

GENERAL SERVICES ADMINISTRATION

Federal Supply Service Authorized Federal Supply Schedule Price List (Catalog)

Smartronix TDS, LLC
Telemetry Equipment
Schedule 58, Part I, Professional Communications Equipment Schedule
FSC Groups: 5820

Contract Number: GS-03F-7012G Contract
Period: 1 April 2009 – 31 March 2014

On-line access to ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*, a menu driven database system.

The Internet address for *GSA Advantage!* is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contractor: Large Business

**Smartronix TDS, LLC
44150 Smartronix Way
First Floor
Hollywood, Maryland 20636
Phone: (301) 373-6000**

Email: telemetry.info@smartronix.com

Website: www.smartronix.com

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE (FSS) Mid-
Atlantic Region
Philadelphia, PA 19107**

CUSTOMER INFORMATION

1a.	Table of awarded special item numbers	See Table of Contents
1b.	Identification of the lowest priced model number within each special item number awarded in contract	An asterisk (*) after the price denotes the lowest priced model for each Product Class
1c.	Hourly Rate Support	Description of job titles, experience, functional responsibility and education for hourly rate support personnel (see pricing under "Support/Training") SENG-110-001: Requires 10 years engineering-level experience, minimum, with related products; 15 years engineering-level experience, minimum, in related area of expertise; BS degree as a minimum. Experience to have included software or hardware product development. ENG-110-001: Requires 3 years engineering-level experience, minimum, with related products; 5 years engineering-level experience, minimum, in related area of expertise; BS degree desired. Experience to have included software or hardware product development. SYS-110-001: Requires 3 years technician or engineering-level experience, minimum, with related products; 5 years technician or engineering-level experience, minimum, in related area of expertise; BS degree desired. Experience to have included integration & support of software or hardware product development. TECH-110-001: Requires 3 years technician-level experience, minimum, with related products; 5 years technician-level experience, minimum, in related area of expertise; Technical degree desired. Experience to have included integration & support of software or hardware product development, or repair of related products.
2a.	Maximum Order for SIN 58 6	\$100,000
2b.	Maximum Order for SIN 58 7	\$1,000
3.	Minimum Order	\$100.00
4.	Geographic coverage (delivery area)	48 Contiguous United States (CONUS) and District of Columbia. Delivery is included within Consignee's premises at no additional charge.
5.	Point(s) of production	Hollywood, MD, USA
6.	Discount from prices or statement of net price	All items 10.25 percent off commercial list. Discount is included in the unit price.

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| 7. | Quantity Discounts | Not applicable. |
| 8. | Prompt payment terms | Net 30. |
| 9a. | Government Credit Cards | Accepted up to micro-purchase threshold. |
| 9b. | Government Credit Cards | Accepted above micro-purchase threshold |
| 10. | Foreign Items | None. |
| 11a. | Time of delivery | 90 Days ARO (After Receipt of Order) |
| 11b. | Expedited Delivery | Not applicable. |
| 11c. | Overnight and 2nd Day Delivery | Available. Please contact Smartronix TDS, LLC for rates. |
| 11d. | Urgent requirements | Please contact Smartronix TDS, LLC for faster delivery. |
| 12. | F.O.B. Point | FOB: Destination for all 48 Contiguous United States (CONUS) and District of Columbia |
| 13a. | Ordering address(es) | Smartronix TDS, LLC
44150 Smartronix Way
Hollywood, MD 20636 USA |
| 13b. | Ordering procedures | For supplies and services - the ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules). |
| 14. | Payment address(es) | Smartronix TDS, LLC.
M&T Bank
P.O. Box 64148
Baltimore, MD 21264-4148
Acct. # 46063314
ABA Routing # 021052053 |
| 15a. | Warranty Provisions. The warranty offered by Smartronix TDS, LLC, complies with the provisions as stated in the following paragraphs: | |
| 15b. | SOFTWARE: Smartronix TDS, LLC (hereinafter | |

known as “the supplier”) warrants that the software delivered with the above system will operate in accordance with the Operator's Manual for a period of three years (3) from and after receipt by the purchaser. The supplier will correct any programming error preventing such operation upon written notice from the purchaser within the established period of warranty stated above. Software upgrades will be provided during the first year after receipt by purchaser.

- 15c. **TELEPHONIC SUPPORT:** Telephonic support will be provided during normal working hours 8:00 am to 5:00 pm Eastern Standard Time, Monday through Friday, excluding holidays. Response time will be within one business day of initial call. Service representative will attempt to identify specific problem and recommend corrective action to be attempted by operator.
- 15d. **REPAIR/REPLACEMENT SERVICE:** A system will be diagnosed to the board level by the customer utilizing the diagnostic procedures specified within the User's Manual. The customer will then place a service call to the customer service representative specified above and identify the failed module by board name and serial number. For standard non-custom items, Service Representative will ship a new or repaired board as soon as possible. Service representative support will be provided via telephone to install module if required.
- 15e. **REPAIR/REPLACEMENT SERVICE (continued)**
Following replacement of the module, the customer will run the diagnostics procedures to ensure working status. Customer will return failed module to the above stated address referencing the RMA number (see shipping instructions for assignment of RMA number). In the case of an undiagnosable failure or catastrophic failure, the original system will be returned to supplier for engineering review and system repair. An RMA number will be required.
Supplier will attempt to provide a back-up system to customer to ensure up time. It should be recognized that the system will perform the minimum requirements only.
- 15f. **ENGINEERING IMPROVEMENTS:** The supplier may, from time to time, make engineering improvement modifications which it deems necessary to incorporate in Customer's products. Such modifications will be performed at supplier's expense on a mutually agreed-upon schedule or coincident with repair service or preventative maintenance.
- 15g. **CUSTOMER'S RESPONSIBILITIES:** The customer will follow routine operator procedures as specified in the supplier's operating manual and is responsible for maintaining files for the data or programs. The customer is also responsible for the security of its proprietary and confidential information.
- 15h. **SHIPPING:** When return, correction, or replacement is required, the contractor shall be responsible for all costs attendant to the return, correction, or replacement of the nonconforming supplies. Any removal in connection with the above shall be done by the contractor at its expense. However, the contractor's liability for the transportation charges shall not exceed an amount equal to the cost of transportation by the usual commercial method of shipment between the place of delivery specified in the contract and the contractor's plant, and return. A Return Material Authorization (RMA) number will be assigned to the customer,

and must be referenced on all correspondence.

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| 15i. | NOTICE OF DEFECT: Purchaser shall notify supplier in writing within 30 days after discovery of defect. | |
| 16. | Export packing charges | Open Market. |
| 17. | Terms and conditions of Government credit card acceptance | Unlimited dollar threshold. |
| 18. | Terms and conditions of rental, maintenance, and repair | Not applicable. |
| 19. | Terms and conditions of installation | Installation services will be provided, where such services are offered by Smartronix TDS, LLCs and desired by the Government, at prices not higher than those charged to any commercial customer. |
| 20a. | Terms and conditions of repair parts | Not applicable. Smartronix TTS, LLC, will make available any parts, service manuals, schematics, and similar repair and maintenance information to local suppliers of repair, maintenance and rehabilitation services that are awarded a General Services Administration (GSA) contract for maintenance, repair or overhaul of Government owned equipment. The parts, service manuals, schematics and similar maintenance information shall be made available at reasonable prices which are not higher than those normally charged to any customer, and in sufficient quantities to fulfill the requirements of GSA repair and maintenance contract. |
| 20b. | Terms and conditions for any other service | Not applicable. |
| 21. | List of service and distribution points | Smartronix TDS, LLC (see cover). |
| 22. | List of participating dealers | Not applicable. |
| 23. | Preventative maintenance | Not applicable. |
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| 24. | Environmental Attributes | Not Applicable. |
| 25. | Data Universal Number System (DUNS) Number | 078873426 |
| 26. | Registration in Central Contractor Registration (CCR) Database | Registered |
| 27. | Uncompensated Overtime | Not Applicable. |

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