# GENERAL SERVICES ADMINISTRATION (GSA)
# FEDERAL ACQUISITION SERVICE
# AUTHORIZED FEDERAL SUPPLY SCHEDULE (FSS) PRICELIST
# Multiple Award Schedule

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address for GSA Advantage! is: GSAAdvantage.gov.

**FSC Group: INFORMATION TECHNOLOGY CATEGORY**
**FSC Class:**

## CONTRACT NUMBER: GS-35F-065BA

**Current Contract Period: November 8, 2023 – November 7, 2028**

## ITC Federal, LLC

Address: 4114 Legato Road, Suite 850; Fairfax VA 22033
Tel: (703) 894-4444 | Fax: (802) 242-0433 | https://itcfederal.com/
Contact: Cody Phillips | Email: cphillips@itcfederal.com

**Business Size: Large Business (Other than Small)**
Pricelist current through Schedule Modification PS-0044 dated August 27, 2024
Prices shown herein are Net (discount deducted)

For more information on ordering go to the following website: https://www.gsa.gov/schedules.

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# CUSTOMER INFORMATION

**1a. Table of awarded Special Item Numbers (SINs) with appropriate cross-reference to item descriptions and award price(s):**

| SIN | Description* |
|---|---|
| 54151S | Information Technology Professional Services |
| 54151HACS | Highly Adaptive Cybersecurity Services (HACS):<br>    Subcategories: High Value Asset Assessments, Risk and Vulnerability Assessments,<br>    Cyber Hunt, Incident Response, and Penetration Testing |
| OLM | Order Level Materials |

* Please refer to GSA eLibrary (www.gsaelibrary.gsa.gov) for detailed SIN descriptions.

**1b. Lowest priced model number and lowest unit price for each SIN:**

| SIN | Model | Price |
|---|---|---|
| 54151S | See rates on beginning on page 21 | See rates on beginning on page 21 |
| 54151HACS | See rates on beginning on page 21 | See rates on beginning on page 21 |
| OLM | Determined at the delivery/task order level | |

This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price.

**1c. Labor Category Descriptions:**

Please refer to descriptions beginning on page 7 of this pricelist.

**2. Maximum order:**

| SIN | Maximum Order |
|---|---|
| 54151S | $500,000.00 |
| 54151HACS | $500,000.00 |
| OLM | $250,000.00 |

**3. Minimum order:**

$100.00

**4. Geographic coverage (delivery area):**

Domestic, including: the 48 contiguous states, the District of Columbia, Alaska, Hawaii, and Puerto Rico

ITC Federal, LLC.

## 5. Point(s) of production (city, county, and State or foreign country):

Not applicable

## 6. Discount from list prices:

Government Net Prices (discounts already deducted).

## 7. Quantity discounts:

None

## 8. Prompt payment terms:

Net 15 – 0.5%
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

## 9. Foreign items (list items by country of origin).

Not applicable

## 10a. Time of delivery:

To Be Determined at the task order level.

## 10b. Expedited Delivery:

To Be Determined at the task order level.

## 10c. Overnight and 2-day delivery:

To Be Determined at the task order level.

## 10d. Urgent Requirements:

Agencies can contract contractor using POC information on cover page to obtain faster delivery.

## 11. F.O.B. point(s):

Destination

## 12a. Ordering address(es):

ITC Federal, LLC
4114 Legato Road, Suite 850
Fairfax VA 22033
cphillips@itcfederal.com

## 12b. Ordering procedures (BPAs):

See Federal Acquisition Regulation (FAR) 8.405-3.

ITC Federal, LLC.

**13. Payment address(es):**

ITC Federal, LLC
4114 Legato Road, Suite 850
Fairfax VA 22033

**14. Warranty provision:**

Not applicable

**15. Export packing charges:**

Not applicable

**16. Terms and conditions of rental, maintenance, and repair:**

Not applicable

**17. Terms and conditions of installation:**

Not applicable

**18a. Terms and conditions of repair parts:**

Not applicable

**18b. Terms and conditions for any other services:**

Not applicable

**19. List of service and distribution points:**

Not applicable

**20. List of participating dealers:**

Not applicable

**21. Preventive maintenance:**

Not applicable

**22a. Special attributes such as environmental attributes:**

Not applicable

**22b. If applicable, indicate that Section 508 compliance information:**

Not applicable.

**23. SAM.gov Unique Entity Identifier (UEI) Number:**

JP1AJYKRSMC4

**24. System for Award Management (SAM) registration:**

ITC Federal, LLC *is* registered in the System for Award Management (SAM).

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## LABOR CATEGORY DESCRIPTIONS FOR INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
## (APPLICABLE TO SPECIAL ITEM NUMBERS 54151S AND 54151HACS)

ITC Federal, LLC allows for the substitution of education for experience and vice versa. The following substitutions apply to the labor categories under SIN 54151S and 54151HACS provided in the table below:

**Degree may be substituted as follows:**
Bachelor's Degree = 4 years of experience
Master's Degree = 6 years of experience

**Education may be substituted as follows:**
4 years of experience = Bachelor's Degree
6 years of experience = Master's Degree

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| **Program Analyst/Developer I** | Install and unit test system application components, software tuning, support system testing. Developing/updating monitoring and control software. Provides programming support to include software development or support of system tools and utilities, graphical user interfaces, data analysis tools, and data visualization tools. Experienced in code optimization (e.g., porting, tuning, parallelization), programming languages, and development tools | 0-3 years | BS in Computer Science, Computer Engineering, Software Engineering, Engineering, or Management of Information |
| **Financial Analyst** | Performs complex tasks, analyzes acquisition financial information flows; designs and operates financial systems; performs special studies; and reports results to improve the overall operational and financial effectiveness for the program/project. Analyzes and interprets financial data to determine cost benefits, performance, trends and for forecast financial probability. Records, classifies, and summarizes financial transactions and events in accordance with generally accepted accounting principles, and applicable laws and regulations. | 5-9 years | BA/BS in Business, Accounting, Finance, Economics, or relevant field |
| **Sr. Management Consultant** | Performs advanced tasks, possesses requisite knowledge and provides customized business-focused objective advice, expertise and specialist skills to create value and improve business strategy, internal processes and program/project performance. Supports development of business plans, policies and procedural documentation and other deliverables in support of executing decisions. Assists with devising and implementing performance | 10 years | BA/BS in Business, Accounting, Finance, Economics, Engineering, Computer Science, or relevant field |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | measures and related processes and systems. Maintains responsibility for managing business solutions, delegating appropriate resources, and fostering quality assurance principles across projects and deliverables and resolving issues. Organizes, directs and coordinates the planning and production of activities. Oversees process and productivity improvement, systems alignment, organizational assessments, and program audits and evaluations. Crafts and enforces quality control programs. | | |
| Management Consultant | Performs complex tasks, possesses requisite knowledge and provides customized business-focused objective advice, expertise and specialist skills to create value and improve business strategy, internal processes and program/project performance. Supports development of business plans, policies and procedural documentation and other deliverables in support of executing decisions. Assists with devising and implementing performance measures and related processes and systems. Maintains responsibility for managing business solutions, delegating appropriate resources, and fostering quality assurance principles across projects and deliverables and resolving issues. Organizes, directs and coordinates the planning and production of activities. Oversees process and productivity improvement, systems alignment, organizational assessments, and program audits and evaluations. Crafts and enforces quality control programs. | 5-9 years | BA/BS in Business, Accounting, Finance, Economics, Engineering, Computer Science, or relevant field |
| Sr. Financial Analyst | Performs advanced tasks, analyzes acquisition financial information flows; designs and operates financial systems; performs special studies; and reports results to improve the overall operational and financial effectiveness for the program/project. Analyzes and interprets financial data to determine cost benefits, performance, trends and for forecast financial probability. Records, classifies, and summarizes financial transactions and events in accordance with generally accepted accounting principles, and applicable laws and regulations. | 10 years | BA/BS in Business, Accounting, Finance, Economics, or relevant field |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| Jr. Financial Analyst | Performs routine tasks. analyzes acquisition financial information flows; designs and operates financial systems; performs special studies; and reports results to improve the overall operational and financial effectiveness for the program/project. Analyzes and interprets financial data to determine cost benefits, performance, trends and for forecast financial probability. Records, classifies, and summarizes financial transactions and events in accordance with generally accepted accounting principles, and applicable laws and regulations. | 2-4 years | BA/BS in Business, Accounting, Finance, Economics, or relevant field |
| Cost Analyst | Provides cost estimating and analysis support in areas such as existing pricing and rate structures.  Understands activities which occur during the total acquisition life cycle, and conducts analytical studies involving complex technical parameters, logistics requirements, schedules constraints and similar cost-influencing factors.  Evaluates acquisition budget and financial systems, procurement specifications and contractual obligations to the extent they affect cost.  Has knowledge of the cost estimating environment including industry and particularly government cost analysis organizations, data sources, and cost data utilization. | 5-9 years | BA/BS in Business, Accounting, Finance, Economics, or relevant field |
| Web Content Administrator | Responsible for achieving overall technical integrity of organization's Website. Maintains and upgrades hardware and software including website technical architecture related to hardware and telecommunication connectivity. Administers email, chat, and FTP and HTTP services. Communicates router configuration changes and troubleshoots system errors and bugs. Maintains servers, creates monitoring reports and logs, and ensures functionality of links. Monitors site for acceptable performance and user accessibility.<br>Establishes backups and monitors site security. | 2-5 years | BS in English, Computer Science, IT Engineering, or related degree program. |
| System Developer | Create and/or maintain operating systems, communications software, database packages,<br>compilers, assemblers, and utility programs.<br>Modify existing software, as well as create special purpose software to ensure efficiency and integrity between systems and applications. Assist in the development, testing and maintenance of disaster recovery procedures. | 2-5 years | BS in Computer Science, Computer Engineering, Software Engineering, Engineering, or Management of Information |

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| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| **Computer Systems Analyst** | Generates new code and corrects, converts, and/or modifies existing code to meet documented standards; designs new and/or redesigns and maintains existing software products; identifies client needs and requirements based on evaluation of client documentation and interviews; performs data and technical analysis; performs a variety of testing procedures on assigned products, analyzes test results, and corrects problems; prepares test scripts and descriptions and examines to locate necessary modifications; analyzes and modifies program specifications and documentation to support contract requirements; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; provides customer support to clients and troubleshoots problems. | 2-5 Years | BS in Computer Science, Computer Engineering, Software Engineering, Engineering, or Management of Information |
| **Jr. Systems Administrator** | Analyzes user needs and identifies resources required for each task to determine functional requirements; codes applications and tests to software requirements; assists in design and development of new systems or modifies existing systems that meet the user's needs; assists higher-level analysts in analyzing alternative systems, cost aspects and feasibility factors; writes or updates software specifications; records all inputs and outputs of systems, including file sizes, data bank requirements, variability of information and appropriate statistical measures such as frequency, volume, peaking, etc.; prepares appropriate documentation for new or existing systems; troubleshoots and provides technical support and solutions to users. | 0-3 years | BS in Computer Science, Computer Engineering, Software Engineering, Engineering, or Management of Information |
| **Functional Analyst II** | Analyzes user needs to determine functional and cross-functional requirements and identifies required tasks and their interrelationships. Identifies resources required for each task. Coordinates with Project Control Specialist to provide daily supervision and direction to support staff. Coordinates team technical evaluations/analyses and studies. Manages the fact-finding, analysis and development of hypothesis/conclusions, production of final reports and delivery of presentations. Prepares reports and gives presentations documenting analyses, project status, risks and | 5-7 years | Bachelor's degree in IT Systems Management, Business Administration, Contract Administration or equivalent. Associate's degree may be accepted if sufficient experience is |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | issues, etc. Leads low to moderately complex projects and major phases of small to moderately large projects. Responsible for ensuring that the project delivers to government expectations on time and to budget. | | demonstrated to offset educational requirements. |
| Systems Analyst III | Analyzes and develops requirements and technical specifications for highly complex computer systems and computer system components possessing a wide range of capabilities, including numerous engineering, business and records management functions. Provides high level expertise in developing complex software applications involving new technologies, methods, concepts or approaches. Prepares and delivers presentations on the system concept to colleagues, subordinates and user representatives, and Government managers. Develops technical specifications and implementation plans for automated information systems from project inception to conclusion. Analyzes aspects of proposed system modifications to fully identify impacts of changes to system and user interfaces, system usage and performance requirements, availability requirements, etc. Analyzes and defines the problem and the information to be processed, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers and DBAs to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions. Performs required analysis of information management and data requirements, of practical alternative approaches, and design of computer systems. Meets with Project Officer or technical monitor and other cognizant personnel to review requirements, discuss technical approaches, and to formulate plans for technical support. Performs required detail analysis of information management and data requirements. | 7-10 years | Master's Degree in Computer Science, IT Engineering or equivalent technical field. |
| Technical Writer | Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. Coordinates the display of graphics and the production of the document. Ensures content is of high quality and conforms with standards. | 3-5 years | Bachelor's Degree English, Computer Science, History or related field |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| Project Manager | Provides project management for projects and task orders. Provides leadership and is responsible for direction through successful performance of a variety of detailed, diverse elements of project management tasks. Directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and ensures assignments are completed as directed. Interfaces with Government representatives on project status and various issues and/or problems. Provides technical guidance and oversight, project planning, coordination of resources (including subcontractor management), project status reporting, and performance measurement and reporting. Also oversees staff training and development (including employee IDPs) to ensure that project is staffed with the right technical resources. | 10 years | MA/MS in Computer Science, Information Systems Engineering, Business or other related Scientific or technical discipline. PMP preferred |
| System Architect | Deep expertise in two or more technology domains (network/infrastructure, virtual infrastructure, data, applications/middleware); fluency in all tech. domains Executive-level interpersonal, verbal, written and presentation skills. Demonstrated ability to apply analytical power and substantial experience in solving new problems within well-defined, loosely defined and implicit constraints. Provide a complete technical solution for a high complexity virtualized environment. Directing teams comprising direct/ matrixed reports and 3rd parties. | 5 years | BS/BA in Computer Science, Information Systems Engineering, Business or other related Scientific or Technical discipline. |
| System Architect/ Project Manager | Deep expertise in two or more technology domains (network/infrastructure, virtual infrastructure, data, applications/middleware); fluency in all technology domains. Demonstrated ability to apply analytical power and substantial experience in solving new problems within well-defined, loosely defined and implicit constraints. Provide a complete technical solution for a high complexity virtualized environment. Directs completion of tasks within estimated timeframes and budget constraints. Provides technical guidance and oversight, project planning, coordination of resources (including subcontractor management), project status reporting, and performance measurement and reporting. | 6 years | Bachelor's Degree |
| System/Network Administrator | Two or more years supporting the implementation of security standards (i.e. DISA STIGS, NIST Special Publications) and remediating systems. Four or | 6 years | BS/BA in Computer Science, Information |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
|  | more years' experience installing and supporting At least two of the following: VMware, Hyper-V, Linux KVM, Citrix Xen Cisco Wifi infrastructure, routers, switches, firewalls, secure remote access technologies experience installing and supporting:<br>• Windows and Linux technologies (server and workstation)<br>• NAS / SANS technologies experience in environments focus on security, production support and project delivery.<br>• Scripting and automation experience |  | Systems Engineering, Business or other related Scientific or technical discipline.<br>4 Years work experience can be substituted for a BS/BA |
| System/Network Administrator III | Support the implementation of security standards (i.e. DISA STIGS, NIST Special Publications) and remediating systems.  Install and support at least two of the following: VMware, Hyper-V, Linux KVM, Citrix Xen Cisco Wifi infrastructure, routers, switches, firewalls, secure remote access technologies experience installing and supporting:  Windows and Linux technologies (server and workstation); NAS / SANS technologies experience in environments focus on security, production support and project delivery Scripting and automation experience. | 5 years | Bachelor's Degree |
| IT Security Engineer | Experience working with virtualization technologies. Experience working with cloud services and/or collaboration with cloud service providers. Experience working with NIST 800-53 based security controls and formal security audit processes. In-depth understanding of authentication and authorization using smart cards. In-depth understanding of standard internet protocols (i.e., FTP, HTTP, DNS, DHCP, RADIUS, SNMP, and SMTP). Hands on experience with IT security architecture and design (firewalls, Intrusion Detection Systems, Vulnerability Scanners, Virtual Private Networking, virus protection technologies, and Log Management). Ability to perform risk assessments and build risk mitigation plans.<br>Strong organization, written and oral communication skills. Strong ability to function independently or as a part of a large, integrated cross-functional team. | 5 years | None |
| IT Security Engineer II | Experience working with virtualization technologies. Experience working with cloud services and/or collaboration with cloud service providers. Experience working with NIST 800-53 based security controls and formal | 8 years | BS/BA in Computer Science, Information Systems Engineering, |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | security audit processes. In-depth understanding of authentication and authorization using smart cards. In-depth understanding of standard internet protocols (i.e., FTP, HTTP, DNS, DHCP, RADIUS, SNMP, and SMTP). Hands on experience with IT security architecture and design (firewalls, Intrusion Detection Systems, Vulnerability Scanners, Virtual Private Networking, virus protection technologies, and Log Management). Ability to perform risk assessments and build risk mitigation plans. Strong organization, written and oral communication skills. Strong ability to function independently or as a part of a large, integrated cross-functional team. | | Business or other related Scientific or technical discipline. One or more of the following certification: GSEC, GCIA, GCIH, CCNA Security, CISA, CISM, CCSP, MCSA/MCSE 2008/2003 and/or CISSP. |
| **Hosted Services Integrator** | Strong organization, written and oral communication skills. Solid understanding of networking concepts and hands-on experience with network configurations. Hands-on experience with hardware selection, installation, and maintenance. | 5 years | BS/BA in Computer Science, Information Systems Engineering, Business or other related Scientific or technical discipline. |
| **Software Designer/Programmer** | Strong knowledge of tools development using scripting language, e.g. Python, Perl, Ruby, Groovy.  Experience with Object Oriented Programming and Design Java experience and/or .Net Framework experience. Experience with use case modeling methods and cloud computing concepts. Experience with system automation using virtual technologies. Familiarity and experience with Web 2.0 technologies Intellectual curiosity and a willingness to learn new things. Experience working in a dynamic lab environment preferred. | 5-8 years | Bachelor, Computer Engineering /Computer Science major |
| **Web Application Programmer** | Provides application development and technical support for internal and external Webs; develops Web pages and applications for customers; collaborates with graphic artists to develop Web page graphics that support interactive, marketing-focused content; provides technical consultation in new systems development, new package evaluations and enhancements of existing systems; prepares functional specifications from which programs will be written, then designs, codes, tests, debugs and documents programs; participates in the technical design, development, testing, | 4 years | BS/BA in Computer Science, Information Systems Engineering, Business or other related Scientific or technical discipline. |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | implementation and maintenance of Web site enhancements; plans, schedules and conducts systems tests, monitors test results, and takes appropriate corrective action; may prepare technical user guides. | | |
| Web Developer | Provides application development and technical support for internal and external Webs; develops Web pages and applications for customers; collaborates with graphic artists to develop Web page graphics that support interactive, marketing-focused content; provides technical consultation in new systems development, new package evaluations and enhancements of existing systems; prepares functional specifications from which programs will be written, then designs, codes, tests, debugs and documents programs; participates in the technical design, development, testing, implementation and maintenance of Web site enhancements; plans, schedules and conducts systems tests, monitors test results, and takes appropriate corrective action | 2 years | BS/BA in Computer Science, Information Systems Engineering, Business or other related Scientific or technical discipline. |
| Senior SME | Provides expertise on an as-needed basis to all task assignments. Provides expert advice and assistance in state-of-the-art software/hardware. Coordinates with contractor management and Government personnel to ensure that the problem has been properly defined and that the solution will satisfy the Government requirement. Provides subject matter expertise in technical disciplines such as engineering, computer science, math, physics, or related areas. Supports the development of highly complex solutions and strategies in response to specialized government requirements. | 7 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Oracle DBA Engineer/ Administrator | Build, install, upgrade, and patch Oracle databases and applications in a variety of environments and operating systems. Monitor Oracle databases and servers' performance and capacity; formulate and execute plans for resolving performance issues and meeting resource and capacity demands; investigate, diagnose, and quickly resolve database issues/problems in production and testing environments. Work closely with operations staff to quickly resolve production problems; create, maintain, and test backup and recovery procedures for all databases; install and configure database | 4 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | changes, builds and deployments in support of testing and release schedules. | | |
| Database Specialist | Provides highly technical expertise and guidance in the design, implementation, operation and maintenance of database management systems (DBMS). Evaluates and recommends available DBMS products after matching requirements with system capabilities. Determines file organization, indexing methods, and security procedures for specific applications. Controls the design and use of databases. Controls the global view of databases, controls the access to the databases, assures the safekeeping of the databases (from accidental or intentional damage or loss), and monitors the use of databases. Must be capable of defining all required database administration policies, procedures, standards, and guidelines. Is an authority on the design of databases and the use of database management systems. Evaluates and recommends available DBMS products after matching requirements with system capabilities. Prepares and delivers presentations on DBMS. | 4-8 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Business Process Engineer | Applies business process improvement practices to reengineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. | 5 years | Master's degree in Business Administration, Management, Engineering, Computer Science or related discipline |
| Security Architecture SME II | Provides expertise in the design, development, implementation and maintenance of IT security architecture on an as-needed basis to all task assignments. Coordinates with contractor management and Government personnel to ensure that the problem has been properly defined and that the solution will satisfy the Government requirement. Provides subject matter expertise in technical disciplines such as engineering, computer science, math, physics, or related areas. Supports the development of | 10 years | Master's Degree in Computer Science, Engineering, Physics, Math or related discipline. |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
|  | highly complex solutions and strategies in response to specialized government requirements. Provide subject matter expertise. |  |  |
| IT Security SME II | Provides expertise in a broad range of IT Security disciplines on an as-needed basis to all task assignments.  Coordinates with contractor management and Government personnel to ensure that the problem has been properly defined and that the solution will satisfy the Government requirement.   Provides subject matter expertise in technical disciplines such as engineering, computer science, math, physics, or related areas. Supports the development of highly complex solutions and strategies in response to specialized government requirements. Provide subject matter expertise. | 10 years | Master's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| IT SME | Provides expertise in a broad range of IT disciplines on an as-needed basis to all task assignments.  Coordinates with contractor management and Government personnel to ensure that the problem has been properly defined and that the solution will satisfy the Government requirement.  Provides subject matter expertise in technical disciplines such as engineering, computer science, math, physics, or related areas.  Supports the development of highly complex solutions and strategies in response to specialized government requirements. Provide subject matter expertise. | 7 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| ISSO Computer Systems Security Engineer | Analyze and define security requirements for multilevel security issues. Design, develop, engineer, and implement solutions to MLS requirements. Gather and organize technical information about the TSC mission goals and needs, existing security products and ongoing programs in the MLS arena. Perform risk analysis including risk assessments. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Network Applications SME II | Provide expertise in the design, development and implementation of IT network hardware and software application supporting the mission and objectives of the Government client. | 10 years | Master's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Senior Systems Administrator | Assist the organization's end user community with installation, administration, troubleshooting and resolution of technical and functional service requests and issues. Supervises and manages the daily activities of | 7 years | Bachelor's Degree in Computer Science, Engineering, Physics, |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | configuration and operation of business systems which may be mainframe, mini, or client/server based. Optimizes system operation and resource utilization and performs system capacity analysis and planning. Provides assistance to users in accessing and using business systems. | | Math or related discipline. |
| CISCO Certified Network Engineer | Provide subject matter expertise on Cisco related network equipment for IT technical assistance/consultation on network projects.  Design quality control and test procedures and provide advice to senior management on development of the architecture and total solution design for the Government client organization.  Provide advice, analysis and research on network solutions for the organization as well as expert consultation on IT operations in support of business process development. | 7 years | Master's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Senior Network Architect | Provide Network Architecture Services Network Design and Implementation Services, Augment labs design, testing, and integration services Provide Tier 4 support as required Performs other duties as assigned. | 7 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Senior Application Engineer | Provides high level expertise in developing complex software applications involving new technologies, methods, concepts, or approaches.  Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation.  Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer-Aided Software Engineering (CASE) tools.  Based on functional and conceptual design specifications, develops diagrammatic plans and design logic required to implement computer programs, ADP systems and procedures in support of technical, administrative and information management functions and operations.  Reviews existing programs and assists in making refinements, reducing operating time and improving current techniques. Formulates and defines specifications for software applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer.  Responsible for program design, coding, testing, debugging and documentation.  Evaluates new and existing software products for | 5 years | Master's degree |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| | implementation. Often serves as technical lead, coordinating the efforts of cross-functional technical personnel. Provides detailed instructions and program design specification to peers and junior personnel assigned to a project team, and closely supervise their performance. | | |
| Virtualization Administrator | Manage operations of multiple virtualization environments, including provisioning, deployment, reporting, workflow, and automation. Manage operations of multiple enterprise storage platforms. Troubleshoot networks, systems, applications, and storage related infrastructure to identify and correct operational problems. Provide technical solutions and guidance for internal customers. Maintain a solid working knowledge of the various virtualization and storage technologies and best practices. Assist in the research, selection and implementation of virtualization and storage solutions. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Technician III | Assist in delivering technical presentations to customer staff; design and write code as required for selected customer systems; assist in infrastructure design and deployment activities; develop documentation on selected customer systems and objectives; directly involved in the hands-on implementation of customer systems; meet/interview customer to capture specific requirements in concise format; work with Microsoft and customer staff personnel to support technical strategy and control objectives. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Jr. Windows Engineer | Experience with deployment of Remote Access clients Windows 200x Administration (MCSE preferred) Knowledge of AD design and replication Experience with SCOM and all Windows 200x Admin tools Experience managing and monitoring systems with LDAP and SNMP.<br>▪ Experience with Virus Protection management<br>▪ Experience with VPNs and encryption | 3 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Systems Engineer | Skills administering Blackberry devices<br>Experience with enterprise-level backup software and hardware Minimum of 2 years Customer service Experience with TCP/IP networking and troubleshoot Experience with Windows networking Experience with Blackberry Enterprise Servers (BES) Experience with HP/Peregrine Service Center or other problem management application. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |

| Labor Category | Description | Minimum Experience | Educational Requirements |
|---|---|---|---|
| Jr. Network/ Security Engineer | Experience working with formal security audit processes. Understanding of standard internet protocols (i.e., FTP, HTTP, DNS, DHCP, RADIUS, SNMP, and SMTP). Hands on experience with IT security architecture and design (firewalls, Intrusion Detection Systems, Vulnerability Scanners, Virtual Private Networking, virus protection technologies, and Log Management). Experience with enterprise-level backup software and hardware. Experience with TCP/IP networking. | 2 years | Bachelor's Degree in Computer Science, Information Systems Engineering, Business or other related Scientific or Technical discipline. |
| Senior Security Engineer | Duties may include a combination of providing continuous security monitoring, vulnerability assessment, Security Test and Evaluation (ST&E) and Certification/Accreditation support for the on-going assessment, planning, integration, and enhancement of systems. In addition, duties may include supporting the design, integration and operation of IT security systems for the protection of networks, systems, and infrastructure. Duties may include: operate, monitor, maintain, and optimize existing monitoring, auditing, intrusion detection, and vulnerability assessment systems. Support the FISMA program and provide continuous monitoring of systems. Support technical and forensic investigations and provide incident response. Prepare architectural diagrams, technical reports, and/or white papers in support of evolving Architecture requirements. | 5 years | Master's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Senior Windows System Engineer | Windows 200x Administration MCSE preferred Supports with AD design and replication. Supports with SCOM and all Windows 200x Admin tools Supports managing and monitoring systems with LDAP and SNMP Supports with Virus Protection management Supports with VPNs, remote access and encryption. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |
| Network Engineer | Skills administering Cisco devices – routers and switches. Experience with enterprise-level backup software and hardware. Experience with TCP/IP networking and troubleshoot Experience with Windows/Unix networking Experience with HP/Peregrine Service Center or other problem management application. | 5 years | Bachelor's Degree in Computer Science, Engineering, Physics, Math or related discipline. |

# PRICE LIST FOR INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
## (APPLICABLE TO SPECIAL ITEM NUMBERS 54151S AND 54151HACS)

| Labor Category | GOVERNMENT SITE | | | | | CONTRACTOR SITE | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | 11/08/23 - 11/07/24 | 11/08/24 - 11/07/25 | 11/08/25 - 11/07/26 | 11/08/26 - 11/07/27 | 11/08/27 - 11/07/28 | 11/08/23 - 11/07/24 | 11/08/24 - 11/07/25 | 11/08/25 - 11/07/26 | 11/08/26 - 11/07/27 | 11/08/27 - 11/07/28 |
| Business Process Engineer | $137.17 | $138.54 | $139.93 | $141.33 | $142.74 | $144.03 | $145.47 | $146.92 | $148.39 | $149.88 |
| CISCO Certified Network Engineer | $214.98 | $217.13 | $219.30 | $221.50 | $223.71 | $225.73 | $227.99 | $230.27 | $232.57 | $234.90 |
| Computer Systems Analyst | $93.49 | $94.42 | $95.37 | $96.32 | $97.28 | $98.16 | $99.14 | $100.13 | $101.13 | $102.15 |
| Cost Analyst | $81.78 | $82.60 | $83.43 | $84.26 | $85.11 | $85.87 | $86.73 | $87.60 | $88.48 | $89.36 |
| Database Specialist | $134.18 | $135.52 | $136.88 | $138.25 | $139.63 | $140.89 | $142.30 | $143.72 | $145.16 | $146.61 |
| Financial Analyst | $71.84 | $72.56 | $73.29 | $74.02 | $74.76 | $75.43 | $76.19 | $76.95 | $77.72 | $78.50 |
| Functional Analyst II | $54.01 | $54.55 | $55.10 | $55.65 | $56.20 | $56.71 | $57.28 | $57.85 | $58.43 | $59.01 |
| Hosted Services Integrator | $114.63 | $115.78 | $116.94 | $118.10 | $119.29 | $120.36 | $121.57 | $122.78 | $124.01 | $125.25 |
| ISSO Computer Systems Security Engineer | $144.53 | $145.97 | $147.43 | $148.91 | $150.40 | $151.76 | $153.27 | $154.81 | $156.35 | $157.92 |
| IT Security Engineer | $116.54 | $117.71 | $118.88 | $120.07 | $121.27 | $122.37 | $123.59 | $124.83 | $126.08 | $127.34 |
| IT Security Engineer II | $140.55 | $141.96 | $143.38 | $144.81 | $146.26 | $147.58 | $149.06 | $150.55 | $152.05 | $153.57 |
| IT Security SME II | $193.13 | $195.06 | $197.01 | $198.98 | $200.97 | $202.79 | $204.82 | $206.87 | $208.93 | $211.02 |
| IT SME | $149.40 | $150.89 | $152.40 | $153.93 | $155.46 | $156.87 | $158.44 | $160.02 | $161.62 | $163.24 |
| Jr. Financial Analyst | $57.35 | $57.92 | $58.50 | $59.08 | $59.67 | $60.21 | $60.82 | $61.42 | $62.04 | $62.66 |
| Jr. Network / Security Engineer | $94.28 | $95.22 | $96.17 | $97.14 | $98.11 | $98.99 | $99.98 | $100.98 | $101.99 | $103.01 |
| Jr. Systems Administrator | $68.67 | $69.36 | $70.05 | $70.75 | $71.46 | $72.10 | $72.83 | $73.55 | $74.29 | $75.03 |
| Jr. Windows Engineer | $89.28 | $90.17 | $91.07 | $91.98 | $92.90 | $93.74 | $94.68 | $95.63 | $96.58 | $97.55 |
| Management Consultant | $94.28 | $95.22 | $96.17 | $97.14 | $98.11 | $98.99 | $99.98 | $100.98 | $101.99 | $103.01 |
| Network Applications SME II | $193.13 | $195.06 | $197.01 | $198.98 | $200.97 | $202.79 | $204.82 | $206.87 | $208.93 | $211.02 |
| Network COMSEC Admin | $125.12 | $126.37 | $127.64 | $128.91 | $130.20 | $131.38 | $132.69 | $134.02 | $135.36 | $136.71 |
| Network Engineer | $147.47 | $148.94 | $150.43 | $151.94 | $153.45 | $154.84 | $156.39 | $157.95 | $159.53 | $161.13 |

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| Network Security Admin (HBSS/SIEM) | $97.75 | $98.72 | $99.71 | $100.71 | $101.71 | $102.63 | $103.66 | $104.70 | $105.74 | $106.80 |
| Network Security Engineer (Firewall/IPS) | $101.66 | $102.68 | $103.70 | $104.74 | $105.79 | $106.74 | $107.81 | $108.89 | $109.98 | $111.08 |
| Oracle DBA Engineer/Administrator | $179.05 | $180.84 | $182.65 | $184.47 | $186.32 | $188.00 | $189.88 | $191.78 | $193.70 | $195.63 |
| Principle Network Engineer (Cisco) | $120.80 | $122.01 | $123.23 | $124.46 | $125.71 | $126.84 | $128.11 | $129.39 | $130.69 | $131.99 |
| Principle Systems Admin (Cisco UCS/VMWare) | $112.02 | $113.14 | $114.27 | $115.41 | $116.57 | $117.62 | $118.80 | $119.98 | $121.18 | $122.40 |
| Principle Systems Admin (Microsoft Platforms) | $101.66 | $102.68 | $103.70 | $104.74 | $105.79 | $106.74 | $107.81 | $108.89 | $109.98 | $111.08 |
| Program Analyst/Developer I | $56.18 | $56.74 | $57.31 | $57.88 | $58.46 | $58.99 | $59.58 | $60.17 | $60.77 | $61.38 |
| Project Manager | $134.17 | $135.51 | $136.87 | $138.24 | $139.62 | $140.88 | $142.29 | $143.71 | $145.15 | $146.60 |
| Security Architecture SME II | $194.00 | $195.94 | $197.90 | $199.88 | $201.88 | $203.70 | $205.73 | $207.79 | $209.87 | $211.97 |
| Senior Application Engineer | $93.64 | $94.57 | $95.52 | $96.48 | $97.44 | $98.32 | $99.30 | $100.30 | $101.30 | $102.31 |
| Senior Network Architect | $150.39 | $151.90 | $153.42 | $154.95 | $156.50 | $157.91 | $159.49 | $161.09 | $162.70 | $164.33 |
| Senior Security Engineer | $143.31 | $144.74 | $146.19 | $147.65 | $149.13 | $150.47 | $151.98 | $153.50 | $155.03 | $156.58 |
| Senior SME | $162.76 | $164.38 | $166.03 | $167.69 | $169.37 | $170.89 | $172.60 | $174.33 | $176.07 | $177.83 |
| Senior Systems Administrator | $153.86 | $155.40 | $156.95 | $158.52 | $160.11 | $161.55 | $163.17 | $164.80 | $166.45 | $168.11 |
| Senior Windows System Engineer | $132.37 | $133.69 | $135.03 | $136.38 | $137.75 | $138.99 | $140.38 | $141.78 | $143.20 | $144.63 |
| Software Designer/Programmer | $84.17 | $85.02 | $85.87 | $86.72 | $87.59 | $88.38 | $89.27 | $90.16 | $91.06 | $91.97 |
| Sr. Financial Analyst | $87.90 | $88.78 | $89.67 | $90.57 | $91.47 | $92.30 | $93.22 | $94.16 | $95.10 | $96.05 |
| Sr. Management Consultant | $120.43 | $121.63 | $122.85 | $124.07 | $125.32 | $126.45 | $127.71 | $128.99 | $130.28 | $131.58 |
| System Architect | $128.95 | $130.24 | $131.55 | $132.86 | $134.19 | $135.40 | $136.76 | $138.12 | $139.51 | $140.90 |
| System Architect/ Project Manager | $175.36 | $177.12 | $178.89 | $180.68 | $182.48 | $184.13 | $185.97 | $187.83 | $189.71 | $191.61 |
| System Developer | $122.65 | $123.88 | $125.12 | $126.37 | $127.63 | $128.78 | $130.07 | $131.37 | $132.69 | $134.01 |
| System/Network Administrator | $92.29 | $93.21 | $94.14 | $95.09 | $96.04 | $96.90 | $97.87 | $98.85 | $99.84 | $100.84 |

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| System/Network Administrator III | $112.13 | $113.25 | $114.38 | $115.53 | $116.68 | $117.74 | $118.91 | $120.10 | $121.30 | $122.52 |
| Systems Analyst III | $73.91 | $74.65 | $75.39 | $76.15 | $76.91 | $77.60 | $78.38 | $79.16 | $79.95 | $80.75 |
| Systems Architect | $130.23 | $131.53 | $132.84 | $134.17 | $135.51 | $136.74 | $138.10 | $139.49 | $140.88 | $142.29 |
| Systems Engineer | $110.81 | $111.92 | $113.04 | $114.17 | $115.31 | $116.35 | $117.51 | $118.69 | $119.87 | $121.07 |
| Technical Writer | $57.44 | $58.01 | $58.59 | $59.18 | $59.77 | $60.31 | $60.91 | $61.52 | $62.14 | $62.76 |
| Technician III | $183.26 | $185.10 | $186.95 | $188.82 | $190.71 | $192.43 | $194.35 | $196.29 | $198.26 | $200.24 |
| Virtualization Administrator | $131.69 | $133.01 | $134.34 | $135.68 | $137.04 | $138.27 | $139.66 | $141.05 | $142.46 | $143.89 |
| Web Application Programmer | $89.79 | $90.68 | $91.59 | $92.51 | $93.43 | $94.27 | $95.22 | $96.17 | $97.13 | $98.10 |
| Web Content Administrator | $103.65 | $104.69 | $105.74 | $106.79 | $107.86 | $108.83 | $109.92 | $111.02 | $112.13 | $113.25 |
| Web Developer | $78.58 | $79.37 | $80.16 | $80.96 | $81.77 | $82.51 | $83.34 | $84.17 | $85.01 | $85.86 |

**Service Contract Labor Standards:**  The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided.  While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories.  If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number.  Failure to do so may result in cancellation of the contract.