)	ITSG	\$4,534	1 Year	132-34	M-SES-379	SAP GSS Secure Enterprise Support - Sybase IQ InfoPrimer Option - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$997
132-33	ITSG-DM-SIQBEO-03	Sybase IQ InfoPrimer Option - CPU Standby License (SF)	ITSG	\$3,778	1 Year	132-34	M-SES-380	SAP GSS Secure Enterprise Support - Sybase IQ InfoPrimer Option - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$831
Sybase Mainframe Connect									
132-33	ITSG-DM-SMC-01	Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS CPU License (CP)	ITSG	\$12,086	1 Year	132-34	M-SES-381	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,659
132-33	ITSG-DM-SMC-02	Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS Server License (SR)	ITSG	\$4,025	1 Year	132-34	M-SES-382	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$886
132-33	ITSG-DM-SMC-03	Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS Networked Seat (ST)	ITSG	\$398	1 Year	132-34	M-SES-383	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect (All Platforms) Direct Connect Option for IBM z/OS Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$88
132-33	ITSG-DM-SMC-04	Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Mainframe Base (MB)	ITSG	\$20,146	1 Year	132-34	M-SES-384	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,432
132-33	ITSG-DM-SMC-05	Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Millions of Service Units (MU)	ITSG	\$499	1 Year	132-34	M-SES-385	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
132-33	ITSG-DM-SMC-06	Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Server License (SR)	ITSG	\$25,184	1 Year	132-34	M-SES-386	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,540
132-33	ITSG-DM-SMC-07	Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Networked Seat (ST)	ITSG	\$499	1 Year	132-34	M-SES-387	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for CICS - IBM z/OS - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
132-33	ITSG-DM-SMC-08	Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Mainframe Base (MB)	ITSG	\$12,086	1 Year	132-34	M-SES-388	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,659
132-33	ITSG-DM-SMC-09	Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Millions of Service Units (MU)	ITSG	\$297	1 Year	132-34	M-SES-389	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$65
132-33	ITSG-DM-SMC-10	Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Server License (SR)	ITSG	\$16,116	1 Year	132-34	M-SES-390	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,545
132-33	ITSG-DM-SMC-11	Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Networked Seat (ST)	ITSG	\$398	1 Year	132-34	M-SES-391	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for CICS - IBM z/OS - Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$88
132-33	ITSG-DM-SMC-12	Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Mainframe Base (MB)	ITSG	\$10,071	1 Year	132-34	M-SES-392	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,216
132-33	ITSG-DM-SMC-13	Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Millions of Service Units (MU)	ITSG	\$252	1 Year	132-34	M-SES-393	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$55

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-DM-SMC-14	Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Server License(SR)	ITSG	\$16,116	1 Year	132-34	M-SES-394	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Server License(SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,545
132-33	ITSG-DM-SMC-15	Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Networked Seat (ST)	ITSG	\$398	1 Year	132-34	M-SES-395	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect DB2 UDB Option for CICS-IBM z/OS Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$88
132-33	ITSG-DM-SMC-16	Sybase Mainframe Connect Server Option for IMS-IBM z/OS Mainframe Base (MB)	ITSG	\$20,146	1 Year	132-34	M-SES-396	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for IMS-IBM z/OS Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,432
132-33	ITSG-DM-SMC-17	Sybase Mainframe Connect Server Option for IMS-IBM z/OS Millions of Service Units (MU)	ITSG	\$499	1 Year	132-34	M-SES-397	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for IMS-IBM z/OS Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
132-33	ITSG-DM-SMC-18	Sybase Mainframe Connect Server Option for IMS-IBM z/OS Server License (SR)	ITSG	\$25,184	1 Year	132-34	M-SES-398	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for IMS-IBM z/OS Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,540
132-33	ITSG-DM-SMC-19	Sybase Mainframe Connect Server Option for IMS-IBM z/OS Networked Seat (ST)	ITSG	\$499	1 Year	132-34	M-SES-399	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Server Option for IMS-IBM z/OS Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$110
132-33	ITSG-DM-SMC-20	Sybase Mainframe Connect Client Option for IMS-IBM z/OS Mainframe Base (MB)	ITSG	\$12,086	1 Year	132-34	M-SES-400	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for IMS-IBM z/OS Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,659
132-33	ITSG-DM-SMC-21	Sybase Mainframe Connect Client Option for IMS-IBM z/OS Millions of Service Units (MU)	ITSG	\$297	1 Year	132-34	M-SES-401	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for IMS-IBM z/OS Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$65
132-33	ITSG-DM-SMC-22	Sybase Mainframe Connect Client Option for IMS-IBM z/OS Server License (SR)	ITSG	\$16,116	1 Year	132-34	M-SES-402	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for IMS-IBM z/OS Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,545
132-33	ITSG-DM-SMC-23	Sybase Mainframe Connect Client Option for IMS-IBM z/OS Networked Seat (ST)	ITSG	\$398	1 Year	132-34	M-SES-403	SAP GSS Secure Enterprise Support - Sybase Mainframe Connect Client Option for IMS-IBM z/OS Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$88

Open Server

132-33	ITSG-DM-OS-01	Open Server CPU License (CP)	ITSG	\$25,184	1 Year	132-34	M-SES-405	SAP GSS Secure Enterprise Support - Open Server CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,540
132-33	ITSG-DM-OS-02	Open Server for Server License (SR). NOTE: Minimum 5 Networked Seats for each core on machine required with SR license.	ITSG	\$3,521	1 Year	132-34	M-SES-406	SAP GSS Secure Enterprise Support - Open Server for Server License (SR). NOTE: Minimum 5 Networked Seats for each core on machine required with SR license. See Discount Appendix for GSA Dollar Volume Discounts.	\$775
132-33	ITSG-DM-OS-03	Open Server for Networked Seat (ST)	ITSG	\$599	1 Year	132-34	M-SES-407	SAP GSS Secure Enterprise Support - Open Server for Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$132
132-33	ITSG-DM-OS-04	Open Server Standby CPU (SF)	ITSG	\$6,297	1 Year	132-34	M-SES-408	SAP GSS Secure Enterprise Support - Open Server Standby CPU (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,385
132-33	ITSG-DM-OS-05	Open Server Standby Server License (SV)	ITSG	\$3,521	1 Year	132-34	M-SES-409	SAP GSS Secure Enterprise Support - Open Server Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$775
132-33	ITSG-DM-OS-06	Open Server - Development and Testing (DT)	ITSG	\$7,557	1 Year	132-34	M-SES-410	SAP GSS Secure Enterprise Support - Open Server - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662

Sybase OpenSwitch

132-33	ITSG-DM-SOS-01	Sybase OpenSwitch CPU License (CP)	ITSG	\$12,086	1 Year	132-34	M-SES-411	SAP GSS Secure Enterprise Support - Sybase OpenSwitch CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,659
132-33	ITSG-DM-SOS-02	Sybase OpenSwitch for Server License (SR). NOTE: Minimum 10 Networked Seats for each core on machine required with SR license.	ITSG	\$2,519	1 Year	132-34	M-SES-412	SAP GSS Secure Enterprise Support - Sybase OpenSwitch for Server License (SR). NOTE: Minimum 10 Networked Seats for each core on machine required with SR license. See Discount Appendix for GSA Dollar Volume Discounts.	\$554
132-33	ITSG-DM-SOS-03	Sybase OpenSwitch for Networked Seat (ST)	ITSG	\$252	1 Year	132-34	M-SES-413	SAP GSS Secure Enterprise Support - Sybase OpenSwitch for Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$55
132-33	ITSG-DM-SOS-04	Sybase OpenSwitch for Standby CPU License (SF)	ITSG	\$3,023	1 Year	132-34	M-SES-414	SAP GSS Secure Enterprise Support - Sybase OpenSwitch for Standby CPU License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$665
132-33	ITSG-DM-SOS-05	Sybase OpenSwitch for Standby Server License (SV)	ITSG	\$2,519	1 Year	132-34	M-SES-415	SAP GSS Secure Enterprise Support - Sybase OpenSwitch for Standby Server License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$554
132-33	ITSG-DM-SOS-06	Sybase OpenSwitch - Development and Testing (DT)	ITSG	\$3,627	1 Year	132-34	M-SES-416	SAP GSS Secure Enterprise Support - Sybase OpenSwitch - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$798

ITSG INTEGRATION

Replication Agent for DB2

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
132-33	ITSG-I-RADB2-01	Replication Agent for DB2 Mainframe Base (MB)	ITSG	\$30,222	1 Year	132-34	M-SES-436	SAP GSS Secure Enterprise Support - Replication Agent for DB2 Mainframe Base (MB). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,649
132-33	ITSG-I-RADB2-02	Replication Agent for DB2 Millions of Service Units (MU)	ITSG	\$1,506	1 Year	132-34	M-SES-437	SAP GSS Secure Enterprise Support - Replication Agent for DB2 Millions of Service Units (MU). See Discount Appendix for GSA Dollar Volume Discounts.	\$331
Replication Server									
132-33	ITSG-I-RS-01	Replication Server - Base CPU License (CP)	ITSG	\$25,184	1 Year	132-34	M-SES-438	SAP GSS Secure Enterprise Support - Replication Server - Base CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$5,540
132-33	ITSG-I-RS-02	Replication Server Base for Server License (SR) [Requires min. 5 users]	ITSG	\$3,018	1 Year	132-34	M-SES-439	SAP GSS Secure Enterprise Support - Replication Server Base for Server License (SR) [Requires min. 5 users]. See Discount Appendix for GSA Dollar Volume Discounts.	\$664
132-33	ITSG-I-RS-03	Replication Server Base for Networked Seat (ST) NOTE: Minimum Networked Seats per Server is 5.	ITSG	\$453	1 Year	132-34	M-SES-440	SAP GSS Secure Enterprise Support - Replication Server Base for Networked Seat (ST) NOTE: Minimum Networked Seats per Server is 5.. See Discount Appendix for GSA Dollar Volume Discounts.	\$100
132-33	ITSG-I-RS-04	Replication Server Base - Development and Testing (DT)	ITSG	\$7,557	1 Year	132-34	M-SES-441	SAP GSS Secure Enterprise Support - Replication Server Base - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
Replication Server Options									
132-33	ITSG-I-RSO-18	Replication Server Option Server License -CPU License (CP)	ITSG	\$10,071	1 Year	132-34	M-SES-442	SAP GSS Secure Enterprise Support - Replication Server Option Server License -CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,216
132-33	ITSG-I-RSO-04	Replication Server Option Server License (SR)	ITSG	\$5,033	1 Year	132-34	M-SES-443	SAP GSS Secure Enterprise Support - Replication Server Option Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,107
132-33	ITSG-I-RSO-05	Replication Server Option Networked Seat (ST)	ITSG	\$297	1 Year	132-34	M-SES-444	SAP GSS Secure Enterprise Support - Replication Server Option Networked Seat (ST). See Discount Appendix for GSA Dollar Volume Discounts.	\$65
132-33	ITSG-I-RSO-06	Replication Server Option - Development and Testing (DT)	ITSG	\$3,023	1 Year	132-34	M-SES-445	SAP GSS Secure Enterprise Support - Replication Server Option - Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$665
132-33	ITSG-I-RSO-13	Replication Server Options Advanced Services Option CPU License (CP)	ITSG	\$10,071	1 Year	132-34	M-SES-446	SAP GSS Secure Enterprise Support - Replication Server Options Advanced Services Option CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,216
132-33	ITSG-I-RSO-14	Replication Server Options Advanced Services Option CPU DevTest License (DT)	ITSG	\$3,023	1 Year	132-34	M-SES-447	SAP GSS Secure Enterprise Support - Replication Server Options Advanced Services Option CPU DevTest License (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$665
132-33	ITSG-I-RSO-19	Replication Server - Data Assurance Option	ITSG	\$15,108	1 Year	132-34	M-SES-448	SAP GSS Secure Enterprise Support - Replication Server - Data Assurance Option. See Discount Appendix for GSA Dollar Volume Discounts.	\$3,324
132-33	ITSG-I-RSO-20	Replication Server - Data Assurance Option	ITSG	\$4,534	1 Year	132-34	M-SES-449	SAP GSS Secure Enterprise Support - Replication Server - Data Assurance Option. See Discount Appendix for GSA Dollar Volume Discounts.	\$997
Replication Server-Real-Time Loading Edition									
132-33	ITSG-I-RSO-15	Replication Server Real Time Loading Edition - CPU License (CP)	ITSG	\$30,222	1 Year	132-34	M-SES-450	SAP GSS Secure Enterprise Support - Replication Server Real Time Loading Edition - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,649
132-33	ITSG-I-RSO-16	Replication Server Real Time Loading Edition - CPU Development & Test (DT)	ITSG	\$9,068	1 Year	132-34	M-SES-451	SAP GSS Secure Enterprise Support - Replication Server Real Time Loading Edition - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,995
132-33	ITSG-I-RSO-17	Replication Server Real Time Loading Edition - CPU Standby License (SF)	ITSG	\$7,557	1 Year	132-34	M-SES-452	SAP GSS Secure Enterprise Support - Replication Server Real Time Loading Edition - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
132-33	ITSG-I-RSO-07	Replication Server Heterogeneous Edition - CPU License (CP)	ITSG	\$30,222	1 Year	132-34	M-SES-485	SAP GSS Secure Enterprise Support - Replication Server Heterogeneous Edition - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$6,649
132-33	ITSG-I-RSO-08	Replication Server Heterogeneous Edition - CPU Development & Test (DT)	ITSG	\$9,068	1 Year	132-34	M-SES-486	SAP GSS Secure Enterprise Support - Replication Server Heterogeneous Edition - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,995
132-33	ITSG-I-RSO-09	Replication Server Heterogeneous Edition - CPU Standby License (SF)	ITSG	\$7,557	1 Year	132-34	M-SES-487	SAP GSS Secure Enterprise Support - Replication Server Heterogeneous Edition - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,662
132-33	ITSG-I-RSO-10	Sybase Replication Server Messaging Edition - CPU License (CP)	ITSG	\$20,146	1 Year	132-34	M-SES-488	SAP GSS Secure Enterprise Support - Sybase Replication Server Messaging Edition - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$4,432
132-33	ITSG-I-RSO-11	Sybase Replication Server Messaging Edition - CPU Development & Test (DT)	ITSG	\$6,045	1 Year	132-34	M-SES-489	SAP GSS Secure Enterprise Support - Sybase Replication Server Messaging Edition - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,330
132-33	ITSG-I-RSO-12	Sybase Replication Server Messaging Edition - CPU Standby License (SF)	ITSG	\$5,038	1 Year	132-34	M-SES-490	SAP GSS Secure Enterprise Support - Sybase Replication Server Messaging Edition - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
ITSG SOLUTIONS									
Sybase Aleri Event Stream Processor									
132-33	ITSG-S-SAESP-01	Sybase Event Stream Processor - CPU License (CP)	ITSG	\$36,272	1 Year	132-34	M-SES-453	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$7,980
132-33	ITSG-S-SAESP-02	Sybase Event Stream Processor - CPU Development & Test (DT)	ITSG	\$9,068	1 Year	132-34	M-SES-454	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,394
132-33	ITSG-S-SAESP-03	Sybase Event Stream Processor - CPU Standby License (SF)	ITSG	\$15,113	1 Year	132-34	M-SES-455	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,995
132-33	ITSG-S-SESPA-01	Sybase Event Stream Processor Adapters - CPU License (CP)	ITSG	\$5,038	1 Year	132-34	M-SES-456	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor Adapters - CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108
132-33	ITSG-S-SESPA-02	Sybase Event Stream Processor Adapters - CPU Development & Test (DT)	ITSG	\$504	1 Year	132-34	M-SES-457	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor Adapters - CPU Development & Test (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$111
132-33	ITSG-S-SESPA-03	Sybase Event Stream Processor Adapters - CPU Standby License (SF)	ITSG	\$1,259	1 Year	132-34	M-SES-458	SAP GSS Secure Enterprise Support - Sybase Event Stream Processor Adapters - CPU Standby License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$277
Sybase RAP									
132-33	ITSG-S-SRAP-04	Sybase RAP- Enterprise MultiPlex Opt CPU License (CP)	ITSG	\$50,378	1 Year	132-34	M-SES-475	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$11,083
132-33	ITSG-S-SRAP-05	Sybase RAP- Enterprise MultiPlex Opt CPU Development and Testing (DT)	ITSG	\$15,113	1 Year	132-34	M-SES-476	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt CPU Development and Testing (DT). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325
132-33	ITSG-S-SRAP-06	Sybase RAP- Enterprise MultiPlex Opt Standby CPU License (SF)	ITSG	\$12,594	1 Year	132-34	M-SES-477	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt Standby CPU License (SF). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,771
132-33	ITSG-S-SRAP-07	Sybase RAP- Enterprise MultiPlex Opt Server License (SR)	ITSG	\$50,378	1 Year	132-34	M-SES-478	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt Server License (SR). See Discount Appendix for GSA Dollar Volume Discounts.	\$11,083
132-33	ITSG-S-SRAP-08	Sybase RAP- Enterprise MultiPlex Opt Server Standby License (SV)	ITSG	\$12,594	1 Year	132-34	M-SES-479	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt Server Standby License (SV). See Discount Appendix for GSA Dollar Volume Discounts.	\$2,771
132-33	ITSG-S-SRAP-09	Sybase RAP- Enterprise MultiPlex Opt Other License (OT)	ITSG	\$15,113	1 Year	132-34	M-SES-480	SAP GSS Secure Enterprise Support - Sybase RAP- Enterprise MultiPlex Opt Other License (OT). See Discount Appendix for GSA Dollar Volume Discounts.	\$3,325

Sybase, Inc.

SAP Secure Enterprise Support Maintenance

SIN	Product Number	Product Description	GSA Dollar Volume Discount Code	License List Price+IFF (to calculate GSA Dollar Volume Disc)	Warranty	SIN	MFR Part Number	GSA Advantage Product Description	Secure Enterprise Support List Price w/ IFF
Sybase SQL Anywhere In-Memory Editon for RAP									
132-33	ITSG-S-SSQLAIME-01	Sybase SQL Anywhere In-Memory Editon for RAP CPU License (CP)	ITSG	\$5,038	1 Year	132-34	M-SES-484	SAP GSS Secure Enterprise Support - Sybase SQL Anywhere In-Memory Editon for RAP CPU License (CP). See Discount Appendix for GSA Dollar Volume Discounts.	\$1,108

Sybase, Inc.

SIN 132-51 IT Professional Services

Category	GSA Price
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IT PROFESSIONAL SERVICES

Principal Consultant	\$194.88
Senior Consultant	\$176.27
Staff Consultant	\$133.47

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