

GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menudriven database system. The INTERNET address for **GSA** Advantage! is http://www.gsaadvantage.gov

SCHEDULE NUMBER: MAS

SCHEDULE TITLE: Multiple Award Schedule

LARGE CATEGORY: Information Technology

CONTRACT NUMBER: GS-35F-267DA

CONTRACT PERIOD: April 11, 2016-April 10, 2026

Option Period 1 Modification PO-0603

REFRESH #22

For more information on ordering from Federal Supply go to this website: www.gsa.gov/schedules

CONTRACTOR: DLT Solutions, LLC

2411 Dulles Corner Park, Suite 800

Herndon VA 20171

Phone number: 800-262-4358 Fax number: 866-708-6867

E-Mail: programmanagement@dlt.com

CONTRACTOR'S ADMINISTRATION SOURCE:

Kayla Hutson, Manager, PMO Operations 2411 Dulles Corner Park, Suite 800 Herndon VA 20171

Phone number: 703-708-9639

Fax number: 866-708-6867

E-Mail: programmanagement@dlt.com

BUSINESS SIZE: Large Business

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN DESCRIPTION

Special Item No. 33411 Purchase of Equipment

Special Item No. 811212 Maintenance, Repair Service and Repair Parts/Spare Parts

Special Item No. 511210 Software Licenses

Special Item No. 541151 Software Maintenance Services
Special Item No. 518210C Cloud Computing Services

Special Item No. 611420 Training Courses

Special Item No. 54151S Information Technology Professional Services

Special Item No. 54151ECOM Electronic Commerce Services

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

(Government net price based on a unit of one)

GSA SIN	Manufacturer	DLT Part #	MFG Part #	Price Per I	tem
33411	Infor	1228-10610	HPO-OT-SHIP-EA-ZZZZ	\$	0.98
811212	Veritas	11075-M3-60	11075-M3-60	\$	1.94
511210	Infor	1228-4848	CLV-S-CLDX-CL-TRANS-CXT	\$	0.01
54151	Informatica	9048-29730	0000010641-0010	\$	0.02
518210C	Oracle	9891-6934	B91105	\$	0.01
611420	Infor	1228-5833	EDU-NOP-IC-ICCARD-XTE	\$	0.98
54151S	DLT Solutions	DLTPS-SA-01	DLTPS-SA-01	\$	96.04
54151ECOM	BMC Software	LPRP2-001-S1-0004	LPRP2-001-S1-0004	\$	1.15

1c. HOURLY RATES (Services only):

Part #	Labor Category	4/11/2024- 4/10/2025 GSA Rate (W/ IFF)
DLTPS-SA-01	System Administrator I	\$96.04
DLTPS-SA-02	System Administrator II	\$120.05
DLTPS-SA-03	System Administrator III	\$144.05
DLTPS-SA-04	System Administrator IV	\$174.07
DLTPS-SA-05	System Administrator V	\$254.51
DLTPS-PE-01	Project Engineer I	\$120.05
DLTPS-PE-02	Project Engineer II	\$144.06
DLTPS-PE-03	Project Engineer III	\$187.27
DLTPS-PE-04	Project Engineer IV	\$224.73
DLTPS-PE-05	Project Engineer V	\$269.68
DLTPS-ITA-01	IT Architect I	\$224.73
DLTPS-ITA-02	IT Architect II	\$269.68
DLTPS-ITA-03	IT Architect III	\$323.61
DLTPS-ITA-04	IT Architect IV	\$388.34
DLTPS-SME-01	Subject Matter Expert I	\$205.28
DLTPS-SME-02	Subject Matter Expert II	\$246.34
DLTPS-SME-03	Subject Matter Expert III	\$295.60
DLTPS-SME-04	Subject Matter Expert IV	\$354.73
DLTPS-SME-05	Subject Matter Expert V	\$425.68
DLTPS-PA-01	Project Assistant I	\$120.05
DLTPS-PM-01	Project Manager I	\$224.73
DLTPS-PM-02	Project Manager II	\$269.68
DLTPS-PM-03	Project Manager III	\$323.61
DLTPS-CS-01	Consultant I/Staff Consultant	\$196.35
DLTPS-CS-02	Consultant II/Senior Consultant	\$225.81
DLTPS-CS-03	Consultant III/Principal Consultant	\$275.99
DLTPS-CS-04	Consultant IV/Technical Manager	\$338.72
DLTPS-CS-05	Consultant V/Sr. Technical Director	\$480.13

DLTPS-SA-01 SYSTEM ADMINISTRATOR I

Functional Responsibility:

System Administrator I is responsible for supporting specific tasks relating to the operations of IT systems. Under direction, the System Administrator I performs basic technical tasks relating to the upkeep, configuration, and reliable operation of system, network, storage, and cloud-based technologies. System Administrator I has junior level technical skills relating to the technologies used in the operation of the IT system.

Minimum Education:

Associates or specific technology certification

DLTPS-SA-02 SYSTEM ADMINISTRATOR II

Functional Responsibility:

System Administrator II is responsible for maintaining specific systems within the IT environment. As required, the System Administrator II is responsible for the maintenance, configuration, upkeep, and reliable operation of his/her assigned systems, networks, storage, and cloud-based technologies. System Administrator II has mid-level technical skills relating to the technologies or scripting languages used in the operation of the IT systems.

Minimum Education:

Bachelors Degree

DLTPS-SA-03 SYSTEM ADMINISTRATOR III

Minimum Years of Experience:

Three (3) years of experience.

Functional Responsibility:

System Administrator III is responsible for maintaining specific systems within the IT environment. As required, the System Administrator III is responsible for the maintenance, configuration, upkeep, and reliable operation of his/her assigned systems, networks, storage, and cloud-based technologies. System Administrator III develops standard operating procedures and runbooks for the IT systems. System Administrator III has senior-level technical skills relating to the technologies or scripting languages used in the operation of the IT systems.

Minimum Education:

Bachelors Degree

DLTPS-SA-04 SYSTEM ADMINISTRATOR IV

Minimum Years of Experience:

Six (6) years of experience.

Functional Responsibility:

System Administrator IV is responsible for maintaining specific systems within the IT environment. As required, the System Administrator IV is responsible for the maintenance, configuration, upkeep, and reliable operation of his/her assigned systems, networks, storage, and cloud-based technologies. System Administrator IV develops standard operating procedures and runbooks for the IT systems. System Administrator IV has senior-level technical skills relating to the technologies or scripting languages used in the operation of the IT systems. Additionally, System Administrator IV has expert knowledge of system automation and IT operations-related technical requirements and tool selection/operation.

Minimum Education:

Bachelors Degree

DLTPS-SA-05 SYSTEM ADMINISTRATOR V

Minimum Years of Experience:

Nine (9) years of experience.

Functional Responsibility:

System Administrator V is responsible for maintaining specific systems within the IT environment and may be responsible for managing system administration staff. As required, System Administrator V is responsible for the maintenance, configuration, upkeep, and reliable operation of one or more systems, networks, storage, and cloud-based technologies.

System Administrator V develops standard operating procedures and runbooks for the IT systems. System Administrator V has expert-level technical skills relating to the technologies or scripting languages used in the operation of the IT systems as well as expert knowledge of system automation and IT operations-related technical requirements and tool selection/operation.

Minimum Education:

Bachelor's Degree

DLTPS-PE-01

PROJECT ENGINEER I

Functional Responsibility:

Project Engineer I (System, Application, or Software) is responsible for supporting specific tasks relating to the implementation, configuration, integration, and testing of information technology products. As required, Project Engineer I is involved in a support role to conduct the analysis and capture of requirements, contribution to the solution design, and development of the implementation plan, testing and documentation. Based on the defined tasks, Project Engineer I may also support design and development of custom software in support of the overall project. Project Engineer I has junior level skills relating to the technologies or programming languages used in the delivery of the project.

Minimum Education:

Associates or specific technology certification

DLTPS-PE-02

PROJECT ENGINEER II

Functional Responsibility:

Project Engineer II (System, Application, or Software) functions as a team lead, responsible for leading tasks relating to the implementation, configuration, integration, and testing of information technology products. As required, Project Engineer II is involved in leading the analysis and capture of requirements, contribution to the solution design, and development of the implementation plan, testing and documentation. Based on the defined tasks, Project Engineer II may also lead the design and development of custom software in support of the overall project. Project Engineer II has midlevel skills relating to the technologies or programming languages used in the delivery of the project.

Minimum Education:

Bachelors Degree

DLTPS-PE-03 PROJECT ENGINEER III

Minimum Years of Experience:

Three (3) years of experience.

Functional Responsibility:

Project Engineer III (System, Application, or Software) is responsible for managing tasks relating to the implementation, configuration, integration, and testing of information technology products. As required, Project Engineer III is involved in managing the analysis and capture of requirements, contribution to the solution design, and development of the implementation plan, testing and documentation. Based on the defined tasks, Project Engineer III may also manage the design and development of custom software in support of the overall project. Project Engineer III has senior level skills relating to the technologies or programming languages used in the delivery of the project.

Minimum Education:

DLTPS-PE-04 PROJECT ENGINEER IV

Minimum Years of Experience:

Five (5) years of Experience.

Functional Responsibility:

Project Engineer IV (System, Application, or Software) is responsible for complete oversight of specific tasks relating to the implementation, configuration, integration, and testing of information technology products. As required, Project Engineer IV is involved in the analysis and capture of requirements, contribution to the solution design, and development of the implementation plan, testing and documentation. Based on the defined tasks, Project Engineer IV is the lead principal who may also be responsible for overall design and development of custom software in support of the overall project. Project Engineer IV has expert level skills relating to the technologies or programming languages used in the delivery of the project.

Minimum Education:

Bachelor's Degree

DLTPS-PE-05 PROJECT ENGINEER V

Minimum Years of Experience:

Seven (7) years of experience.

Functional Responsibility:

Project Engineer V (System, Application, or Software) has executive level responsibility for multiple projects/programs relating to the implementation, configuration, integration, and testing of information technology products. As required, Project Engineer V reviews the project team's analysis and capture of requirements, contribution to the solution design, development of the implementation plan, testing and documentation. Based on the defined tasks, Project Engineer V may be the lead engineer responsible for overall design and development of custom software in support of the overall program and project(s). Project Engineer V has expert level skills relating to the technologies or programming languages used in the delivery of the project.

Minimum Education:

Bachelor's Degree

DLTPS-ITA-01 IT ARCHITECT I

Minimum Years of Experience:

Three (3) years of experience.

Functional Responsibility:

IT Architect I is responsible for supporting the overall design, development and deployment of an IT solution. For complex projects, the IT Architect I may be responsible for supporting a specific component of the solution architecture. IT Architect I supports the capture, analysis and synthesis of both the technical and business requirements; the development of the conceptual and detailed design of the IT solution; and overall responsibility and technical leadership of the delivery team. IT Architect I provides support during the implementation and integration phases of the project.

Minimum Education:

DLTPS-ITA-02 IT ARCHITECT II

Minimum Years of Experience:

Five (5) years of experience.

Functional Responsibility:

IT Architect II functions in a team lead role, responsible for the overall design, development and deployment of an IT solution. For complex projects, the IT Architect II may be responsible for leading the work related to a specific component of the solution architecture. IT Architect II leads the capture, analysis and synthesis of both the technical and business requirements; the development of the conceptual and detailed design of the IT solution; and overall responsibility and technical leadership of the delivery team. IT Architect II may lead the team to provide additional product specific expertise during the implementation and integration phases of the project.

Minimum Education:

Bachelor's Degree

DLTPS-ITA-03 IT ARCHITECT III

Minimum Years of Experience:

Seven (7) years of experience.

Functional Responsibility:

IT Architect III functions in a management role, responsible for managing the overall design, development and deployment of an IT solution. For complex projects, the IT Architect III may be responsible for managing the work related to a specific component of the solution architecture. IT Architect III manages the capture, analysis and synthesis of both the technical and business requirements; the development of the conceptual and detailed design of the IT solution; and overall responsibility and technical leadership of the delivery team. IT Architect III may manage a team to provide additional product specific expertise during the implementation and integration phases of the project.

Minimum Education:

Bachelor's Degree

DLTPS-ITA-04 IT ARCHITECT IV

Minimum Years of Experience:

Nine (9) years of experience.

Functional Responsibility:

IT Architect IV is responsible for complete oversight for managing the overall design, development and deployment of an IT solution. For complex projects, the IT Architect IV may have oversight for the work related to a specific component of the solution architecture. IT Architect IV oversees the capture, analysis and synthesis of both the technical and business requirements; the development of the conceptual and detailed design of the IT solution; and overall responsibility and technical leadership of the delivery team.

Minimum Education:

DLTPS-ME-01 SUBJECT MATTER EXPERT I

Minimum Years of Experience:

Three (3) years of experience.

Functional Responsibility:

Subject Matter Expert I provides expertise for at least one technology domain. Technology domains may include Cloud, Virtualization, Data Management, Big Data, System Architecture, Data Center Operations and Tooling, Cyber Security, Best Practice development, Database Design and Development, Integration, Consolidation, Migration, IT Strategic Planning, and specific IT Products. Subject Matter Expert I may provide domain specific expertise throughout the entire lifecycle of a project, including analysis, design, planning, implementation, integration, testing, documentation, and training. Depending on the scope of the project, Subject Matter Expert I may support client requirements directly or support a technical team within a project.

Minimum Education:

Bachelor's Degree

DLTPS-SME-02 SUBJECT MATTER EXPERT II

Minimum Years of Experience:

Five (5) years of experience.

Functional Responsibility:

Subject Matter Expert II provides expertise for at least one technology domain. Technology domains may include Cloud, Virtualization, Data Management, Big Data, System Architecture, Data Center Operations and Tooling, Cyber Security, Best Practice development, Database Design and Development, Integration, Consolidation, Migration, IT Strategic Planning, and specific IT Products. Subject Matter Expert II leads a team that provides domain specific expertise throughout the entire lifecycle of a project, including analysis, design, planning, implementation, integration, testing, documentation, and training. Depending on the scope of the project, Subject Matter Expert II may support client requirements directly or lead a technical team within a project. Subject Matter Expert II often has additional specialized training or certifications relating to his/her domain of expertise.

Minimum Education:

Bachelor's Degree

DLTPS-SME-03 SUBJECT MATTER EXPERT III

Minimum Years of Experience:

Seven (7) years of experience.

Functional Responsibility:

Subject Matter Expert III provides deep level expertise for one or more technology domains. Technology domains may include Cloud, Virtualization, Data Management, Big Data, System Architecture, Data Center Operations and Tooling, Cyber Security, Best Practice development, Database Design and Development, Integration, Consolidation, Migration, IT Strategic Planning, and specific IT Products. Subject Matter Expert III manages team(s) providing domain specific expertise throughout the entire lifecycle of a project, including analysis, design, planning, implementation, integration, testing, documentation, and training. Depending on the scope of the project, Subject Matter Expert III may support client requirements directly or manage technical team(s) within a project. Subject Matter Expert III often has additional specialized training or certifications relating to his/her domain(s) of expertise.

Minimum Education:

DLTPS-SME-04 SUBJECT MATTER EXPERT IV

Minimum Years of Experience: Nine (9) years of experience.

Functional Responsibility:

Subject Matter Expert IV provides deep level expertise for one or more technology domains. Technology domains may include Cloud, Virtualization, Data Management, Big Data, System Architecture, Data Center Operations and Tooling, Cyber Security, Best Practice development, Database Design and Development, Integration, Consolidation, Migration, IT Strategic Planning, and specific IT Products. Subject Matter Expert IV has complete oversight for team(s) providing domain specific expertise throughout the entire lifecycle of a project, including analysis, design, planning, implementation, integration, testing, documentation, and training. Depending on the scope of the project, Subject Matter Expert IV may support client requirements directly or oversee technical team(s) within a project. Subject Matter Expert IV has additional specialized training or certifications relating to his/her domain(s) of expertise.

Minimum Education: Bachelor's Degree

DLTPS-SME-05 SUBJECT MATTER EXPERT V

Minimum Years of Experience: Eleven (11) years of experience.

Functional Responsibility:

Subject Matter Expert V provides deep level expertise for one or more technology domains. Technology domains may include Cloud, Virtualization, Data Management, Big Data, System Architecture, Data Center Operations and Tooling, Cyber Security, Best Practice development, Database Design and Development, Integration, Consolidation, Migration, IT Strategic Planning, and specific IT Products. Subject Matter Expert V has executive level oversight for multiple programs and project teams providing domain specific expertise throughout the entire lifecycle of a project, including analysis, design, planning, implementation, integration, testing, documentation, and training. Subject Matter Expert V has considerable specialized training or certifications relating to his/her domain(s) of expertise.

Minimum Education:
Bachelor's Degree

DLTPS-PA-01 PROJECT ASSISTANT I

Functional Responsibility:

Project Assistant I provides general administrative support to technical and management level personnel. Provides documentation planning and support. Tasks may include project administration, communications and scheduling, and event and human resources planning.

Minimum Education: High School Diploma

DLTPS-PM-01 PROJECT MANAGER

Minimum Years of Experience:

Three (3) years of experience.

Functional Responsibility:

Project Manager I supports the monitoring of project performance against engagement milestones; managing client expectations; coordinating resources and processes to achieve engagement workplan; recommending changes to the engagement staff over the life of the project; monitoring project budgets and preparing client billings as appropriate; ensures all project documentation is maintained in accordance with consulting standards.

Minimum Education:

Bachelor's Degree

DLTPS-PM-02 PROJECT MANAGER II

Minimum Years of Experience:

Five (5) years of experience.

Functional Responsibility:

Project Manager II leads the monitoring of project performance against engagement milestones; managing client expectations; coordinating resources and processes to achieve engagement workplan; recommending changes to the engagement staff over the life of the project; managing project budgets and preparing client billings as appropriate; ensures all project documentation is maintained in accordance with consulting standards.

Minimum Education:

Bachelor's Degree

DLTPS-PM-03

PROJECT MANAGER III

Minimum Years of Experience:

Seven (7) years of experience.

Functional Responsibility:

Project Manager III manages the monitoring of project performance against engagement milestones; manages client expectations; allocates resources and processes to achieve engagement workplan; implements changes to the engagement staff over the life of the project; oversees project budgets and client billings as appropriate; and ensures all project documentation is maintained in accordance with consulting standards.

Minimum Education:

Bachelor's Degree

DLTPS-CS-01

CONSULTANT I / STAFF CONSULTANT

Functional Responsibility:

Consultant I provides program, analytical, and/or technological support in the development of requirements or the implementation of creative and innovative solutions to meet accepted requirements; conducts research and analyzes data for accuracy and relevancy; documents and analyzes results and recommends solutions. Actively leverages consulting tools and methodologies to meet project objectives and complete activities.

Minimum Education:

DLTPS-CS-02

CONSULTANT II / SENIOR CONSULTANT

Minimum Years of Experience:

Two (2) years of experience.

Functional Responsibility:

Consultant II leads a team that provides program, analytical, and/or technological support in the development of requirements or the implementation of creative and innovative solutions to meet accepted requirements; conducts research and analyzes data for accuracy and relevancy; documents and analyzes results and recommends solutions. Actively leverages consulting tools and methodologies to meet project objectives and complete activities.

Minimum Education:

Bachelor's Degree

DLTPS-CS-03

CONSULTANT III / PRINCIPAL CONSULTANT

Minimum Years of Experience:

Four (4) years of experience.

Functional Responsibility:

Consultant II leads a team that provides program, analytical, and/or technological support in the development of requirements or the implementation of creative and innovative solutions to meet accepted requirements; conducts research and analyzes data for accuracy and relevancy; documents and analyzes results and recommends solutions. Actively leverages consulting tools and methodologies to meet project objectives and complete activities.

Minimum Education:

Bachelor's Degree

DLTPS-CS-04

CONSULTANT IV / Technical Manager

Minimum Years of Experience:

Six (6) years of experience.

Functional Responsibility:

Consultant IV has oversight for entire project staff that provides program, analytical, and/or technological support in the development of requirements or the implementation of creative and innovative solutions to meet accepted requirements; conducts research and analyzes data for accuracy and relevancy; documents and analyzes results and recommends solutions. Evaluates and, when applicable, implements new consulting tools and methodologies that can more efficiently meet project objectives and complete activities.

Minimum Education:

DLTPS-CS-05

CONSULTANT V / Sr. Technical Director

Minimum Years of Experience:

Ten (10) years of experience.

Functional Responsibility:

Consultant V has executive level oversight for multiple projects and programs that provide program, analytical, and/or technological support in the development of requirements or the implementation of creative and innovative solutions to meet accepted requirements; conduct research and analyze data for accuracy and relevancy; document and analyze results and recommend solutions. Makes decisions regarding implementation of new consulting tools and methodologies that can more efficiently meet project objectives and complete activities.

Minimum Education:

Bachelor's Degree

Requirement	Equivalency 1: Degree Plus Additional Years of Experience	Equivalency 2: Total Years of Experience
Associates	High School Diploma/GED + Specialized Certification	1 year related experience
Bachelors	Associates + 2 years	3 years related experience
Masters	Bachelors + 2 years	5 years related experience
Doctorate	Masters + 2 years	7 years related experience

2. MAXIMUM ORDER*:

Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item No. 33411	Purchase of Equipment
Special Item No. 811212	Maintenance, Repair Service and Repair Parts/Spare Parts
Special Item No. 511210	Software Licenses
Special Item No. 54151	Software Maintenance Services
Special Item No. 518210C	Cloud Computing Services
Special Item No. 611420	Training Courses
Special Item No. 54151S	Information Technology Professional Services
Special Item No. 54151ECOM	Electronic Commerce Services

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER:

Minimum Order: \$100.00

4. GEOGRAPHIC COVERAGE:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico and U.S. Territories.

Under Cooperative Purchasing authorized State and local government entities are eligible to place orders.

5. POINT(S) OF PRODUCTION:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

6. DISCOUNT FROM LIST PRICES:

Discounts: Prices shown are NET Prices; Basic discounts have been deducted.

Dollar Volume: none, Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government Customers.

7. **QUANTITY DISCOUNT(S):** NONE

8. PROMPT PAYMENT TERMS:

Prompt Payment: net 30 days from receipt of invoice or date of acceptance, whichever is later.

9. Government Purchase Cards are accepted above the micro-purchase threshold.

Contractors are required to accept the Government purchase card for payments equal to or less than the micropurchase threshold for oral or written delivery orders. Government purchase cards will be acceptable for payment above the micropurchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering agencies to obtain technical and/or ordering assistance: 1-800-262-4DLT

10. FOREIGN ITEMS: NONE

11a. TIME OF DELIVERY:

The contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below.

SPECIAL ITEM NUMBER

DELIVERY TIME (DAYS ARO)

33411, 811212, 511210, 54151

30

518210C, 611420, 54151S, 54151ECOM

as agreed between Contractor and Government Agency

11b. EXPEDITED DELIVERY:

Items available for expedited delivery are noted in this price list, under this heading.

11c. OVERNIGHT AND 2-DAY DELIVERY:

Expedited, overnight and 2nd day delivery can be arranged on a case by case basis for an additional fee. Customers should call for pricing and product availability.

11d. URGENT REQUIRMENTS:

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the contractor for the purpose of obtaining accelerated delivery. The contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the contractor in writing.) If the contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. **FOB POINT:** FOB Destination

13a. ORDERING ADDRESS:

Contractor's Ordering Address and Payment Information:

DLT Solutions, LLC. 2411 Dulles Corner Park, Suite 800 Herndon VA 20171

13b. ORDERING PROCEDURES:

Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket

Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS:

DLT Solutions, LLC. 2411 Dulles Corner Park, Suite 800 Herndon VA 20171

15. WARRANTY PROVISION:

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: N/A

16. EXPORT PACKING CHARGES:

Not Applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:

Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):

The Government may purchase the equipment provided on a lease or rental basis under this contract. The Contracting Officer may exercise this option only by providing a unilateral modification to the Contractor. The effective date of the purchase will be specified in the unilateral modification and may be any time during the period of the contract, including any extensions thereto.

- (a) Except for final payment and transfer of title to the Government, the lease or rental portion of the contract becomes complete and lease or rental charges shall be discontinued on the day immediately preceding the effective date of purchase specified in the unilateral modification required in paragraph (a) of this clause.
- (b) The purchase conversion cost of the equipment shall be computed as of the effective date specified in the unilateral modification required in paragraph (a) of this clause, on the basis of the purchase price set forth in the contract, minus the total purchase option credits accumulated during the period of lease or rental, calculated by the formula contained elsewhere in this contract.

(c) The accumulated purchase option credits available to determine the purchase conversion cost will also include any credits accrued during a period of lease or rental of the equipment under any previous Government contract if the equipment has been on continuous lease or rental. The movement of equipment from one site to another site shall be "continuous rental."

19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):

Installation and Maintenance, when applicable, normally are not included in the charge for leasing. The Contractor may require the ordering activity to obtain installation and maintenance services from a qualified source. The ordering activity may obtain installation and/or maintenance on the open market, from the Contractor's schedule contract, or from other sources. The ordering activity may also perform installation and/or maintenance in house, if qualified resources exist. In any event, it is the responsibility of the ordering activity to ensure that maintenance is in effect for the Lease term for all products leased.

a. When installation and/or maintenance are ordered under this schedule to be performed by the Contractor, the payments, terms and conditions as stated in this contract apply. The rates and terms and conditions in effect at the time the order is issued shall apply during any subsequent renewal period of the lease. The maintenance rates and terms and conditions may be added to the lease payments with mutual agreement of the parties.

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The requisitioning activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):

Not Applicable

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE):

GovSmart, Inc. Hamza Durrani Tel: 434-326-4236

Email: hamza@govsmart.com

MicroTech

Denise Rodriguez-Lopez Tel: 571-327-2903

Email: denise.rodriguez-lopez@microtech.net

Presidio Networked Solutions LLC

Attn: Contracts Tel: 301-313-2000

Email: <u>DLFEDContracts@presidio.com</u>

ThunderCat Technology

Melissa Forrest Tel: 703-674-0265

Email: mforrest@thundercattech.com

Custom Storage, Inc. dba cStor

Peter Schmitt Tel: 480-760-2110

Email: pete.schmitt@cstor.com

GovMobile, LLC. Lambert Matias Tel: 443-333-1780

Email: lmatias@govmobile.com

MA Federal, Inc. dba iGov

Tom Walsh Tel: 703-749-0874 Email: twalsh@igov.com

Iron Bow Technologies, LLC

Marianne Adams Tel: 703-279-3000

Email: Marianne.adams@ironbow.com

Dell Federal Systems. L.P.

Margaret Daley Tel: 512-651-1398

Email: Margaret.daley@dell.com

Blue Tech Inc. Sarah Looysen Tel: 619-488-9203 Email: slooysen@bluetech.com

Upstate Wholesale Supply Inc. DBA Brite

Brittany Slater Tel: 585-869-6021

Email: <u>bslater@brite.com</u>

Four LLC Bree Burk

Tel: 757-343-4795

Email: contracts@fourinc.com

Questivity Inc Humayun Sohel Tel: 408-605-5598

Email: hsohel@questivity.com

ComSource Inc Adam Puccia Tel: 315-682-3416

Email: apuccia@comsourceny.com

One Technology Corporation

Nick Straiter Tel: 720-202-2035

Email: nstraiter@one-technology.com

Epoch Concepts Adam DeJulio Tel: 888-263-0004

Email: adejulio@epochconcepts.com

FCN, Inc. Ed Maher

Tel: 240-833-1072

Email: Edward.maher@fcnit.com

ClearShark, LLC Paula Fay

Tel: 443-853-1900

Email: paula@clearshark.com

Swish Data Corporation Jordyn Simoes

Tel: 540-736-8074

Email: jsimoes@swishdata.com

Information Management Resources, Inc.

Maronya Moultrie Tel: 202-644-8138

Email: <u>mmoultrie@imri.com</u>

TVAR Solutions Doug Zellers Tel: 240-477-0721

Email: doug.zellers@tvarsolutions.com

August Schell Enterprises, Inc.

Suzanne Barr Tel: 301-838-9470

Email: contracts@augustschell.com

Commsys Technology Corporation

Himanshu Patel Tel: 713-263-1300

Email: <u>hpatel@cstcorp.net</u>

Diltex Inc Rubani Singh Tel: 626-960-1314

Email: rubani.singh@diltexinc.com

Federal Resources Corporation

Gayle Troan Tel: 703-606-1985

Email: gtroan@fedresources.com

J2R Solutions Jared Penoyar Tel: 619-209-9449

Email: jared@j2rsolutions.io

R3 Ubiq Inc DBA Quadyster

Mahita Varre Tel: 563-639-5240

Email: <u>mvarre@quadyster.com</u>

Sandhill Consultants USA

Robert Lutton Tel: (917) 664-9389

Email: robert.lutton@sandhillconsultants.com

Vinsys Information Technology Inc

Lavanya Vinsys Tel: (703) 371-4120

Email: partner@vinsysinfo.com

SDA Solutions, LLC. Damaso Diaz

Tel: (540) 226-3005

Email: damaso.diaz@sdasolution.com

Optiv Federal Inc. Jenny Ramirez Tel: (720) 341-3473

Email: <u>pubsecreports@optiv.com</u>

Enterprise Integration, Inc.

Deborah Hoffler Tel: (801) 541-6153

Email: Deborah@eiutah.com

Cloudaction, LLC Sharon Anthamatten Tel: (918) 621-2120

Email: Sharon.anthamatten@cloudaction.com

RavenTek Solution Partners LLC

Angel Ganczak Tel: (833) 728-3601

Email: Contracts@raventek.com

Govplace, Inc. Gabriella Hoffman Tel: (571) 409-6224

Email: contracts@govplace.com

Blackwood Associates, Inc. (DBA Blackwood)

Tim Hall

Tel: (848) 448-3907

Email: tim.hall@blackwood.ai

G2IT, LLC David Holtzapple Tel: (410) 216-4472

Email: david.holtzapple@g2-it.com

WholePoint Systems, LLC

Brock Hazen

Tel: (540) 809-8452

Email: Brockhazen@wholepointsystems.com

GC Micro Laura Rodrigo Tel: (707) 789-0600

Email: <u>lrodrigo@gemicro.com</u>

Compsec Inc Michelle Reynolds Tel: (703) 789 6950

Email: mreynolds@compsecinc.com

Softthink Solutions Inc.

Srinivas Vutukuri Tel: (703) 568 2079

Email: srini@sfotthink.com

23. PREVENTIVE MAINTENANCE (IF APPLICABLE):

If applicable on a delivery order basis, the preventive maintenance terms and conditions will be indicated in the approved End User License Agreement or Services and License Addendum approved by GSA.

24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):

Not Applicable

24b. Section 508 Compliance for Electronic and Information Technology (EIT):

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.dlt.com

The EIT standard can be found at: www.Section508.gov/.

25. DUNS NUMBER: 78-6468199

26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:

DLT is registered in System for Award Management (SAM) in lieu of FAR clause 52.204-7, Central Contractor Registration (CCR). Our information in SAM is current, accurate, and complete.

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY NEW ELECTRONIC EQUIPMENT (SPECIAL ITEM NUMBER 33411)

33411 Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyperconverged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems, and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes Set Aside: No FSC/PSC Code: 7B22 Maximum Order: \$500,000

NAICS

Number	Description	Business Size
334111	Electronic Computer Manufacturing	1250 employees
334112	Computer Storage Device Manufacturing	1250 employees
334210	Telephone Apparatus Manufacturing	1250 employees

Instructions:

- ****Best-in-Class (BIC) Designation****
- 1. Specific Instructions for SIN 33411 Purchasing of New Electronic Equipment
- a) offerors of new equipment are required to provide maintenance service and/or repair service and repair parts, in accordance with normal industry practices, for the type of equipment offered, for the Scope of the Contract (i.e., at minimum, the 48 contiguous states and the District of Columbia).

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE OF EQUIPMENT, REPAIR SERVICES AND/OR REPAIR/SPARE PARTS (SPECIAL ITEM NUMBER 811212)

811212 Maintenance, Repair Service, and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment. (After Expiration of Guarantee/Warranty Provisions and/or When Required Service Is Not Covered by Guarantee/Warranty Provisions) and for Leased Equipment.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: DB02
Maximum Order: \$500,000

NAICS

Number	Description	Business Size
811210	Electronic and precision equipment repair and	\$34 million
	maintenance	

Instructions:

- 1. Specific Instructions for SIN 811212 Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
 - a. Hardware maintenance and/or Service Repair is available, and allow for additional information to complete the "fill-in" to the terms and conditions.
 - Repair Service Order Terms available on the Multiple Award Schedule page under SIN 811212
 - ii. Maintenance Order Terms available on the Multiple Award Schedule page under SIN 811212
- b. The terms and conditions for each option type(s) offered shall be attached to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (DEC 2022)).
 - c. Hardware Maintenance and/or service repair shall be authorized by the OEM
 - d. All parts furnished in connection with the repair and/or maintenance of equipment shall be parts authorized by the OEM.

TERMS AND CONDITIONS APPLICABLE TO SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210)

511210 Includes both term and perpetual software licenses and maintenance. Includes operating system software, application software, EDI translation and mapping software, enabled email message based applications, Internet software, database management applications, and other software.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: 7A21
Maximum Order: \$500,000

NAICS

Number	Description	Business Size
513210	Software Publishers	\$47 million

Instructions:

Additional SIN Description: <u>Term Licenses</u>. The word "Term" is defined in this Solicitation as "a limited period of time". Term Software Licenses have a limited duration and are not owned in perpetuity. Unless Offerors provide an option for converting Term licenses into perpetual licenses, users lose the right to use these licenses upon the end of the term period. This SIN is NOT Infrastructure as a Service (IaaS), Platform as a Service (PaaS), or Software as a Service (SaaS) as defined in SIN 518210C - Cloud Computing and Cloud Related IT Professional Services. Term Software Licenses are distinct from Electronic Commerce and Subscription Services (SIN 54151ECOM).

<u>Perpetual Licenses</u> The word "perpetual" is defined in this Solicitation as "continuing forever, everlasting, valid for all time".

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, online help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for users self diagnostics.

Software Maintenance as a product is billed at the time of purchase.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance services under SIN 54151 Software Maintenance Services.

- 1.) Specific Instructions for SIN 511210 Software Licenses
- a.) Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program.
- b.) The words "term software" or "perpetual software" shall be the first word in the product title/name for: 1) the price proposal template and 2) the SIP file for GSA Advantage. The word "term software" or "perpetual software" shall be the first word in the product title/name for the GSA Pricelist pricing charts (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016). The words "term software" or "perpetual software" shall be in each product title in any response to a customer Request for Quote (RFQ) or Request for Information (RFI).
- c.) Contractors are encouraged to offer SIN 54151 Software Maintenance Services in conjunction with SIN 511210 Software Licenses.
- d.) Conversion From Term License To Perpetual License

- i.) When standard commercial practice offers conversions of term licenses to perpetual licenses, and an ordering activity requests such a conversion, the contractor shall provide the total amount of conversion credits available for the subject software within ten (10) calendar days after placing the order.
- ii.) When conversion credits are provided, they shall continue to accrue from one contract period to the next, provided the software has been continually licensed without interruption.
- iii.) The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- iv.) When conversion from term licenses to perpetual licenses is offered, the price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to a percentage of all term license payments during the period that the software was under a term license within the ordering activity.

e.) Term License Cessation

- i.) After a software product has been on a continuous term license for a period of ______ (Fill-in the period of time.) months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited. Contractors who do not commercially offer conversions of term licenses to perpetual licenses shall indicate that their term licenses are not eligible for conversion at any time.
- ii.) Each separately priced software product shall be individually enumerated, if different accrual periods apply for the purpose of perpetual license attainment.
- iii.) Fill-in data and specific terms shall be attached to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016)).
- iv.) The Contractor agrees to provide updates and software maintenance services for the software after a perpetual license has accrued, at the prices and terms of SIN 54151 Software Maintenance Services, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

f.) Utilization Limitations for Perpetual Licenses

- i.) Software Asset Identification Tags (SWID) (Option 1 Perpetual License)
 - 1.) Option 1 is applicable when the Offeror agrees to include the International Organization for Standardization/International Electrotechnical Commission 19770-2 (ISO/IEC 19770-2:2015) standard identification tag (SWID Tag) as an embedded element in the software. An ISO/IEC 19970-2 tag is a discoverable identification element in software that provides licensees enhanced asset visibility. Enhance visibility supports both the goals of better software asset management and license compliance. Offerors may use the National Institute of Standards and Technology (NIST) document "NISTIR 8060: Guidelines for Creation of Interoperable Software Identification (SWID) Tags," December 2015 to determine if they are in compliance with the ISO/IEC 19770-2 standard.
 - 2.) Section 837 of The Federal Information Technology Acquisition Reform Act (FITARA) of 2014, requires GSA to seek agreements with software vendors that enhance government- wide acquisition, shared use, and dissemination of software, as well as compliance with end user license agreements. The Megabyte Act of 2016 requires

agencies to inventory software assets and to make informed decisions prior to new software acquisitions. In June of 2016, the Office of Management and Budget issued guidance on software asset management requiring each CFO Act (Public Law 101-576 – 11/15/1990) agency to begin software inventory management (M-16-12). To support these requirements, Offerors may elect to include the terms of Option 1 and/or Option 2, which support software asset management and government-wide reallocation or transferability of perpetually licensed software.

- ii.) Reallocation of Perpetual Software (Option 2 Perpetual License)
 - 1.) The purpose of SIN 511210 OPTION 2 is to allow ordering activities to transfer software assets for a pre-negotiated charge to other ordering activities.
 - 2.) When an ordering activity becomes aware that a reusable software asset may be available for transfer, it shall contact the Contractor, identify the software license or licenses in question, and request that these licenses be reallocated or otherwise made available to the new ordering activity.
 - 3.) Contractors shall release the original ordering activity from all future obligations under the original license agreement and shall present the new ordering activity with an equivalent license agreement. When the new ordering activity agrees to the license terms, henceforth any subsequent infringement or breach of licensing obligations by the new ordering activity shall be a matter exclusively between the new ordering activity and the Contractor.
 - 4.) The original ordering activity shall de-install, and/or make unusable all of the software assets that are to be transferred. It shall have no continuing right to use the software and any usage shall be considered a breach of the Contractor's intellectual property and a matter of dispute between the original ordering activity/original license grantee and the licensor.
 - 5.) As a matter of convenience, once the original licenses are deactivated, di-installed, or made otherwise unusable by the original ordering activity or license grantee, the Contractor may elect to issue new licenses to the new ordering activity to replace the old licenses. When new licenses are not issued, the Contractor shall provide technical advice on how best to achieve the functional transfer of the software assets.
 - 6.) Software assets that are eligible for transfer that have lapsed Software Maintenance Services (SIN 54151) may require a maintenance reinstatement fee, chargeable to the new ordering activity or license grantee. When such a fee is paid, the new ordering activity shall receive all the rights and benefits of Software Maintenance Services.
 - 7.) When software assets are eligible for transfer, and are fully covered under pre-paid Software Maintenance Services (SIN 54151), the new ordering activity shall not be required to pay maintenance for those license assets prior to the natural termination of the paid for maintenance period. The rights associated with paid for current Software Maintenance Services shall automatically transfer with the software licenses without fee. When the maintenance period expires, the new ordering activity or license grantee shall have the option to renew maintenance.
 - 8.) The administrative fee to support the transfer of licenses, exclusive of any new incremental licensing or maintenance costs shall be ______ percentage (%) of the original license fee. The fee shall be paid only at the time of transfer. In applying the transfer fee, the Software Contractor shall provide transactional data that supports the original costs of the licenses.
 - 9.) Fill-in data and specific terms shall be attached to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016).
- g.) Software Conversions: Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as a result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of

the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, if conversion credits had accrued while the earlier version was under a term license, those credits shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

TERMS AND CONDITIONS APPLICABLE TO SOFTWARE MAINTENANCE SERVICES (SPECIAL ITEM NUMBER 54151) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

54151 Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: DA01
Maximum Order: \$500,000

NAICS

Number	Description	Business Size
541511	Custom Computer Programming Services	\$34 Million
541512	Computer Systems Design Services	\$34 Million

Instructions:

Additional SIN Description: Software maintenance services are billed in arrears in accordance with 31 U.S.C. 3324.

- 1. Specific Instructions for SIN 54151 Software Maintenance Services
 - * All services shall be billed in arrears in accordance with 31 U.S.C. 3324.

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF CLOUD COMPUTING SERVICES (SPECIAL ITEM NUMBER 518210C)

518210C Includes commercially available cloud computing services such as Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS) and emerging cloud computing services. IT professional services that are focused on providing the types of services that support the Government's adoption of, migration to, or governance/management of cloud computing. Specific cloud related IT professional labor categories and/or fixed-price professional services solutions (e.g., migration services) that support activities associated with assessing cloud solutions, refactoring workloads for cloud solutions, migrating legacy or other systems to cloud solutions, providing management/governance of cloud solutions, DevOps, developing cloud native applications, or other cloud oriented activities are within scope of this SIN.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing:YesSet Aside:NoFSC/PSC Code:DB10Maximum Order:\$500,000

NAICS

111100		
Number	Description	Business Size
518210	Data Processing, Hosting, and Related Services	\$40 million

Instructions:

Additional SIN Description: This SIN provides access to cloud (e.g., IaaS, PaaS, SaaS) computing services across public, community, and hybrid deployment models. Cloud computing services shall comply with National Institute of Standards and Technology (NIST) Definition of Cloud Computing Essential Characteristics (NIST SP 800-145). Cloud computing that does not meet all NIST essential characteristics are outside the scope of this SIN and shall be assigned to other SINs, where applicable.

Cloud related IT professional labor categories are within scope of this SIN. Cloud related IT professional labor categories are not subject to adherence to the NIST definition of cloud computing; therefore, no technical response is required for a labor proposal. Non-professional labor categories subject to Service Contract Labor Standards (SCLS) (e.g., IT help desk support) that are incidental to and used solely to support specific Cloud related IT professional labor categories and/or fixed-price professional services solutions must be offered under a different SIN that specifically covers the proposed services.

Ancillary products and services are not within scope of this SIN. Any items that are not within the scope of this SIN must be offered under a SIN that specifically covers the proposed services.

The following are out of scope for this SIN: cloud "token," "gift card," "credit," or other similar types of prepaid offerings:

- 1.) Cloud computing services (e.g., IaaS, PaaS, SaaS) are sometimes offered commercially as a cloud "token," "gift card," "credit," or require purchase of a prepaid offering; these are out of scope for this SIN.
- 2.) Credits for cloud computing services (e.g., IaaS, PaaS, SaaS) that are paid for in advance and spent or used at a later time are commonly termed commercially as a cloud "token," "gift card," or "credit", and are out of scope for SIN 518210C.

Physical hardware, non-cloud software per the NIST definition, and other artifacts acquired to support the physical construction of a private or other cloud are not within the scope of this SIN.

- 1) Specific Instructions for SIN 518210C Cloud Computing and Cloud Related IT Professional Services
- a) Offerors shall follow instructions and guidance for cloud computing services located on these resource pages: cloud computer and cloud-related IT professional services and SIN 518210C Specific Information for Offerors.
- b) Offerors may propose:
 - i) Cloud computing services only (*i.e.*, IaaS, PaaS, SaaS) per NIST standards as defined in NIST Special Publication 800-145 "The NIST Definition Cloud Computing",
 - ii) Cloud related IT professional services and/or fixed-price cloud professional services solutions that are not subject to NIST standards only; or
- c) The offeror must state which cloud computing service model(s), if any, is/are being proposed (i.e., IaaS, PaaS, SaaS).
- d) The offeror must state which cloud computing deployment model(s), if any, is/are being proposed (*i.e.*, public, community, and hybrid).
- e) Pricing increment of offerings:

- i) For all offers of IaaS/PaaS/SaaS and cloud related IT professional services, pricing shall be per a unit of measure.
- ii) For all offers of SaaS, regardless of length of license term, pricing to support upfront payment is allowed as long as the software licenses are delivered via SaaS and meet the criteria listed in this Information Technology Category attachment.
- f) Acceptance Testing: Acceptance testing shall be performed of the systems for ordering activity approval in accordance with the approved test procedures.
- g) Training
 - i) If training is provided in accordance with standard commercial practices, the offeror shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system.
 - ii) If there are separate training charges, they should be included in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (DEC 2022).
- h) Information Assurance/Security Requirements: Offerors shall meet information assurance/security requirements in accordance with the ordering activity requirements.
- i) Reporting: Offerors shall provide to the ordering activity any general reporting capabilities available to verify performance, cost and availability. In accordance with commercial standard practice, the offeror may furnish the ordering activity with a monthly summary report.
- j) Cloud related IT professional services may be listed on SIN 54151S Information Technology Professional Services. The cloud related IT professional services on this SIN (518210C) shall be cloud specific titles and descriptions. At a minimum, the word "cloud" shall appear both in the title and the description of each labor category or fixed-price professional services solutions proposed for this SIN. The relevant past performance projects must demonstrate that the cloud related IT professional services were utilized in the IaaS, PaaS, and/or SaaS environment. NOTE: Identical labor categories cannot be on both SINs 54151S and 518210C. It is recommended that cloud related IT professional services and/or fixed-price professional services solutions that are not subject to NIST standards should be offered under SIN 518210C.
- k) Offerors may optionally select a single service model that best fits a proposed cloud computing offering. Only one service model may be selected per each proposed cloud computing offering. Offerors may elect to submit multiple cloud computing offerings, each with its own single service model.
- l) Deployment model selection within this SIN is optional for any individual cloud computing offering. Offerings may be included without a deployment model selection so long as they comply with all the essential characteristics of cloud computing as outlined by NIST SP 800-145. The three NIST deployment models within the scope of this SIN are: Public, Community, and Hybrid.
- m) All current pricing requirements in provision SCP-FSS-001 apply. At the current time, there is no provision for reducing or eliminating standard price list posting requirements to accommodate rapid cloud price fluctuations.
- n) All pricing models for cloud computing services must have the core capability to meet the NIST Essential Cloud Characteristics, particularly with respect to on-demand self-service, while allowing alternate variations at the task order level at agency discretion, pursuant to the guidance on NIST Essential Characteristics.
- o) Evaluation factors for cloud related IT professional services, specific cloud labor categories and/or fixed-price professional services solutions are found within this same document under Section II Instructions for all IT Offerors under 6) Relevant Project Experience Evaluation.
 - 2) Specific Evaluation Factor for Cloud Computing Services Adherence to the NIST Essential Cloud Characteristics per NIST SP 800-145.

Within a two-page limitation for each cloud computing service (e.g., IaaS, PaaS, SaaS) submitted, provide a description of how the cloud computing service meets each of the five essential cloud computing characteristics as defined in National Institute of Standards and Technology (NIST) Special Publication 800-145 and subsequent versions of this publication. This standard specifies the

definition of cloud computing for use by Federal agencies. Each cloud computing service must be capable of satisfying each of the five NIST essential characteristics as follows:

- On-demand self-service
- Broad network access
- Resource pooling
- Rapid elasticity
- Measured service cloud (Pay per use, or pay as you go)

Refer to 518210C. Specific Information for Offerors available at http://www.gsa.gov/mascategoryrequirements for guidance on meeting the NIST essential characteristics. For the purposes of the cloud computing and cloud related IT professional services SIN, meeting the NIST essential characteristics is concerned primarily with whether the underlying capability of the commercial service is available, and whether or not an ordering activity actually requests or implements the capability.

3) Cloud Consumption

Offerors must identify in their GSA price List (I-FSS-600 CONTRACT PRICE LISTS) all cloud computing services that are available to be ordered on a consumption basis.

SIN Level Regulations:

Regulation Number	Regulation Title/Comments	
552.238-81	PRICE REDUCTIONS (DEVIATION - DEC 2021)	
552.238-199	SPECIAL ORDERING PROCEDURES APPLICABLE WHEN PROCURING CLOUD COMPUTING ON A	
	CONSUMPTION BASIS (MAR 2022)	

TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 611420)

611420 Includes training on hardware, software, cloud, and other applicable systems.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: U012
Maximum Order: \$250,000

NAICS

Number	Description	Business Size
611420	Computer Training	\$16 million

Instructions:

- 1) Specific Instructions for SIN 611420 Information Technology Training
 - a) Prepaid training tokens, credits, etc., shall not be permitted on this SIN.
 - b) Offerors shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of the IT Category.
 - c)Cancellation and Rescheduling
 - i) The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the

ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.

- ii) In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- iii) The ordering activity reserves the right to substitute one student for another up to the first day of class.
- iv) In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

d)Follow-Up Support

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

e) Format And Content Of Training

- i) Offerors shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings, printed and copied two-sided on paper containing 30% postconsumer materials (fiber). Such documentation will become the property of the student upon completion of the training class.
- ii) If applicable, for hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- iii) Offerors shall provide each student with a Certificate of Training at the completion of each training course.
- iv) Offerors shall provide the following information for each training course offered:
 - A) course title,
 - B) a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
 - C) length of the course;
 - D) mandatory and desirable prerequisites for student enrollment;
 - E) minimum and maximum number of students per class;
 - F) locations where the course is offered;
 - G) class schedules; and
 - H) price (per student, per class (if applicable)).
- v) For courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- vi) For Online Training Courses, a copy of all training material must be available for electronic download by the students.

f) "No Charge" Training

g) Offerors shall describe any training provided with equipment and/or software provided under this contract, free of charge as an attachment to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016).

h) If other than the manufacturer, submit proof of authorization to provide training course(s) for manufacturer's software and/or hardware products.

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)

54151S IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion, and implementation support; network services, data/records management, and testing.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: DA01
Maximum Order: \$500,000

NAICS

Number	Description	Business Size
541519	Other Computer Related Services	\$34 million

Instructions:

- 1. Specific Instructions for SIN 54151S Information Technology Professional Services:
- * All services shall be billed in arrears in accordance with 31 U.S.C. 3324.

TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES (SPECIAL IDENTIFICATION NUMBER 54151ECOM)

54151ECOM Includes value added network services, e-mail services, Internet access services, electronic subscription services, data transmission services, and emerging electronic commerce technologies.

NOTE: Subject to Cooperative Purchasing

Cooperative Purchasing: Yes
Set Aside: No
FSC/PSC Code: DG10
Maximum Order: \$500,000

NAICS

Number	Description	Business Size
541519	Other Computer Related Services	\$34 million

Instructions:

- 1. Specific Instructions for SIN 54151ECOM Electronic Commerce and Subscription Services
 - a. Acceptance Testing: Acceptance testing shall be performed of the systems for ordering activity approval in accordance with the approved test procedures. Management and operations pricing shall be provided on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.
 - b. Normal commercial installation, operation, maintenance, and engineering interface training on the system shall be provided. If there is a separate charge, it must be stated as an attachment to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016).

- c. Monthly summary report may be provided to the Ordering Activity in accordance with commercial practice.
- 2. If an electronic commerce service plan is offered the following must be stated as an attachment to the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016):
 - a. Describe the electronic service plan and eligibility requirements;
 - b. Describe charges, if any, for additional usage guidelines; and
 - c. Describe corporate volume discounts and eligibility requirements, if any.

ADDITIONAL APPROVED GSA VENDOR TERMS AND CONDITIONS CAN BE FOUND ON DLT SOLUTIONS WEBSITE:

http://www.dlt.com/contracts/gsa-approved-vendor-terms-conditions