



U.S. GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE

## Authorized Federal Supply Schedule Price List

**CONTRACTOR: ARCADE**

**TRAVEL, INC Dba;**

**Broersma Travel Services**

7879 JACKSON ROAD, SUITE A

ANN ARBOR, MI 48103-9568

Contract Number: GS33F0014S

Schedule Title : **Travel Services Solutions**

Product Service Code : **V999**

DUNS# : **620118070**

Contract Period : **April 11, 2006 - April 10, 2021**

Business Size : **Small Business, SBA Certified 8(a) Company**

**SDVOSB**

Contract Administrator : **JAMES KIMBLE**

Phone Number : **734-424-3996**

Fax Number : **734-424-3999**

Web Site : **www.BoersmaTravel.com**

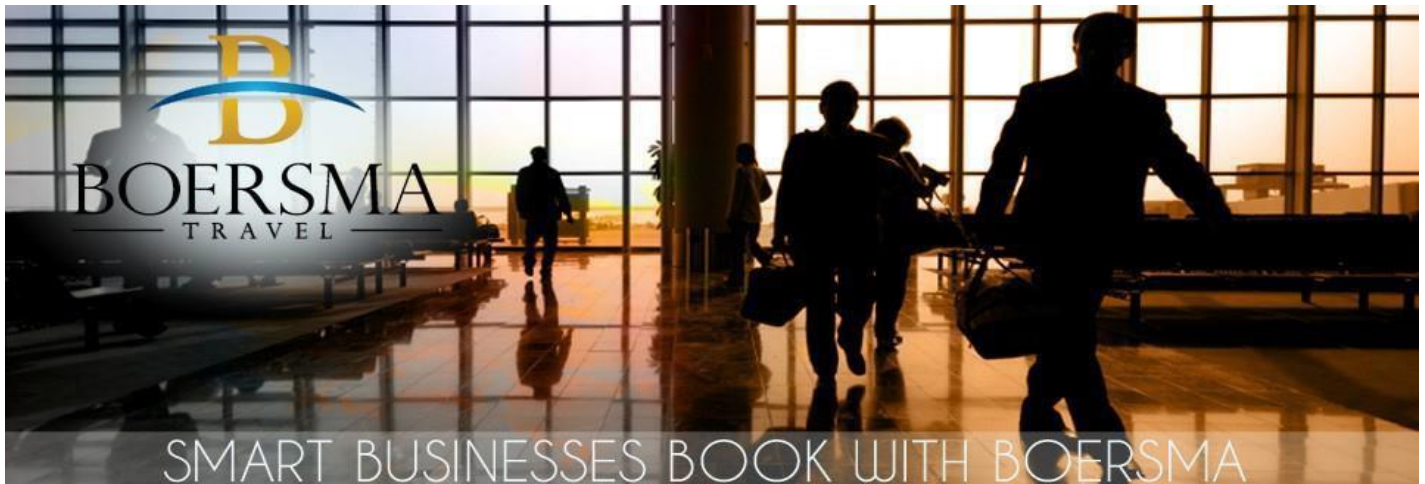
Online access to contract ordering information, terms and conditions, up-to-date pricing,  
and the option to create an electronic delivery order are available through  
GSA Advantage!, a menu-driven database system.

<http://www.GSAAdvantage.gov>

For more information on ordering from Federal Supply Schedules, visit

<http://www.gsa.gov/portal/content/197989>

# Boersma Travel



## About Boersma Travel Services

Boersma Travel Services is a full services travel management company in business since 1945. The Company provides travel management, booking and support services to corporations, Department of Defense (DOD), DOD prime contractors and government agencies throughout the United States. Boersma serves among others the US Department of Agriculture (USDA), the Missile Defense Agency, 9 U.S.A.F. Bases various state government agencies and numerous corporate clients. Boersma is on the cutting edge of technological advances with its deployment of an online booking system; web-based reporting, e-ticket tracking capabilities and GSA Per Diem payments.

Differentiating Factors – Boersma Travel has always provided a more personalized approach to serving the expectations and requirements of its clients, rather than forcing them into a preexisting service format. Boersma Travel provides its clients with a unique and personalized customer service platform. Boersma Travel has demonstrated our ability to successfully exceed the expectations of our corporate and DOD prime contractors. A demonstration of our unique and personalized customer service approach can be found in the three differentiating factors below.

1. Boersma Travel already has established contacts and relationships with local and international hotels near or on military bases. All lodging units for our personnel are paid at the required GSA Per Diem Rate.
2. Travelers are not required to carry a credit card to acquire a rental car. This is a major and extraordinary accomplishment that Boersma Travel has achieved.
3. We also provide similar services in arranging hotel accommodations for travelers. We have the ability to allow our clients travelers to check into hotels without using or presenting their personal credit card. Travelers hotel expenses are paid for by us with our credit card.

These are examples where we have provided a unique and personalized customer service platform to exceed our customer expectations and requirements.

Our management team has a wide variety of talents and extensive experience in corporate, states, university, federal agencies and Department of Defense travel management services. The management team has an average of 20 years of experience in the travel industry. Our team is tested and has proven their ability to implement high-volume travel accounts. The combination of our systems, personnel and processes we are able to compete with any travel management company.

Our large and expandable Reservation Call Center has ample space, workstations and equipment in-place to accommodate our current call level and significant growth. Our team is located in Ann Arbor, Michigan.

Boersma Travel Services has never lost sight of the fact that travel is a people-oriented industry and technology only serves to support excellent customer service. We provide our clients with a unique and personalized customer service platform. We handle not only the ordinary travel requirements we are excellent in handling the extra ordinary. This is our hallmark.

#### GSA Schedule Price List

	Service Period	4/11/2018 4/10/2021
SIN	Service Items	Per Transaction
599-1000	E Ticket Tracking	\$0.00
599-1000	Passport & Visa Processing	\$15.95
599-1000	Conference & Seminars	\$882.48
599-1000	On-site Agent	\$3,643.78
599-2	Air/Rail Domestic	\$31.52
599-2	Air/Rail International	\$33.86
599-2	Car/Hotel Domestic	\$7.64
599-2	Car/Hotel International	\$7.64
599-2	Fulfillment Domestic	\$9.12
599-2	Fulfillment International	\$6.61
599-2	Self Service Air/Rail Domestic	\$8.55
599-2	Self Service Air/Rail International	\$8.55
599-2	Self Service Hotel/Rail Domestic	\$6.27
599-2	Self Service Hotel/Rail International	\$6.27
599-1000	Next Day Air	\$14.35
599-1000	Second Day Air	\$9.11
599-1000	CBA Reconciliation	\$0.52
599-1000	Local delivery of tickets	\$39.85

## Terms and Conditions:

1a. Table of awarded special item number(s) with appropriate cross reference to item descriptions and awarded prices(s):

SIN	Description
599-1000	Contract Support Items
599-2	Travel Agent Services

1b. Lowest Priced Model Number: E Ticket Tracking \$0.00

1c. Labor Categories: N/A

2. Maximum Order per SIN:

SIN	Maximum Order
599-1000	\$1,000,000.00
599-2	\$1,000,000.00

3. Minimum Order: \$100.00

4. Geographic Coverage: Worldwide

5. Point of Production: N/A

Arcade Travel, Inc., D/b/a: Boersma Travel Services (Corporate Headquarters)

7879 Jackson Road, Suite A

Ann Arbor, MI 48103

Phone: (734) 424-3996

Fax: (734) 424-3999

[JKimble@BoersmaTravel.com](mailto:JKimble@BoersmaTravel.com)

6. Discount from list, prices or statement of net price.

7. Quantity Discounts: Boersma Travel Services offers quantity discounts based on volume.

8. Prompt Payment Terms: Net 30

9a. Notification that Government purchase cards are accepted at or below the micro• purchase threshold:  
Government purchase cards are accepted.

9b. Notification that Government purchase cards are accepted above the micro• purchase threshold: Yes

10. Foreign Items: N/A

11a. Time of Delivery: N/A

11b. Expedited Delivery: N/A

11c. Overnight and 2-Day Delivery: N/A

11d. Urgent Requirements:

12. F.O.B. Points:

- Alaska: D – Destination
- Continental US: D – Destination
- Hawaii: D – Destination
- Puerto Rica: D – Destination

13a. Ordering Addresses:

1	Boersma Travel Services James Kimble 7879 Jackson Road, Suite A Ann Arbor, MI 48103 Phone #: (734) 424-3996 Fax #: (734) 424-3999 Email: <a href="mailto:Comments@BoersmaTravel.com">Comments@BoersmaTravel.com</a>
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13b. Ordering Procedures: N/A

13c.

14. Payment Addresses:

1	Boersma Travel Services James Kimble 7879 Jackson Road, Suite A Ann Arbor, MI 48103 Phone #: (734) 424-3996 Fax #: (734) 424-3999 Email: <a href="mailto:Comments@BoersmaTravel.com">Comments@BoersmaTravel.com</a>
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15. Warranty Provision: N/A.

16. Export packing charges: N/A

17. Terms and Conditions of Government Purchase Card Acceptance (any thresholds above the micro-purchase level):

N/A

18. Terms and Conditions of Rental, Maintenance, and Repair: N/A

19. Terms and Conditions of installation: N/A

20. Terms and Condition of repairs parts and indicating date of parts price lists and any other discounts from list price: N/A

- 20a. Terms and Conditions of any other services: N/A
- 21. List of service and distribution points: N/A
- 22. List of participating dealers (if applicable) N/A
- 23. Preventive Maintenance: N/A
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) N/A
- 24b. If applicable, indicate that Section 508 compliance information is available Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at [www.Section508.gov/](http://www.Section508.gov/). N/A
- 25. Data Universal Number System (DUNS) number: 620118070
- 26. Notification regarding registration in Central Contractor Registration (CCR) database.  
Arcade Travel, Inc is currently registered with the Federal Government in the SAM database.