



**General Services Administration (GSA)  
Federal Supply Service (FSS)  
Authorized Federal Supply Schedule Price List  
Contract Number: 47QTCA21D000X  
Federal Supply Group: MAS**

*\*Price List amendment through modification A857 and modification A869 dated 12/07/2023*

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is:  
<http://www.GSAAdvantage.gov>

Contract Period	October 26, 2020 – October 25, 2025
Contract Administrators	Sarah Fahden; CEO; (703) 599-2862; <a href="mailto:Sarah.Fahden@LightFeather.io">Sarah.Fahden@LightFeather.io</a> Sheelagh Evans; VP, Operations; (703) 853-0176; <a href="mailto:Sheelagh.Evans@LightFeather.io">Sheelagh.Evans@LightFeather.io</a>
Contracts Email	<a href="mailto:Contracts@LightFeather.io">Contracts@LightFeather.io</a>
Business Size	Small Business (SB); Disadvantaged Business (SDVOB); Woman Owned business (WO); Women Owned (WOSB); Women Owned (EDWOSB); Service-Disabled Veteran Owned Small Business (SDVOB); SBA Certified Small Disadvantaged Business; SBA Certified 8(a)
More Information	For more information on ordering from Federal Supply Schedule, please click on the FSS Schedules button <a href="http://www.gsa.gov/schedules">http://www.gsa.gov/schedules</a>



**1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:**

Special Item Number	Special Item Description	Awarded Price Page	Description Page
54151S	IT Professional Services	Page 4-17	Page 18-56
54151HACS	Highly Adaptive Cybersecurity Services	Page 17	Page 57-58
518210C	Cloud and Cloud-Related IT Professional Services	Page 17	Page 59
OLM/RC	Order-Level Material (OLM)	Defined at Order Level	Defined at Order Level

**1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.**

N/A

**1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility, and education for those types of employees or subcontractors who will perform services shall be provided.**

See pages 14-55.

**2. Maximum Order:**

\$500,000.00

**3. Minimum Order:**

\$100.00

**4. Geographic Coverage (delivery Area):**

Domestic only

**5. Point(s) of production (city, county, and state or foreign country):**

U.S.

**6. Discount from list prices or statement of net price:**

Government net prices (discounts already deducted)

**7. Quantity discounts:**

None

**8. Prompt payment terms:**

Net 30 days

**9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold:**

Yes

**9b. Notification whether Government purchase cards are accepted or not accepted above the micro purchase threshold:**

Yes, will accept over \$2,500.

**10. Foreign items (list items by country of origin):**

None

**11a. Time of Delivery (Contractor insert number of days):**

Contact Contractor

**11b. Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery:**

Contact Contractor

**11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery:**

Contact Contractor

**11d. Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery:**

Contact Contractor

**12. F.O.B Points(s):**

Destination



**13a. Ordering Address(es):**

LightFeather  
ATTN: GSA Orders  
3682 King Street Unit # 16704  
Alexandria, VA 22302  
Email: [contracts@lightfeather.io](mailto:contracts@lightfeather.io)

**13b. Ordering procedures:**

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), are found in the Federal Acquisition Regulations (FAR) 8.405-3

**14. Payment address(es):**

LightFeather  
ATTN: GSA Accounts Receivable  
3682 King Street Unit # 16704  
Alexandria, VA 22302  
Email: [invoices@lightfeather.io](mailto:invoices@lightfeather.io)

**15. Warranty provision:**

N/A.

**16. Export Packing Charges (if applicable):**

N/A

**17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro purchase level):**

Contact Contractor

**18. Terms and conditions of rental, maintenance, and repair (if applicable):**

N/A

**19. Terms and conditions of installation (if applicable):**

N/A

**20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):**

N/A

**20a. Terms and conditions for any other services (if applicable):**

N/A

**21. List of service and distribution points (if applicable):**

N/A

**22. List of participating dealers (if applicable):**

N/A

**23. Preventive maintenance (if applicable):**

N/A

**24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:**

N/A

**24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found e.g., contractor's website or other location.)**

[www.Section508.gov/](http://www.Section508.gov/)

**25. Data Universal Numbering System (DUNS) number:**

081179410

**26. Notification regarding registration in Central Contractor Registration (CCR) database:**

Registered



## Awarded Pricing

<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	-	-	-	-	-
	10/25/2021	10/25/2022	10/25/2023	10/25/2024	10/25/2025
<b>CONTRACTOR FACILITY RATES</b>					
Senior Program Manager	\$250.98	\$256.50	\$262.15	\$267.91	\$273.81
Mid-Level Business Analyst	\$132.59	\$135.51	\$138.49	\$141.54	\$144.65
Junior Business Analyst	\$99.45	\$101.63	\$103.87	\$106.15	\$108.49
Mid-Level Full Stack Engineer	\$189.42	\$193.59	\$197.85	\$202.20	\$206.65
Junior Software Developer	\$99.45	\$101.63	\$103.87	\$106.15	\$108.49
Mid-Level Data Scientist	\$142.07	\$145.19	\$148.39	\$151.65	\$154.99
Junior Business Intelligence Analyst	N/A	N/A	N/A	\$107.89	\$ 110.33
Journeyman Business Intelligence Analyst	N/A	N/A	N/A	\$129.46	\$ 132.39
Senior Business Intelligence Analyst	N/A	N/A	N/A	\$155.36	\$ 158.87
SME Business Intelligence Analyst	N/A	N/A	N/A	\$186.43	\$ 190.64
Junior Computer and Information Research Scientist	N/A	N/A	N/A	\$114.24	\$ 116.82
Journeyman Computer and Information Research Scientist	N/A	N/A	N/A	\$137.09	\$ 140.19
Senior Computer and Information Research Scientist	N/A	N/A	N/A	\$164.50	\$ 168.22
SME Computer and Information Research Scientist	N/A	N/A	N/A	\$197.39	\$ 201.85
Junior Computer and Information Systems Manager	N/A	N/A	N/A	\$95.20	\$ 97.35
Journeyman Computer and Information Systems Manager	N/A	N/A	N/A	\$114.24	\$ 116.82
Senior Computer and Information Systems Manager	N/A	N/A	N/A	\$137.09	\$ 140.19
SME Computer and Information Systems Manager	N/A	N/A	N/A	\$164.50	\$ 168.22
Junior Computer Hardware Engineer	N/A	N/A	N/A	\$118.47	\$ 121.15
Journeyman Computer Hardware Engineer	N/A	N/A	N/A	\$142.16	\$ 145.37



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<b>Labor Category</b>	<b>10/26/2020</b>	<b>10/26/2021</b>	<b>10/26/2022</b>	<b>10/26/2023</b>	<b>10/26/2024</b>
	<b>-</b> <b>10/25/2021</b>	<b>-</b> <b>10/25/2022</b>	<b>-</b> <b>10/25/2023</b>	<b>-</b> <b>10/25/2024</b>	<b>-</b> <b>10/25/2025</b>
<b>CONTRACTOR FACILITY RATES</b>					
Senior Computer Hardware Engineer	N/A	N/A	N/A	\$170.60	\$ 174.46
SME Computer Hardware Engineer	N/A	N/A	N/A	\$204.71	\$ 209.34
Junior Computer Network Architect	N/A	N/A	N/A	\$101.53	\$ 103.82
Journeyman Computer Network Architect	N/A	N/A	N/A	\$121.84	\$ 124.59
Senior Computer Network Architect	N/A	N/A	N/A	\$146.22	\$ 149.52
SME Computer Network Architect	N/A	N/A	N/A	\$175.46	\$ 179.43
Junior Computer Network Support Specialist	N/A	N/A	N/A	\$88.20	\$ 90.19
Journeyman Computer Network Support Specialist	N/A	N/A	N/A	\$107.90	\$ 110.34
Senior Computer Network Support Specialist	N/A	N/A	N/A	\$130.58	\$ 133.53
SME Computer Network Support Specialist	N/A	N/A	N/A	\$173.64	\$ 177.56
Junior Computer Operator	N/A	N/A	N/A	\$55.00	\$ 56.24
Journeyman Computer Operator	N/A	N/A	N/A	\$66.01	\$ 67.50
Senior Computer Operator	N/A	N/A	N/A	\$79.20	\$ 80.99
SME Computer Operator	N/A	N/A	N/A	\$95.04	\$ 97.19
Junior Computer Programmer	N/A	N/A	N/A	\$97.84	\$ 100.05
Journeyman Computer Programmer	N/A	N/A	N/A	\$117.40	\$ 120.05
Senior Computer Programmer	N/A	N/A	N/A	\$140.90	\$ 144.08
SME Computer Programmer	N/A	N/A	N/A	\$169.07	\$ 172.89
Junior Computer Systems Analyst	N/A	N/A	N/A	\$109.41	\$ 111.88
Journeyman Computer Systems Analyst	N/A	N/A	N/A	\$131.29	\$ 134.26
Senior Computer Systems Analyst	N/A	N/A	N/A	\$157.56	\$ 161.12
SME Computer Systems Analyst	N/A	N/A	N/A	\$189.07	\$ 193.34
Junior Computer Systems Engineer Architect	N/A	N/A	N/A	\$115.22	\$ 117.82

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	<b>-</b> <b>10/25/2021</b>	<b>-</b> <b>10/25/2022</b>	<b>-</b> <b>10/25/2023</b>	<b>-</b> <b>10/25/2024</b>	<b>-</b> <b>10/25/2025</b>
<b>CONTRACTOR FACILITY RATES</b>					
Journeyman Computer Systems Engineer Architect	N/A	N/A	N/A	\$138.27	\$ 141.39
Senior Computer Systems Engineer Architect	N/A	N/A	N/A	\$165.91	\$ 169.66
SME Computer Systems Engineer Architect	N/A	N/A	N/A	\$199.10	\$ 203.60
Junior Computer User Support Specialist	N/A	N/A	N/A	\$73.04	\$ 74.69
Journeyman Computer User Support Specialist	N/A	N/A	N/A	\$83.39	\$ 85.27
Senior Computer User Support Specialist	N/A	N/A	N/A	\$100.61	\$ 102.88
SME Computer User Support Specialist	N/A	N/A	N/A	\$121.65	\$ 124.40
Junior Data Warehousing Specialist	N/A	N/A	N/A	\$110.61	\$ 113.11
Journeyman Data Warehousing Specialist	N/A	N/A	N/A	\$132.73	\$ 135.73
Senior Data Warehousing Specialist	N/A	N/A	N/A	\$159.27	\$ 162.87
SME Data Warehousing Specialist	N/A	N/A	N/A	\$191.12	\$ 195.44
Junior Database Administrator	N/A	N/A	N/A	\$111.21	\$ 113.72
Journeyman Database Administrator	N/A	N/A	N/A	\$133.45	\$ 136.47
Senior Database Administrator	N/A	N/A	N/A	\$160.14	\$ 163.76
SME Database Administrator	N/A	N/A	N/A	\$192.17	\$ 196.51
Junior Database Architect	N/A	N/A	N/A	\$131.39	\$ 134.36
Journeyman Database Architect	N/A	N/A	N/A	\$137.26	\$ 140.36
Senior Database Architect	N/A	N/A	N/A	\$164.51	\$ 168.23
SME Database Architect	N/A	N/A	N/A	\$198.55	\$ 203.04
Junior Document Management Specialist	N/A	N/A	N/A	\$80.50	\$ 82.32
Journeyman Document Management Specialist	N/A	N/A	N/A	\$96.61	\$ 98.79



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	<b>-</b> <b>10/25/2021</b>	<b>-</b> <b>10/25/2022</b>	<b>-</b> <b>10/25/2023</b>	<b>-</b> <b>10/25/2024</b>	<b>-</b> <b>10/25/2025</b>
<b>CONTRACTOR FACILITY RATES</b>					
Senior Document Management Specialist	N/A	N/A	N/A	\$115.93	\$ 118.55
SME Document Management Specialist	N/A	N/A	N/A	\$139.11	\$ 142.25
Junior Geographic Information Systems Technician	N/A	N/A	N/A	\$93.91	\$ 96.03
Journeyman Geographic Information Systems Technician	N/A	N/A	N/A	\$112.70	\$ 115.25
Senior Geographic Information Systems Technician	N/A	N/A	N/A	\$135.23	\$ 138.29
SME Geographic Information Systems Technician	N/A	N/A	N/A	\$162.29	\$ 165.96
Junior Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$107.70	\$ 110.13
Journeyman Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$129.24	\$ 132.16
Senior Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$155.08	\$ 158.58
SME Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$186.10	\$ 190.31
Junior Information Security Analyst	N/A	N/A	N/A	\$111.42	\$ 113.94
Journeyman Information Security Analyst	N/A	N/A	N/A	\$133.69	\$ 136.71
Senior Information Security Analyst	N/A	N/A	N/A	\$160.43	\$ 164.06
SME Information Security Analyst	N/A	N/A	N/A	\$192.53	\$ 196.88
Junior Information Technology Project Manager	N/A	N/A	N/A	\$133.74	\$ 136.76
Journeyman Information Technology Project Manager	N/A	N/A	N/A	\$160.49	\$ 164.12
Senior Information Technology Project Manager	N/A	N/A	N/A	\$168.53	\$ 172.34
SME Information Technology Project Manager	N/A	N/A	N/A	\$231.10	\$ 236.32
Junior Management Analyst	N/A	N/A	N/A	\$81.85	\$ 83.70

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Labor Category	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	- 10/25/2021	- 10/25/2022	- 10/25/2023	- 10/25/2024	- 10/25/2025
CONTRACTOR FACILITY RATES					
Journeyman Management Analyst	N/A	N/A	N/A	\$98.23	\$ 100.45
Senior Management Analyst	N/A	N/A	N/A	\$117.85	\$ 120.51
SME Management Analyst	N/A	N/A	N/A	\$141.43	\$ 144.63
Junior Network and Computer Systems Administrator	N/A	N/A	N/A	\$105.53	\$ 107.91
Journeyman Network and Computer Systems Administrator	N/A	N/A	N/A	\$126.66	\$ 129.52
Senior Network and Computer Systems Administrator	N/A	N/A	N/A	\$151.97	\$ 155.40
SME Network and Computer Systems Administrator	N/A	N/A	N/A	\$182.38	\$ 186.50
Junior Software Developer Applications	N/A	N/A	N/A	\$122.77	\$ 125.54
Journeyman Software Developer Applications	N/A	N/A	N/A	\$147.32	\$ 150.65
Senior Software Developer Applications	N/A	N/A	N/A	\$176.80	\$ 180.80
SME Software Developer Applications	N/A	N/A	N/A	\$212.15	\$ 216.94
Junior Software Developer Systems Software	N/A	N/A	N/A	\$128.39	\$ 131.29
Journeyman Software Developer Systems Software	N/A	N/A	N/A	\$154.08	\$ 157.56
Senior Software Developer Systems Software	N/A	N/A	N/A	\$184.90	\$ 189.08
SME Software Developer Systems Software	N/A	N/A	N/A	\$221.87	\$ 226.88
Junior Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$111.18	\$ 113.69
Journeyman Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$133.42	\$ 136.44
Senior Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$137.14	\$ 140.24
SME Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$160.87	\$ 164.51





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	<b>-</b> <b>10/25/2021</b>	<b>-</b> <b>10/25/2022</b>	<b>-</b> <b>10/25/2023</b>	<b>-</b> <b>10/25/2024</b>	<b>-</b> <b>10/25/2025</b>
<b>CONTRACTOR FACILITY RATES</b>					
Junior Technical Writer	N/A	N/A	N/A	\$86.53	\$ 88.49
Journeyman Technical Writer	N/A	N/A	N/A	\$103.84	\$ 106.19
Senior Technical Writer	N/A	N/A	N/A	\$124.60	\$ 127.42
SME Technical Writer	N/A	N/A	N/A	\$149.52	\$ 152.90
Junior Telecommunications Engineering Specialist	N/A	N/A	N/A	\$101.59	\$ 103.89
Journeyman Telecommunications Engineering Specialist	N/A	N/A	N/A	\$121.90	\$ 124.65
Senior Telecommunications Engineering Specialist	N/A	N/A	N/A	\$146.29	\$ 149.60
SME Telecommunications Engineering Specialist	N/A	N/A	N/A	\$175.56	\$ 179.53
Junior Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$61.38	\$ 62.77
Journeyman Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$73.67	\$ 75.33
Senior Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$88.40	\$ 90.40
SME Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$106.07	\$ 108.47
Junior Training and Development Specialist	N/A	N/A	N/A	\$88.31	\$ 90.31
Journeyman Training and Development Specialist	N/A	N/A	N/A	\$105.97	\$ 108.36
Senior Training and Development Specialist	N/A	N/A	N/A	\$127.17	\$ 130.04
SME Training and Development Specialist	N/A	N/A	N/A	\$152.60	\$ 156.05
Junior Video Game Designer	N/A	N/A	N/A	\$88.31	\$ 90.31
Journeyman Video Game Designer	N/A	N/A	N/A	\$105.97	\$ 108.36
Senior Video Game Designer	N/A	N/A	N/A	\$127.17	\$ 130.04
SME Video Game Designer	N/A	N/A	N/A	\$152.60	\$ 156.05
Junior Web Administrator	N/A	N/A	N/A	\$105.11	\$ 107.49



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	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>10/25/2021</b>	<b>10/25/2022</b>	<b>10/25/2023</b>	<b>10/25/2024</b>	<b>10/25/2025</b>
<b>CONTRACTOR FACILITY RATES</b>					
Journeyman Web Administrator	N/A	N/A	N/A	\$116.40	\$ 119.03
Senior Web Administrator	N/A	N/A	N/A	\$137.62	\$ 140.73
SME Web Administrator	N/A	N/A	N/A	\$157.89	\$ 161.46
Junior Web Developer	N/A	N/A	N/A	\$91.75	\$ 93.82
Journeyman Web Developer	N/A	N/A	N/A	\$110.11	\$ 112.60
Senior Web Developer	N/A	N/A	N/A	\$132.12	\$ 135.11
SME Web Developer	N/A	N/A	N/A	\$158.55	\$ 162.13



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	- 10/25/2021	- 10/25/2022	- 10/25/2023	- 10/25/2024	- 10/25/2025
CUSTOMER FACILITY RATES					
Senior Program Manager	\$250.98	\$256.50	\$262.15	\$267.91	\$273.81
Mid-Level Business Analyst	\$132.59	\$135.51	\$138.49	\$141.54	\$144.65
Junior Business Analyst	\$99.45	\$101.63	\$103.87	\$106.15	\$108.49
Mid-Level Full Stack Engineer	\$189.42	\$193.59	\$197.85	\$202.20	\$206.65
Junior Software Developer	\$99.45	\$101.63	\$103.87	\$106.15	\$108.49
Mid-Level Data Scientist	\$142.07	\$145.19	\$148.39	\$151.65	\$154.99
Junior Business Intelligence Analyst	N/A	N/A	N/A	\$103.75	\$ 106.09
Journeyman Business Intelligence Analyst	N/A	N/A	N/A	\$124.48	\$ 127.29
Senior Business Intelligence Analyst	N/A	N/A	N/A	\$149.38	\$ 152.76
SME Business Intelligence Analyst	N/A	N/A	N/A	\$179.26	\$ 183.31
Junior Computer and Information Research Scientist	N/A	N/A	N/A	\$109.84	\$ 112.32
Journeyman Computer and Information Research Scientist	N/A	N/A	N/A	\$131.81	\$ 134.79
Senior Computer and Information Research Scientist	N/A	N/A	N/A	\$158.17	\$ 161.74
SME Computer and Information Research Scientist	N/A	N/A	N/A	\$189.80	\$ 194.09
Junior Computer and Information Systems Manager	N/A	N/A	N/A	\$91.54	\$ 93.61
Journeyman Computer and Information Systems Manager	N/A	N/A	N/A	\$109.84	\$ 112.32
Senior Computer and Information Systems Manager	N/A	N/A	N/A	\$131.81	\$ 134.79
SME Computer and Information Systems Manager	N/A	N/A	N/A	\$158.17	\$ 161.74
Junior Computer Hardware Engineer	N/A	N/A	N/A	\$113.91	\$ 116.48
Journeyman Computer Hardware Engineer	N/A	N/A	N/A	\$136.69	\$ 139.78
Senior Computer Hardware Engineer	N/A	N/A	N/A	\$164.03	\$ 167.74

<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	<b>10/26/2020</b>	<b>10/26/2021</b>	<b>10/26/2022</b>	<b>10/26/2023</b>	<b>10/26/2024</b>
	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>10/25/2021</b>	<b>10/25/2022</b>	<b>10/25/2023</b>	<b>10/25/2024</b>	<b>10/25/2025</b>
<b>CUSTOMER FACILITY RATES</b>					
SME Computer Hardware Engineer	N/A	N/A	N/A	\$196.83	\$ 201.28
Junior Computer Network Architect	N/A	N/A	N/A	\$97.64	\$ 99.85
Journeyman Computer Network Architect	N/A	N/A	N/A	\$117.17	\$ 119.82
Senior Computer Network Architect	N/A	N/A	N/A	\$140.60	\$ 143.78
SME Computer Network Architect	N/A	N/A	N/A	\$168.72	\$ 172.53
Junior Computer Network Support Specialist	N/A	N/A	N/A	\$80.26	\$ 82.07
Journeyman Computer Network Support Specialist	N/A	N/A	N/A	\$95.57	\$ 97.73
Senior Computer Network Support Specialist	N/A	N/A	N/A	\$117.30	\$ 119.95
SME Computer Network Support Specialist	N/A	N/A	N/A	\$142.28	\$ 145.50
Junior Computer Operator	N/A	N/A	N/A	\$52.89	\$ 54.09
Journeyman Computer Operator	N/A	N/A	N/A	\$63.47	\$ 64.90
Senior Computer Operator	N/A	N/A	N/A	\$76.15	\$ 77.87
SME Computer Operator	N/A	N/A	N/A	\$91.39	\$ 93.46
Junior Computer Programmer	N/A	N/A	N/A	\$94.08	\$ 96.21
Journeyman Computer Programmer	N/A	N/A	N/A	\$112.90	\$ 115.45
Senior Computer Programmer	N/A	N/A	N/A	\$135.47	\$ 138.53
SME Computer Programmer	N/A	N/A	N/A	\$162.57	\$ 166.24
Junior Computer Systems Analyst	N/A	N/A	N/A	\$94.22	\$ 96.35
Journeyman Computer Systems Analyst	N/A	N/A	N/A	\$108.68	\$ 111.14
Senior Computer Systems Analyst	N/A	N/A	N/A	\$132.77	\$ 135.77
SME Computer Systems Analyst	N/A	N/A	N/A	\$181.79	\$ 185.90
Junior Computer Systems Engineer Architect	N/A	N/A	N/A	\$110.79	\$ 113.29
Journeyman Computer Systems Engineer Architect	N/A	N/A	N/A	\$132.95	\$ 135.95

<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	<b>10/26/2020</b>	<b>10/26/2021</b>	<b>10/26/2022</b>	<b>10/26/2023</b>	<b>10/26/2024</b>
	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>10/25/2021</b>	<b>10/25/2022</b>	<b>10/25/2023</b>	<b>10/25/2024</b>	<b>10/25/2025</b>
<b>CUSTOMER FACILITY RATES</b>					
Senior Computer Systems Engineer Architect	N/A	N/A	N/A	\$159.54	\$ 163.15
SME Computer Systems Engineer Architect	N/A	N/A	N/A	\$191.46	\$ 195.79
Junior Computer User Support Specialist	N/A	N/A	N/A	\$64.74	\$ 66.20
Journeyman Computer User Support Specialist	N/A	N/A	N/A	\$77.44	\$ 79.19
Senior Computer User Support Specialist	N/A	N/A	N/A	\$93.40	\$ 95.51
SME Computer User Support Specialist	N/A	N/A	N/A	\$108.61	\$ 111.06
Junior Data Warehousing Specialist	N/A	N/A	N/A	\$106.35	\$ 108.75
Journeyman Data Warehousing Specialist	N/A	N/A	N/A	\$127.62	\$ 130.50
Senior Data Warehousing Specialist	N/A	N/A	N/A	\$153.15	\$ 156.61
SME Data Warehousing Specialist	N/A	N/A	N/A	\$164.93	\$ 168.66
Junior Database Administrator	N/A	N/A	N/A	\$106.93	\$ 109.35
Journeyman Database Administrator	N/A	N/A	N/A	\$128.32	\$ 131.22
Senior Database Administrator	N/A	N/A	N/A	\$153.98	\$ 157.46
SME Database Administrator	N/A	N/A	N/A	\$170.21	\$ 174.06
Junior Database Architect	N/A	N/A	N/A	\$115.30	\$ 117.91
Journeyman Database Architect	N/A	N/A	N/A	\$124.97	\$ 127.79
Senior Database Architect	N/A	N/A	N/A	\$150.28	\$ 153.68
SME Database Architect	N/A	N/A	N/A	\$185.89	\$ 190.09
Junior Document Management Specialist	N/A	N/A	N/A	\$77.41	\$ 79.16
Journeyman Document Management Specialist	N/A	N/A	N/A	\$92.89	\$ 94.99
Senior Document Management Specialist	N/A	N/A	N/A	\$111.47	\$ 113.99

SIN: 54151S IT PROFESSIONAL SERVICES					
Labor Category	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	- 10/25/2021	- 10/25/2022	- 10/25/2023	- 10/25/2024	- 10/25/2025
CUSTOMER FACILITY RATES					
SME Document Management Specialist	N/A	N/A	N/A	\$133.76	\$ 136.78
Junior Geographic Information Systems Technician	N/A	N/A	N/A	\$90.30	\$ 92.34
Journeyman Geographic Information Systems Technician	N/A	N/A	N/A	\$108.36	\$ 110.81
Senior Geographic Information Systems Technician	N/A	N/A	N/A	\$130.03	\$ 132.97
SME Geographic Information Systems Technician	N/A	N/A	N/A	\$156.04	\$ 159.57
Junior Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$103.55	\$ 105.89
Journeyman Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$124.26	\$ 127.07
Senior Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$149.13	\$ 152.50
SME Geospatial Information Scientist and Technologist	N/A	N/A	N/A	\$178.93	\$ 182.97
Junior Information Security Analyst	N/A	N/A	N/A	\$107.13	\$ 109.55
Journeyman Information Security Analyst	N/A	N/A	N/A	\$128.56	\$ 131.47
Senior Information Security Analyst	N/A	N/A	N/A	\$154.27	\$ 157.76
SME Information Security Analyst	N/A	N/A	N/A	\$185.12	\$ 189.30
Junior Information Technology Project Manager	N/A	N/A	N/A	\$128.59	\$ 131.50
Journeyman Information Technology Project Manager	N/A	N/A	N/A	\$140.08	\$ 143.25
Senior Information Technology Project Manager	N/A	N/A	N/A	\$160.02	\$ 163.64
SME Information Technology Project Manager	N/A	N/A	N/A	\$190.37	\$ 194.67
Junior Management Analyst	N/A	N/A	N/A	\$78.70	\$ 80.48
Journeyman Management Analyst	N/A	N/A	N/A	\$94.44	\$ 96.57

<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	<b>10/26/2020</b>	<b>10/26/2021</b>	<b>10/26/2022</b>	<b>10/26/2023</b>	<b>10/26/2024</b>
	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>10/25/2021</b>	<b>10/25/2022</b>	<b>10/25/2023</b>	<b>10/25/2024</b>	<b>10/25/2025</b>
<b>CUSTOMER FACILITY RATES</b>					
Senior Management Analyst	N/A	N/A	N/A	\$113.32	\$ 115.88
SME Management Analyst	N/A	N/A	N/A	\$135.99	\$ 139.06
Junior Network and Computer Systems Administrator	N/A	N/A	N/A	\$101.48	\$ 103.77
Journeyman Network and Computer Systems Administrator	N/A	N/A	N/A	\$121.78	\$ 124.53
Senior Network and Computer Systems Administrator	N/A	N/A	N/A	\$132.77	\$ 135.77
SME Network and Computer Systems Administrator	N/A	N/A	N/A	\$175.36	\$ 179.32
Junior Software Developer Applications	N/A	N/A	N/A	\$103.97	\$ 106.32
Journeyman Software Developer Applications	N/A	N/A	N/A	\$124.14	\$ 126.95
Senior Software Developer Applications	N/A	N/A	N/A	\$170.01	\$ 173.85
SME Software Developer Applications	N/A	N/A	N/A	\$203.99	\$ 208.60
Junior Software Developer Systems Software	N/A	N/A	N/A	\$107.64	\$ 110.07
Journeyman Software Developer Systems Software	N/A	N/A	N/A	\$125.84	\$ 128.68
Senior Software Developer Systems Software	N/A	N/A	N/A	\$155.60	\$ 159.12
SME Software Developer Systems Software	N/A	N/A	N/A	\$213.34	\$ 218.16
Junior Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$92.61	\$ 94.70
Journeyman Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$105.14	\$ 107.52
Senior Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$124.61	\$ 127.43
SME Software Quality Assurance Engineer and Tester	N/A	N/A	N/A	\$148.82	\$ 152.18
Junior Technical Writer	N/A	N/A	N/A	\$83.20	\$ 85.08

<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	<b>10/26/2020</b>	<b>10/26/2021</b>	<b>10/26/2022</b>	<b>10/26/2023</b>	<b>10/26/2024</b>
	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
	<b>10/25/2021</b>	<b>10/25/2022</b>	<b>10/25/2023</b>	<b>10/25/2024</b>	<b>10/25/2025</b>
<b>CUSTOMER FACILITY RATES</b>					
Journeyman Technical Writer	N/A	N/A	N/A	\$99.84	\$ 102.10
Senior Technical Writer	N/A	N/A	N/A	\$119.81	\$ 122.52
SME Technical Writer	N/A	N/A	N/A	\$143.77	\$ 147.02
Junior Telecommunications Engineering Specialist	N/A	N/A	N/A	\$97.69	\$ 99.90
Journeyman Telecommunications Engineering Specialist	N/A	N/A	N/A	\$117.22	\$ 119.87
Senior Telecommunications Engineering Specialist	N/A	N/A	N/A	\$140.66	\$ 143.84
SME Telecommunications Engineering Specialist	N/A	N/A	N/A	\$168.80	\$ 172.61
Junior Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$59.02	\$ 60.35
Journeyman Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$70.83	\$ 72.43
Senior Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$85.00	\$ 86.92
SME Telecommunications Equipment Installer and Repairer	N/A	N/A	N/A	\$101.99	\$ 104.29
Junior Training and Development Specialist	N/A	N/A	N/A	\$84.92	\$ 86.84
Journeyman Training and Development Specialist	N/A	N/A	N/A	\$101.89	\$ 104.19
Senior Training and Development Specialist	N/A	N/A	N/A	\$122.28	\$ 125.04
SME Training and Development Specialist	N/A	N/A	N/A	\$146.73	\$ 150.05
Junior Video Game Designer	N/A	N/A	N/A	\$84.92	\$ 86.84
Journeyman Video Game Designer	N/A	N/A	N/A	\$101.89	\$ 104.19
Senior Video Game Designer	N/A	N/A	N/A	\$122.28	\$ 125.04
SME Video Game Designer	N/A	N/A	N/A	\$146.73	\$ 150.05
Junior Web Administrator	N/A	N/A	N/A	\$101.06	\$ 103.34
Journeyman Web Administrator	N/A	N/A	N/A	\$108.21	\$ 110.66





<b>SIN: 54151S IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	–	–	–	–	–
	10/25/2021	10/25/2022	10/25/2023	10/25/2024	10/25/2025
<b>CUSTOMER FACILITY RATES</b>					
Senior Web Administrator	N/A	N/A	N/A	\$123.63	\$ 126.42
SME Web Administrator	N/A	N/A	N/A	\$147.35	\$ 150.68
Junior Web Developer	N/A	N/A	N/A	\$88.22	\$ 90.21
Journeyman Web Developer	N/A	N/A	N/A	\$105.86	\$ 108.25
Senior Web Developer	N/A	N/A	N/A	\$127.03	\$ 129.90
SME Web Developer	N/A	N/A	N/A	\$152.44	\$ 155.89

<b>SIN: 54151HACS HIGHLY ADAPTIVE CYBERSECURITY SERVICES</b>					
<b>Labor Category</b>	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	–	–	–	–	–
	10/25/2021	10/25/2022	10/25/2023	10/25/2024	10/25/2025
Junior Security Assessor	\$137.33	\$140.35	\$143.44	\$146.59	\$149.82
Mid-Level ISSO	\$161.01	\$164.55	\$168.17	\$171.87	\$175.65
Junior ISSO	\$120.28	\$122.93	\$125.63	\$128.40	\$131.22

<b>SIN: 518210C CLOUD and CLOUD-RELATED IT PROFESSIONAL SERVICES</b>					
<b>Labor Category</b>	10/26/2020	10/26/2021	10/26/2022	10/26/2023	10/26/2024
	–	–	–	–	–
	10/25/2021	10/25/2022	10/25/2023	10/25/2024	10/25/2025
Senior Cloud Subject Matter Expert	\$227.30	\$232.31	\$237.42	\$242.64	\$247.98
Junior Cloud Engineer	\$113.65	\$116.15	\$118.71	\$121.32	\$123.99



## LightFeather LCAT Descriptions

\*Price List amendment through modification A857 and modification A869 dated 12/07/2023

**All labor categories are subject to the following educational requirement substitutions:**

Educational Requirement	Additional Experience Substitution
Associates Degree	1 year
Bachelor’s Degree	2-5 years depending on LCAT Level
Master’s Degree	4 years

### SIN 54151S IT Professional Services

#### Senior Program Manager

Educational Requirements: Bachelor’s Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: In addition to the responsibilities of the Project Manager, organizes programs and activities for large, complex or many systems or programs in accordance with the mission and goals of the organization. Develops innovative programs to support the strategic direction of the organization. Creates and manages long-term goals. Develops a budget and operating plan for the program. Develops an evaluation method to assess program strengths and identify areas for improvement. Manages a team with a diverse array of talents and responsibilities. Ensures goals are met in areas including customer satisfaction, safety, quality, and team member performance. Implements and manages changes and interventions to ensure project goals are achieved. Meets with stakeholders to make communication easy and transparent regarding project issues and decisions on services. Produces accurate and timely reporting of program status throughout its life cycle. Analyzes program risks.

#### Mid-Level Business Analyst

Educational Requirements: Bachelor’s Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: In addition to the responsibilities of the Junior Business Analyst, able to collaborate with team members to make suggestions leading to technical solutions. Able to analyze and create reports. Can facilitate meetings with stakeholders. Able to support training and process improvement. Able to develop, apply, and maintain Standard Operating Procedures



**CONTRACT NUMBER: 47QTCA21D000X**

(SOPs). Provides administrative and operations support as needed. Works with technical team members to provide basic IT support. Excellent communication skills. Ability to work independently or in a team environment.

### **Junior Business Analyst**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Writes and maintains project documentation and other relevant artifacts. Participates in technical meetings. Analyzes documentation and makes suggestions on improvements. Provides administrative and operational assistance as needed. Provides basic IT support in collaboration with technical team members. Excellent communication skills. Ability to work independently or in a team environment.

### **Mid-Level Full Stack Engineer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Supports the development and maintenance of client-side and server-side applications. Has web-based software development experience. Has experience with cloud platforms. Adept in the arena of automation testing frameworks. Is familiar with coding and deploying through Continuous Integration/Continuous Monitoring (CI/CD) processes. Able to collaborate with other developers. Excellent communication skills. Ability to work independently or in a team environment. Maintains quality of applications. Supports software and web development. Maintains code integrity and organization. Experienced with cloud platforms. Experienced with CI/CD processes. Can work in an Agile environment. Works with stakeholders to provide technical solutions. Understands computer networking and information security. Excellent communication skills.

### **Junior Software Developer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Knowledgeable of the software development life cycle. Develops, maintains, and enhances software applications. Adheres to design specifications and requirements and document test results. Is familiar with software development and design methodologies. Collaborates with other developers in an Agile environment. Excellent communication skills. Ability to work independently or in a team environment.

## **Mid-Level Data Scientist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Supports machine learning, statistical analysis, and data analysis tasks. Interprets data, identifies features and model variables, and assesses the quality of model outputs, usually in the direction of more senior resources. Leads and designs lower-level complex machine learning, statistical analysis, and data analysis tasks. Interprets data, identifies features and model variables, and assesses the quality of model outputs, identifying alternatives and remediations, as needed. Develops visualizations, infographics, and charts to communicate model results and data science-derived findings, usually at the direction of more senior resources.

## **Junior Business Intelligence Analyst**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Produce comprehensive financial and market intelligence reports by querying data repositories, focusing on the timeliness and accuracy of information. Aid in the development and refinement of methodologies for identifying patterns and trends in data, enhancing the quality of data-driven insights. Collaborate with team members to improve data analysis techniques and support decision-making processes with actionable intelligence. Contribute to the interpretation and presentation of data findings to stakeholders, ensuring clear and effective communication of insights.

## **Journeyman Business Intelligence Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Generate financial and market intelligence reports by querying data repositories, ensuring timely and accurate information dissemination. Assist in developing methodologies for recognizing patterns and trends within available data sources, contributing to data-driven insights.

## **Senior Business Intelligence Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

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Functional Responsibilities: Lead the generation of in-depth financial and market intelligence reports, expertly querying data repositories to provide precise and timely information. Design and implement advanced methodologies for detecting and analyzing patterns and trends in data, driving significant data-driven insights. Oversee the development of data analysis strategies, ensuring the delivery of high-quality business intelligence to inform strategic decisions. Mentor junior analysts and manage BI projects, fostering a culture of analytical excellence and continuous improvement in data analysis and interpretation.

### **SME Business Intelligence Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and oversee the creation of sophisticated financial and market intelligence reports, setting industry standards in business intelligence. Innovate in the development of innovative methodologies for uncovering deep insights from data patterns and trends. Provide authoritative leadership in the realm of data analysis and business intelligence, influencing organizational strategy with data-driven insights. Act as a leading expert in business intelligence, mentoring top-tier talent, and shaping the future direction of business intelligence practices and technologies.

### **Junior Computer and Information Research Scientist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Conduct research into fundamental computer and information science as theorists, designers, or inventors. Develop solutions to problems in the field of computer hardware and software,

### **Journeyman Computer and Information Research Scientist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Engage in foundational research within the realms of computer and information science, contributing as a theorist, designer, or inventor. Work on developing practical solutions to address challenges in computer hardware and software domains. Collaborate in interdisciplinary teams to enhance understanding and innovate within the field.

### **Senior Computer and Information Research Scientist**

Educational Requirements: Bachelor's Degree

**CONTRACT NUMBER: 47QTCA21D000X**

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead advanced research initiatives in computer and information science, acting as a senior theorist, designer, or inventor. Develop and oversee innovative solutions to complex problems in computer hardware and software. Mentor junior scientists and manage research projects, setting strategic directions and ensuring the delivery of impactful outcomes.

### **SME Computer and Information Research Scientist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct innovative research in computer and information science, recognized as a leading theorist, designer, or inventor in the field. Conceptualize and implement revolutionary solutions to the most challenging issues in computer hardware and software. Provide expert leadership in research and development projects, setting the benchmark for innovation and excellence in the field. Influence the future direction of computer and information science through pioneering developments in hardware and software, mentoring top-tier talent, and leading transformative research initiatives.

### **Junior Computer and Information Systems Manager**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Plan, direct, or coordinate activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.

### **Journeyman Computer and Information Systems Manager**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Assist in planning and coordinating projects within areas like electronic data processing, information systems, systems analysis, and computer programming. Support the management of project timelines, resources, and deliverables to ensure efficient progress in IT-related activities. Collaborate with cross-functional teams to facilitate the execution of IT projects, adhering to organizational standards and goals. Contribute to problem-solving within project scopes, ensuring alignment with technical and business requirements.

### **Senior Computer and Information Systems Manager**

Educational Requirements: Bachelor's Degree



**CONTRACT NUMBER: 47QTCA21D000X**

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the planning, direction, and coordination of projects in fields such as electronic data processing, information systems, systems analysis, and computer programming. Oversee project lifecycles, from conception to completion, ensuring adherence to timelines, budget, and quality standards. Manage cross-disciplinary teams, fostering collaboration and efficient execution of IT projects in alignment with strategic objectives. Evaluate project outcomes, providing leadership in problem-solving and decision-making processes, and ensuring continuous improvement in project management practices.

### **SME Computer and Information Systems Manager**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and oversee comprehensive programs in critical IT domains, including electronic data processing, information systems, systems analysis, and computer programming. Provide expert-level guidance in the conceptualization, direction, and successful execution of complex and large-scale IT projects and initiatives. Lead and mentor teams of project managers and specialists, ensuring the highest standards of project management, innovation, and strategic alignment. Drive the continuous evolution of IT project methodologies, implementing best practices and pioneering approaches to meet the dynamic needs of the organization and industry.

### **Junior Computer Hardware Engineer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Research, design, develop, or test computer or computer-related equipment for commercial, industrial, military, or scientific use. May supervise the manufacturing and installation of computer or computer-related equipment and components.

### **Journeyman Computer Hardware Engineer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Conduct research and assist in the design and development of computer and computer-related equipment tailored for commercial, industrial, military, or scientific applications. Participate in the testing phase of computer hardware to ensure functionality and adherence to specifications. Support the supervision of manufacturing



**CONTRACT NUMBER: 47QTCA21D000X**

processes and installation procedures for computer equipment and related components, ensuring quality control and efficiency.

### **Senior Computer Hardware Engineer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the research, design, and development of advanced computer hardware systems for various sectors including commercial, industrial, military, and scientific use. Oversee the complete lifecycle of hardware development, from conceptualization to testing, ensuring high standards of quality and innovation. Manage and direct the manufacturing and installation of computer or computer-related equipment, guaranteeing adherence to industry standards and project specifications. Mentor junior engineers and collaborate with cross-functional teams to achieve project goals and drive technological advancements.

### **SME Computer Hardware Engineer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct pioneering research and development activities in the field of computer and computer-related hardware, setting industry benchmarks for commercial, industrial, military, and scientific applications. Innovate and lead in the design and development of innovative computer hardware systems, overseeing projects from inception to deployment. Provide expert-level oversight of the manufacturing and installation processes for advanced computer hardware, ensuring optimal performance and compliance with the highest industry standards. Serve as a leading authority in the field, mentoring engineering teams, shaping strategic directions, and driving technological breakthroughs in hardware engineering.

### **Junior Computer Network Architect**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning. May also design network and computer wide area networks (WAN), intranets, extranets, and other data communications networks.

### **Journeyman Computer Network Architect**





**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Assist in designing and implementing various computer and information networks, including local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications systems. Participate in network modeling, analysis, and planning activities, supporting the development of efficient network infrastructures. Contribute to the creation of solutions for network design and implementation, ensuring they meet organizational needs and performance standards.

### **Senior Computer Network Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the design and implementation of complex network systems including LANs, WANs, intranets, extranets, and other data communication networks. Oversee network modeling, analysis, and planning, ensuring optimal performance and scalability of network infrastructures. Develop and refine network architectures, incorporating the latest technologies and industry best practices to meet evolving business requirements. Mentor junior engineers and coordinate with cross-functional teams to achieve network reliability, efficiency, and security goals.

### **SME Computer Network Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and guide the architecture of comprehensive computer and information networks, including LANs, WANs, intranets, extranets, and advanced data communication systems. Lead in the advanced modeling, analysis, and strategic planning of network infrastructures, setting industry standards for performance, reliability, and scalability. Innovate and provide expert direction in the development of innovative network solutions, ensuring alignment with future technological trends and organizational needs. Act as a leading authority in network engineering, mentoring top-tier professionals and influencing the direction of network technology and infrastructure development.

### **Junior Computer Network Support Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience



**CONTRACT NUMBER: 47QTCA21D000X**

Functional Responsibilities: Perform network modeling, analysis, and planning. May also design network and computer security measures. May research and recommend network and data communications hardware and software.

### **Journeyman Computer Network Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Engage in network modeling, analysis, and planning, supporting the development of efficient and effective network systems. Assist in designing network and computer security measures, contributing to the safeguarding of information systems. Participate in researching and recommending suitable network and data communications hardware and software, ensuring compatibility and performance standards.

### **Senior Computer Network Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead comprehensive network modeling, analysis, and planning initiatives, optimizing network architecture and performance. Design and implement advanced network and computer security measures, enhancing system integrity and data protection. Conduct in-depth research and provide recommendations on network and data communications hardware and software, aligning with organizational technology strategy and needs. Mentor junior analysts and collaborate across teams, fostering a culture of continuous improvement and innovation in network management.

### **SME Computer Network Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct and innovate in network modeling, analysis, and strategic planning, setting new benchmarks for network efficiency and capability. Develop sophisticated network and computer security frameworks, ensuring robust protection against evolving cyber threats. Lead in evaluating, recommending, and implementing state-of-the-art network and data communications hardware and software, driving technological advancements in the field. Serve as a top-tier expert in network systems, guiding organizational strategy, mentoring network professionals, and influencing future directions in network technology.

### **Junior Computer Operator**



**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Perform network maintenance to ensure networks operate correctly with minimal interruption.

### **Journeyman Computer Operator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Perform in-depth analysis, testing, troubleshooting, and evaluation of existing network systems including LANs, WANs, and Internet systems, or specific segments of a network. Conduct regular network maintenance activities to ensure consistent and efficient network operations with minimal disruptions. Collaborate in the optimization of network performance through proactive monitoring and timely problem resolution.

### **Senior Computer Operator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the examination and refinement of network systems, such as LANs, WANs, and Internet infrastructures, ensuring high reliability and performance. Oversee and manage comprehensive network maintenance schedules, aiming for optimal network functionality with minimal downtime. Develop strategies to enhance network efficiency, conducting advanced troubleshooting and implementing solutions for complex network issues. Mentor junior network operators and coordinate with cross-functional teams to maintain and improve network systems.

### **SME Computer Operator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct and innovate in the analysis, testing, troubleshooting, and optimization of complex network systems, including LANs, WANs, and Internet configurations. Strategize and oversee the execution of advanced network maintenance procedures, ensuring unparalleled network performance and reliability. Lead in resolving high-level network issues, employing expert knowledge and innovative techniques to maintain seamless network



**CONTRACT NUMBER: 47QTCA21D000X**

operations. Provide expert guidance and leadership in network operations, setting strategic directions, and fostering a culture of technical excellence and continuous improvement.

### **Junior Computer Programmer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Create, modify, and test the code, forms, and script that allow computer applications to run. Work from specifications drawn up by software developers or other individuals. May assist software developers by analyzing user needs and designing software solutions. May develop and write computer programs to store, locate, and retrieve specific documents, data, and information.

### **Journeyman Computer Programmer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Develop, modify, and test code, forms, and scripts enabling the effective functioning of computer applications. Interpret and work from specifications provided by software developers or other stakeholders, ensuring accurate translation into functional programming. Collaborate with software developers, contributing to the analysis of user needs and participating in the design of software solutions. Engage in the development of computer programs designed to manage, store, locate, and retrieve specific documents, data, and information, enhancing system efficiency.

### **Senior Computer Programmer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the creation, refinement, and testing of complex code, forms, and scripts, ensuring the seamless operation of computer applications. Work autonomously from detailed specifications and collaborate closely with software developers and other professionals in crafting high-quality software solutions. Play a pivotal role in analyzing user requirements and spearheading the design and development of tailored software solutions. Design and implement sophisticated computer programs for efficient handling and retrieval of documents, data, and information, ensuring optimal performance and user experience.

### **SME Computer Programmer**

Educational Requirements: Bachelor's Degree



**CONTRACT NUMBER: 47QTCA21D000X**

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Oversee and innovate in the development, modification, and testing of advanced code, forms, and scripts, setting industry standards for application functionality. Provide expert analysis and interpretation of complex specifications, leading the design and development of innovative software solutions. Lead strategic initiatives in understanding user needs and architecting comprehensive software solutions that address these requirements at an advanced level. Conceptualize and execute the creation of high-level computer programs for efficient data management and retrieval, significantly enhancing system capabilities and user engagement.

### **Junior Computer Systems Analyst**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Analyze science, engineering, business, and other data processing problems to implement and improve computer systems. Analyze user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

### **Journeyman Computer Systems Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Conduct detailed analyses of various data processing challenges in science, engineering, business, and other fields to enhance computer systems. Examine user requirements, procedures, and existing problems to automate or upgrade current systems, optimizing their performance. Review and assess computer system capabilities, workflow efficiency, and scheduling constraints to identify improvement opportunities. Engage in the analysis and potential recommendation of commercially available software, ensuring compatibility and effectiveness for system needs.

### **Senior Computer Systems Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead complex analyses of data processing issues across diverse domains such as science, engineering, and business, aiming to advance computer system functionalities. Oversee the evaluation and refinement of user requirements and system

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procedures, spearheading automation, and improvement of existing systems. Conduct comprehensive reviews of computer system capabilities, workflows, and scheduling, implementing strategies for optimization and efficiency. Make informed decisions and recommendations on commercially available software, aligning choices with strategic organizational objectives and system requirements. Guide and mentor junior analysts, setting standards for thorough system analysis and continuous system improvement.

### **SME Computer Systems Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct strategic initiatives in analyzing and resolving complex data processing issues, bringing expert insight into improving and implementing advanced computer systems. Innovate automating and refining systems based on in-depth analysis of user needs, procedures, and existing system challenges. Lead the evaluation and architectural design of computer systems, focusing on maximizing capability, efficiency, and productivity. Assess and recommend innovative commercially available software, providing leadership in the integration of these solutions into organizational systems. Act as a leading authority in computer systems analysis, mentoring top talent and shaping the future direction of system development and optimization.

### **Junior Computer Systems Engineer Architect**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design and develop solutions to complex applications problems, system administration issues, or network concerns. Perform systems management and integration functions.

### **Journeyman Computer Systems Engineer Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Develop and refine solutions to address complex problems in applications, system administration, and networking. Perform essential systems management duties, ensuring optimal performance and reliability. Engage in system integration tasks, facilitating effective communication and functionality across diverse IT environments. Collaborate with teams to identify and resolve technical challenges, contributing to continuous system improvements.

## **Senior Computer Systems Engineer Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the design and development of advanced solutions for intricate applications issues, system administration, and network concerns. Oversee comprehensive systems management, maintaining high standards of system performance and security. Direct complex system integration projects, ensuring seamless interoperability of various IT systems and components. Mentor junior engineers and architects, fostering a culture of technical excellence and innovation in system engineering and architecture. Strategize and implement best practices in systems engineering, contributing to the long-term resilience and efficiency of IT infrastructure.

## **SME Computer Systems Engineer Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Architect and oversee the implementation of sophisticated solutions for complex applications, system administration challenges, and network issues. Provide strategic leadership in all aspects of systems management, setting benchmarks for system performance, security, and reliability. Lead groundbreaking initiatives in systems integration, ensuring innovative interoperability and efficiency of diverse IT systems. Serve as a top-tier expert in systems engineering and architecture, guiding major projects, mentoring elite professionals, and shaping strategic decisions in IT infrastructure development and management.

## **Junior Computer User Support Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.

## **Journeyman Computer User Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

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Functional Responsibilities: Offer advanced technical support to computer users, addressing a range of issues and queries. Resolve computer-related problems for clients through various channels including in-person, over the telephone, or electronically. Provide knowledgeable assistance in areas like hardware and software usage, including tasks related to printing, software installation, word processing, email, and operating systems. Collaborate with team members to enhance support processes and improve client satisfaction.

### **Senior Computer User Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead technical support initiatives, providing expert assistance to computer users and handling complex queries and issues. Oversee and deliver superior problem resolution across multiple platforms including in-person, via phone, or electronic communication. Provide comprehensive guidance on the use and troubleshooting of computer hardware and software, covering a broad range of applications and systems. Mentor junior support specialists, develop best practices in user support, and implement strategies to elevate the overall quality of technical support services.

### **SME Computer User Support Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and manage the delivery of top-tier technical support services, setting industry benchmarks for user assistance and problem resolution. Provide expert-level support and resolution for complex computer issues, serving as the ultimate point of escalation. Lead the development and dissemination of advanced knowledge regarding the use of computer hardware and software, encompassing a wide array of technological solutions. Act as a senior leader in computer user support, mentoring a team of specialists, shaping support strategies, and driving continuous improvement in user support services and client satisfaction.

### **Junior Data Warehousing Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design, model, or implement corporate data warehousing activities. Program and configure warehouses of database information and provide support to warehouse users.

### **Journeyman Data Warehousing Specialist**





**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Participate in the design, modeling, and implementation of corporate data warehousing activities, ensuring alignment with organizational needs. Program and configure data warehouses, optimizing the storage and retrieval of database information. Provide technical support to data warehouse users, assisting them in effectively utilizing the warehouse resources. Collaborate with teams to identify and resolve issues related to data warehousing, contributing to continuous improvement efforts.

### **Senior Data Warehousing Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the design, development, and implementation of comprehensive data warehousing solutions to meet corporate objectives. Expertly program and configure data warehouses, enhancing data management, storage, and analysis capabilities. Oversee and provide advanced support to data warehouse users, ensuring efficient and effective use of warehouse functionalities. Mentor junior specialists and guide projects, driving innovation and best practices in data warehousing strategies and operations.

### **SME Data Warehousing Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Architect and direct the strategic development of complex, enterprise-level data warehousing systems, setting industry standards for data management and analytics. Provide expert-level programming and configuration of data warehouses, leading the integration of innovative technologies and methodologies. Serve as the leading authority in supporting and optimizing data warehouse utilization, offering solutions to high-level challenges, and facilitating advanced data analysis capabilities. Influence the field of data warehousing through leadership, mentorship, and the implementation of innovative practices and technologies.

### **Junior Database Administrator**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience



**CONTRACT NUMBER: 47QTCA21D000X**

Functional Responsibilities: Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases.

### **Journeyman Database Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Conduct administration of computer databases, leveraging foundational knowledge of database management systems. Facilitate testing and implementation of database changes, ensuring effective performance and reliability. Assist in the coordination of modifications and updates to computer databases to meet user requirements. Support the planning and execution of security protocols to protect the integrity and confidentiality of the database systems.

### **Senior Database Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the administration of complex computer databases, applying advanced understanding of database management systems. Oversee the testing, implementation, and optimization of databases, ensuring high performance and scalability. Direct the coordination and execution of significant database changes, aligning them with organizational objectives. Develop and implement comprehensive security strategies to safeguard databases against unauthorized access and data breaches.

### **SME Database Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Provide expert-level administration of critical computer database systems, setting benchmarks in the application of database management principles. Spearhead the strategic testing and deployment of database solutions, ensuring they align with and support business strategies and technological advancements. Lead the planning, coordination, and execution of major database updates and transformations, drawing on deep industry expertise. Design and enforce advanced database security measures, ensuring the highest level of protection against evolving cyber threats and vulnerabilities.

### **Junior Database Architect**



**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality.

### **Journeyman Database Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Develop and implement strategies for enterprise database systems, focusing on operational efficiency, programming, and security standards. Design and build substantial relational databases, ensuring they meet organizational requirements. Work on integrating new database systems with existing data warehouse architectures, enhancing overall system performance and functionality. Collaborate with teams to identify and resolve database-related issues, contributing to continuous system improvements.

### **Senior Database Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the strategic planning and execution of enterprise database system designs, setting high standards for operations, programming, and security. Oversee the construction and management of large-scale relational databases, ensuring robust, efficient, and scalable data solutions. Direct the integration of new database systems with established data warehouse structures, optimizing performance and enhancing functionality. Mentor junior architects and manage projects, fostering innovation and best practices in database architecture and management.

### **SME Database Architect**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Architect advanced, strategic solutions for enterprise database systems, establishing benchmarks for operations, programming, and security. Design and build state-of-the-art large relational databases, leading the field in scalable and efficient data management solutions. Spearhead the seamless integration of innovative database systems with

existing data warehouses, maximizing performance and advancing functionality. Act as a leading authority in database architecture, guiding the organization's database strategy, mentoring top-tier professionals, and driving innovative practices and technologies in database system design.

### **Junior Document Management Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Implement and administer enterprise-wide document management systems and related procedures that allow organizations to capture, store, retrieve, share, and destroy electronic records and documents.

### **Journeyman Document Management Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Implements and maintains document management systems, facilitating the efficient capture, storage, retrieval, and sharing of electronic records and documents across the organization. Assist in the development and enforcement of procedures related to document management, ensuring organizational compliance and efficiency. Support the organization in understanding and utilizing the document management system for optimal information handling and data integrity. Aid in the coordination of document lifecycle processes, including the secure destruction of electronic records as per organizational guidelines.

### **Senior Document Management Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Leads the implementation and administration of enterprise-wide document management systems, ensuring seamless integration and operational efficiency. Develop and refine comprehensive procedures for the effective management of electronic records, enhancing organizational accessibility and compliance. Oversee the entire spectrum of document management activities, including storage, retrieval, sharing, and secure destruction of electronic records. Champion best practices in document management, providing expertise and guidance to ensure robust and secure document handling processes.

### **SME Document Management Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

**CONTRACT NUMBER: 47QTCA21D000X**

**Functional Responsibilities:** Provide expert-level oversight and strategic direction in the administration of sophisticated document management systems, aligning them with enterprise goals. Design and implement innovative procedures for capturing, storing, retrieving, sharing, and securely destroying electronic documents and records. Lead organizational transformation in document management practices, setting industry standards for efficiency, security, and compliance. Offer authoritative guidance and thought leadership on emerging technologies and trends in document management, ensuring the organization remains at the forefront of best practices.

### **Junior Geographic Information Systems Technician**

**Educational Requirements:** Associate's Degree

**Experience Requirements:** 1 year of relevant experience

**Functional Responsibilities:** Assist scientists, technologists, or related professionals in building, maintaining, modifying, or using geographic information systems (GIS) databases. May also perform some custom application development or provide user support.

### **Journeyman Geographic Information Systems Technician**

**Educational Requirements:** Bachelor's Degree

**Experience Requirements:** 2 years of relevant experience

**Functional Responsibilities:** Support scientists, technologists, and other professionals in the development, maintenance, and modification of Geographic Information Systems (GIS) databases. Play a key role in ensuring the efficient operation and use of GIS databases across various projects. Engage in some aspects of custom application development related to GIS, enhancing system functionality and user experience. Provide user support, assist with troubleshooting and optimizing the use of GIS tools and applications.

### **Senior Geographic Information Systems Technician**

**Educational Requirements:** Bachelor's Degree

**Experience Requirements:** 3 years of relevant experience

**Functional Responsibilities:** Lead initiatives in building, maintaining, and modifying GIS databases, collaborating closely with scientists and technologists to meet project goals. Oversee the smooth operation and effective utilization of GIS databases, ensuring high standards of data accuracy and system reliability. Direct custom application development for GIS, tailoring solutions to meet complex project requirements. Offer advanced user support and training, resolving intricate issues and enhancing overall user proficiency with GIS applications. Mentor



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junior GIS technicians and contribute to the development of best practices in GIS database management and application.

### **SME Geographic Information Systems Technician**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and guide the overarching management and enhancement of GIS databases, partnering with experts across scientific and technological fields. Innovate in the realm of GIS, leading the design and implementation of sophisticated GIS applications and database solutions. Provide expert-level support and consultation on GIS, solving complex problems and driving advancements in GIS technologies and applications. Act as a leading authority in GIS, mentoring professionals, shaping strategic directions, and fostering a culture of excellence in geographic information system utilization and development.

### **Junior Geospatial Information Scientist and Technologist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Research or develop geospatial technologies. May produce databases, perform applications programming, or coordinate projects. May specialize in areas such as agriculture, mining, health care, retail trade, urban planning, or military intelligence.

### **Journeyman Geospatial Information Scientist and Technologist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Conduct research and contribute to the development of geospatial technologies, enhancing capabilities in data analysis and visualization. Involved in creating geospatial databases and carrying out applications programming to meet project-specific needs. Participate in and coordinate geospatial projects, ensuring they align with technical objectives and deliverables. Apply geospatial expertise in specialized sectors such as agriculture, mining, health care, retail trade, urban planning, or military intelligence, tailoring solutions to industry-specific requirements.

### **Senior Geospatial Information Scientist and Technologist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience



**CONTRACT NUMBER: 47QTCA21D000X**

Functional Responsibilities: Lead research and development efforts in advanced geospatial technologies, setting new standards in geospatial data analysis and application. Oversee the production of intricate geospatial databases and manage complex applications programming projects. Direct and coordinate multi-faceted geospatial projects, ensuring successful execution and alignment with strategic goals. Provide expert geospatial solutions across diverse sectors including agriculture, mining, health care, retail, urban planning, and military intelligence, adapting technology to various field-specific challenges. Mentor junior scientists and technologists, guiding best practices and innovative approaches in geospatial technology.

### **SME Geospatial Information Scientist and Technologist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategize and pioneer the field of geospatial technology research and development, driving innovation and advancing industry capabilities. Architect and supervise the creation of sophisticated geospatial databases and lead high-level applications programming initiatives. Lead and manage major geospatial technology projects, providing expert direction and ensuring alignment with advanced scientific and technological standards. Serve as a leading authority in applying geospatial technology across specialized fields such as agriculture, mining, health care, retail, urban planning, and military intelligence, offering groundbreaking solutions. Influence the field of geospatial science and technology through mentorship, leadership, and the setting of industry benchmarks.

### **Junior Information Security Analyst**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Plan, implement, upgrade, or monitor security measures for the protection of computer networks and information. May ensure appropriate security controls are in place that will safeguard digital files and vital electronic infrastructure. May respond to computer cybersecurity breaches and viruses.

### **Journeyman Information Security Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Play a pivotal role in planning, implementing, and upgrading security measures to protect computer networks and information systems. Actively monitor and maintain security protocols, ensuring the safeguarding of digital files and key electronic infrastructure.



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Respond effectively to computer security incidents, including breaches and virus threats, applying proven mitigation strategies. Collaborate in ensuring the robustness of security controls, contributing to the overall cybersecurity resilience of the organization.

### **Senior Information Security Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead in the strategic planning, implementation, and enhancement of comprehensive security measures for computer networks and information systems. Oversee the constant monitoring and refinement of security protocols, ensuring maximum protection against digital and electronic threats. Direct and manage responses to complex cybersecurity incidents, including breaches and virus attacks, minimizing impact, and strengthening defenses. Develop and enforce advanced security controls, ensuring the integrity and confidentiality of digital files and critical electronic infrastructure. Provide mentorship to junior analysts and contribute to the development of organizational cybersecurity policies and procedures.

### **SME Information Security Analyst**

Strategically architect and oversee the deployment of sophisticated security frameworks for the protection of complex computer networks and information systems. Lead in the continuous monitoring, evaluation, and fortification of security measures, setting industry standards for information security. Provide expert-level response and remediation strategies for high-level security incidents, strengthening organizational resilience against cyber threats. Develop pioneering security controls and protocols, ensuring unparalleled safeguarding of digital assets and vital electronic infrastructures. Act as a leading authority in information security, guiding strategic decisions, mentoring top-tier security professionals, and influencing industry-wide cybersecurity trends and practices.

### **Junior Information Technology Project Manager**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Plan, initiate, and manage information technology (IT) projects. Lead and guide the work of technical staff. Serve as liaison between business and technical aspects of projects. Plan project stages and assess business implications for each stage. Monitor progress to ensure deadlines, standards, and cost targets are met.

### **Journeyman Information Technology Project Manager**

Educational Requirements: Bachelor's Degree





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Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Manage and coordinate various aspects of information technology (IT) projects, ensuring successful initiation and execution. Provide guidance and oversight to technical staff, fostering a collaborative and productive environment. Act as a key intermediary between the business and technical realms of projects, ensuring clear communication and alignment of objectives. Plan and organize project phases, evaluating the business implications and requirements at each stage. Monitor project progress diligently, ensuring that deadlines are met, quality standards are upheld, and budget constraints are adhered to.

### **Senior Information Technology Project Manager**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the strategic planning and execution of complex IT projects, ensuring goals and objectives are met with high efficiency. Directly manage and mentor a team of technical professionals, promoting a culture of excellence and collaboration. Serve as a primary liaison between business stakeholders and technical teams, ensuring seamless integration of business and technical aspects of projects. Oversee the planning of project stages, conducting thorough assessments of business impacts and resource requirements at each milestone. Ensure rigorous monitoring and management of project timelines, standards, and budget, addressing any issues proactively to maintain project integrity.

### **SME Information Technology Project Manager**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically design and oversee the implementation of large-scale and high-impact IT projects and programs, setting benchmarks for excellence in IT project management. Lead, inspire, and develop a diverse team of IT professionals and project managers, fostering a culture of innovation and forward-thinking. Act as a senior liaison, harmonizing the objectives and activities between business leadership and technical teams, ensuring strategic alignment and effective communication. Architect the overarching structure of complex IT programs, meticulously planning each phase and evaluating long-term business implications and benefits. Provide expert oversight of program progress, ensuring adherence to the highest standards of quality, meeting stringent deadlines, and achieving cost efficiency objectives. Shape the future direction of IT project management practices within the organization, mentoring top-tier talent and influencing industry-wide methodologies.

### **Junior Management Analyst**

**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Conduct organizational studies and evaluations, design systems and procedures, conduct work simplification and measurement studies, and prepare operations and procedures manuals to assist management in operating more efficiently and effectively. Includes program analysts and management consultants.

### **Journeyman Management Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Undertake organizational studies and evaluations to identify areas for improvement. Design and implement systems and procedures aimed at work simplification and operational efficiency. Conduct detailed work simplification and measurement studies to enhance productivity and effectiveness. Assist in the development of operations and procedures manuals, providing clear guidance to facilitate more efficient and effective management practices. Work collaboratively with program analysts and management consultants to support management in optimizing organizational performance.

### **Senior Management Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead comprehensive organizational studies and evaluations, providing strategic insights to improve efficiency and effectiveness. Develop and refine advanced systems and procedures, ensuring optimal alignment with organizational goals and operational needs. Oversee and conduct in-depth work simplification and measurement studies to drive significant improvements in productivity. Create and update comprehensive operations and procedures manuals, setting standards for organizational performance and efficiency. Mentor junior analysts and collaborate with management consultants to guide senior management towards enhanced operational practices and strategic decision-making.

### **SME Management Analyst**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct pioneering organizational studies and evaluations, offering expert insights into strategic improvements and efficiency enhancements. Architect innovative

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systems and procedures, establishing benchmarks for industry-leading operational practices. Lead groundbreaking work simplification and measurement initiatives, significantly transforming organizational productivity and effectiveness. Develop authoritative operations and procedures manuals, providing essential guidance for optimal management and organizational performance. Act as a leading consultant, advising top management on advanced strategies for operational excellence, and mentoring a team of analysts and consultants in best practices.

### **Junior Network and Computer Systems Administrator**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Install, configure, and support an organization's local area network (LAN), wide area network Install, configure, and support an organization's local area network (LAN), wide area network and Internet systems or a segment of a network system. Monitor network to ensure network availability to all system users and may perform necessary maintenance to support network availability. May monitor and test Web site performance to ensure Web sites operate correctly and without interruption. May assist in network modeling, analysis, planning, and coordination between network and data communications hardware and software. May supervise computer user support specialists and computer network support specialists. May administer network security measures.

### **Journeyman Network and Computer Systems Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Manage the installation, configuration, and ongoing support of an organization's local area network (LAN), wide area network (WAN), and Internet systems, including specific network segments as needed. Monitor the network consistently to guarantee availability for all users, performing regular maintenance to support this availability. Participate in monitoring and testing website performance, ensuring operational continuity and proper functionality. Contribute to network modeling, analysis, planning, and the integration of network and data communication hardware and software. Assist in overseeing the work of computer user support specialists and network support specialists. Help administer and maintain network security protocols to safeguard the organization's systems.

### **Senior Network and Computer Systems Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

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**Functional Responsibilities:** Oversee the installation, configuration, and comprehensive support for the organization's LAN, WAN, and Internet systems, ensuring robust and efficient network performance. Lead the monitoring and maintenance of the network infrastructure, ensuring high availability and reliability for all system users. Direct efforts to monitor and optimize website performance, addressing any issues to maintain continuous, error-free operation. Spearhead network modeling, analysis, and strategic planning, facilitating effective coordination between network hardware and software components. Supervise and mentor teams of computer user support specialists and network support specialists, fostering a collaborative and skilled IT support environment. Manage the implementation and enforcement of network security measures, protecting against threats and ensuring compliance with security standards.

### **SME Network and Computer Systems Administrator**

**Educational Requirements:** Bachelor's Degree

**Experience Requirements:** 5 years of relevant experience

**Functional Responsibilities:** Strategically design and implement comprehensive network and computer systems including LAN, WAN, and Internet infrastructures, setting industry standards for performance and reliability. Provide expert oversight for network monitoring and maintenance, ensuring unparalleled system availability and user satisfaction. Lead advanced initiatives to monitor, analyze, and enhance website and system performance, guaranteeing seamless operation and optimal user experience. Innovate in the fields of network modeling, analysis, and planning, integrating innovative network and data communications technologies. Supervise and guide a team of high-level IT professionals, including support specialists and network experts, cultivating a culture of excellence and continuous learning. Architect and administer sophisticated network security strategies, safeguarding critical infrastructure from emerging threats and ensuring adherence to the highest security protocols.

### **Junior Software Developer Applications**

**Educational Requirements:** Associate's Degree

**Experience Requirements:** 1 year of relevant experience

**Functional Responsibilities:** Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers.

### **Journeyman Software Developer Applications**

**Educational Requirements:** Bachelor's Degree



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Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Design, develop, and modify a range of computer applications software and specialized utility programs to meet user and business needs. Conduct detailed analysis of user requirements and develop tailored software solutions to address these needs. Customize and optimize software for client use, focusing on enhancing operational efficiency. Participate in the design and development of databases within various application areas, both independently and as part of a collaborative team. Provide guidance and oversight to computer programmers as part of project-specific requirements.

### **Senior Software Developer Applications**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the development and customization of comprehensive computer applications software and specialized utility programs. Expertly analyze user needs to develop and implement sophisticated software solutions that enhance business operations. Design software systems tailored to client specifications, aiming to optimize efficiency and user experience. Oversee database design and development within assigned application areas, managing projects and coordinating team efforts. Supervise and mentor a team of computer programmers, fostering a culture of innovation and excellence in software development.

### **SME Software Developer Applications**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically direct the creation and modification of advanced computer applications and utility software, setting industry standards. Conduct high-level analysis of complex user needs and architect innovative software solutions that drive significant business value. Customize and refine software systems for clients, focusing on achieving superior operational efficiency and user engagement. Lead in the design and orchestration of database development within specialized application areas, overseeing both individual and collaborative team efforts. Mentor and supervise a team of software developers and programmers, inspiring a high standard of technical skill and creative problem-solving.

### **Junior Software Developer Systems Software**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience



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Functional Responsibilities: Research, design, develop, and test operating systems-level software, compilers, and network distribution software for medical, industrial, military, communications, aerospace, business, scientific, and general computing applications. Set operational specifications and formulate and analyze software requirements. May design embedded systems software. Apply principles and techniques of computer science, engineering, and mathematical analysis.

### **Journeyman Software Developer Systems Software**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Engage in the research, design, development, and testing of systems-level software, including operating systems, compilers, and network distribution software, tailored for a variety of applications such as medical, industrial, military, and more. Define operational specifications and conduct thorough analysis of software requirements to inform development processes. Participate in the design of embedded systems software, leveraging foundational knowledge in computer science, engineering, and mathematics. Utilize established principles and techniques from computer science and engineering to create robust, efficient software solutions.

### **Senior Software Developer Systems Software**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the research, design, and development of sophisticated systems-level software, focusing on sectors like communications, aerospace, business, and scientific computing. Set comprehensive operational specifications and conduct in-depth analyses to identify and address software requirements effectively. Oversee the design and development of embedded systems software, applying advanced engineering and computer science principles. Utilize extensive expertise in computer science, engineering, and mathematical analysis to deliver high-quality, innovative software solutions. Mentor junior developers and guide project teams in applying best practices in systems software development.

### **SME Software Developer Systems Software**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Direct pioneering research and development in operating systems-level software, compilers, and network distribution software for a wide range of applications,

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including but not limited to medical, aerospace, and military uses. Establish and refine operational specifications, leading the analysis and synthesis of complex software requirements. Architect and guide the design of embedded systems software, incorporating innovative principles from computer science and engineering. Employ expert-level knowledge and innovative techniques in computer science, engineering, and mathematical analysis to develop groundbreaking systems software. Act as a leading authority in systems software development, shaping industry trends, mentoring top-tier talent, and driving technological advancements in software engineering.

### **Junior Software Quality Assurance Engineer and Tester**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Develop and execute software test plans in order to identify software problems and their causes.

### **Journeyman Software Quality Assurance Engineer and Tester**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Design and implement comprehensive software test plans, identifying and diagnosing software issues and their root causes. Execute a range of tests, including functional, system, and regression testing, to ensure software quality and reliability. Collaborate with development teams to understand software functionalities and requirements, enhancing test coverage and effectiveness. Document and report testing outcomes, providing detailed insights into software performance and potential improvements.

### **Senior Software Quality Assurance Engineer and Tester**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the development and execution of sophisticated software testing strategies, pinpointing software defects and their underlying causes. Oversee a broad spectrum of testing activities, including advanced automated and manual testing, to guarantee high software standards. Coordinate with development and project management teams to align testing objectives with business and technical requirements. Analyze test results comprehensively, recommending and implementing improvements to software quality assurance processes. Mentor junior QA engineers and testers, fostering a culture of quality and continuous improvement in software testing practices.

## **SME Software Quality Assurance Engineer and Tester**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically design and direct the implementation of industry-leading software testing frameworks, identifying complex software issues, and analyzing their causes. Champion the creation of innovative testing methodologies, incorporating both automated and manual testing approaches to ensure unparalleled software quality. Collaborate closely with cross-functional teams, including software development and project management, to integrate comprehensive quality assurance measures throughout the software development lifecycle. Provide expert analysis of test results, driving the continuous enhancement of software quality and testing processes. Lead and mentor a team of QA professionals, setting the standard for software quality assurance excellence and innovation in the field.

## **Junior Technical Writer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Write technical documents and materials, such as equipment manuals, appendices, or operating and maintenance instructions. May assist in layout work.

## **Journeyman Technical Writer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Develop a range of technical documents, including detailed equipment manuals, appendices, and comprehensive operating and maintenance instructions. Contribute to the planning and execution of document layouts, ensuring clarity and coherence in information presentation. Collaborate with technical and design teams to produce accurate and user-friendly documentation, addressing the needs of various stakeholders. Refine and update technical materials based on feedback and evolving product specifications.

## **Senior Technical Writer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the creation and revision of complex technical documentation, including advanced equipment manuals, appendices, and operating and maintenance guides. Oversee the entire layout process, ensuring that technical materials are both visually appealing



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and easy to navigate. Coordinate closely with technical experts, engineers, and designers to ensure documentation accuracy and technical integrity. Mentor junior writers, establish documentation standards, and implement best practices in technical writing to enhance overall quality and effectiveness. Manage multiple documentation projects, ensuring timely delivery and adherence to technical specifications.

### **SME Technical Writer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically design and oversee the development of sophisticated technical documentation, setting industry benchmarks for quality and comprehensiveness. Innovate in the field of technical writing, developing advanced methodologies for creating, organizing, and presenting technical information. Collaborate with senior-level engineers, developers, and project managers to ensure the highest level of accuracy and technical detail in documentation. Responsible for guiding and mentoring a team of technical writers, promoting excellence and innovation in technical documentation practices. Influence the evolution of technical writing within the organization and across the industry, ensuring documentation effectively supports user needs and technological advancements.

### **Junior Telecommunications Engineering Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design or configure voice, video, and data communications systems. Supervise installation and post-installation service and maintenance.

### **Journeyman Telecommunications Engineering Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Design and configure a range of telecommunications systems, including voice, video, and data communications networks. Oversee the installation process of these systems, ensuring accuracy and efficiency in execution. Manage and conduct post-installation service and maintenance, guaranteeing the optimal performance and reliability of telecommunications systems. Collaborate with teams and clients to tailor solutions to specific requirements and operational needs.

### **Senior Telecommunications Engineering Specialist**



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Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead in the advanced design and configuration of comprehensive telecommunications systems encompassing voice, video, and data communication. Direct and supervise the installation process, ensuring that all systems meet the highest standards of quality and performance. Oversee post-installation services and maintenance activities, maintaining system integrity and addressing any emerging issues promptly. Develop and implement strategies for continuous improvement of telecommunications services and operations. Mentor junior engineers and technicians, fostering a culture of technical expertise and excellence within the team.

### **SME Telecommunications Engineering Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically architect and oversee the development of innovative telecommunications systems, setting industry standards in voice, video, and data communication design. Provide expert-level guidance and supervision during system installation, ensuring superior quality and adherence to advanced technical specifications. Lead in the planning and execution of comprehensive post-installation services and maintenance, ensuring long-term system resilience and performance. Innovate and drive the evolution of telecommunications engineering practices, mentoring top-tier engineering talent and steering major project initiatives. Act as a leading authority in telecommunications engineering, contributing to the development of modern technologies and methodologies in the field.

### **Junior Telecommunications Equipment Installer and Repairer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Install, set-up, rearrange, or remove switching, distribution, routing, and dialing equipment used in offices. Service or repair telephone, cable television, Internet, and other communications equipment on customers' property. May install communications equipment or communications wiring in buildings.

### **Journeyman Telecommunications Equipment Installer and Repairer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

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Functional Responsibilities: Perform installation, setup, reconfiguration, and removal of various telecommunications equipment, including switching, distribution, routing, and dialing systems in offices. Provide service and repair for a range of communication devices like telephones, cable television, and internet equipment on customer premises. Execute the installation of communications equipment and wiring within buildings, adhering to technical standards and safety regulations. Collaborate with teams and clients to ensure efficient and effective installation and repair services.

### **Senior Telecommunications Equipment Installer and Repairer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead and manage comprehensive installation and maintenance projects for advanced telecommunications systems in offices. Oversee and conduct high-level servicing and repairs of telecommunications equipment, including telephone, cable TV, and internet systems, ensuring superior service quality. Direct complex installations of communications equipment and infrastructure within various building settings, maintaining high standards of safety and efficiency. Develop and implement best practices for installation and repair processes, training and mentoring junior technicians, and ensuring adherence to industry regulations.

### **SME Telecommunications Equipment Installer and Repairer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically design and oversee large-scale installation and maintenance operations for state-of-the-art telecommunications equipment in offices. Provide expert-level guidance and supervision in the servicing and repair of complex telecommunications systems, setting benchmarks for service quality and reliability. Lead the planning and execution of sophisticated communications equipment and wiring installations in diverse building environments, ensuring compliance with the latest industry standards and technological advancements. Innovate and drive advancements in installation and repair methodologies, mentoring a team of professionals and shaping the future of telecommunications equipment services.

### **Junior Training and Development Specialist**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design and conduct training and development programs to improve individual and organizational performance. May analyze training needs.

### **Journeyman Training and Development Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Create and deliver targeted training programs aimed at enhancing individual performance and achieving organizational goals. Conduct needs assessments to identify specific training requirements within the organization. Collaborate with team leaders and stakeholders to develop effective training strategies and materials. Monitor and evaluate the effectiveness of training programs, adjusting content and delivery methods as needed.

### **Senior Training and Development Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the strategic design and execution of comprehensive training and development initiatives to drive organizational performance and competency. Conduct in-depth analyses of training needs across the organization, identifying skill gaps and opportunities for performance enhancement. Oversee the development of training curricula and materials, ensuring they are aligned with organizational objectives and learning standards. Evaluate the impact of training programs on employee performance and organizational outcomes, continuously refining program offerings. Mentor and support junior training specialists, fostering an environment of continuous learning and professional growth.

### **SME Training and Development Specialist**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Architect and implement innovative training and development programs that set industry standards for improving workforce capabilities and organizational excellence. Lead comprehensive organizational training needs assessments, leveraging expert knowledge to identify critical areas for learning and development. Formulate and direct a strategic vision for the development and continuous improvement of training materials, methodologies, and technologies. Critically assess the long-term impact of training initiatives on employee success and organizational growth, using insights to shape future development strategies. Serve as a thought leader in the field of training and development, mentoring a team of specialists and influencing organizational policies and best practices.

## **Junior Video Game Designer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design core features of video games. Specify innovative game and role-play mechanics, story lines, and character biographies. Create and maintain design documentation. Guide and collaborate with production staff to produce games as designed.

## **Journeyman Video Game Designer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Develop key features of video games, contributing innovative ideas for game mechanics, storylines, and character development. Draft and refine detailed game design documents, ensuring clarity and coherence in game concepts. Collaborate closely with the production team, guiding the translation of game designs into functional gaming experiences. Actively participate in game development meetings and contribute to problem-solving and creative brainstorming sessions.

## **Senior Video Game Designer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the conceptualization and design of major aspects of video games, setting standards for gameplay, narrative, and character design. Oversee the creation and continuous update of comprehensive game design documentation, ensuring alignment with project goals. Direct and mentor a team of designers and collaborate with cross-functional production teams to ensure games are developed as envisioned. Drive the creative process, from initial concept to final release, ensuring a cohesive and engaging gaming experience. Utilize extensive industry experience to solve complex design challenges and innovate within the gaming space.

## **SME Video Game Designer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically guide the creation and development of groundbreaking video game features, pioneering new standards in game mechanics, storytelling, and character creation. Architect and oversee the development of complex game design documents, setting

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the vision and direction for game projects. Lead and inspire a diverse team of game designers and collaborate with top-tier production staff to bring visionary game concepts to life. Champion innovation in game design, leveraging deep industry knowledge to push the boundaries of gaming technology and player experience. Serve as a key industry leader, influencing game design trends, mentoring top talent, and shaping the future of video game development.

### **Junior Web Administrator**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Manage web environment design, deployment, development, and maintenance activities. Perform testing and quality assurance of web sites and web applications.

### **Journeyman Web Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Oversee the design, deployment, development, and ongoing maintenance of web environments. Conduct thorough testing of websites and web applications, ensuring they meet quality standards and functional requirements. Collaborate with development teams to identify and resolve web-related issues, enhancing website performance and user experience. Participate in the implementation of new web features and updates, ensuring compatibility and efficiency.

### **Senior Web Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead in the strategic planning and execution of web environment design, deployment, development, and maintenance. Direct comprehensive testing and quality assurance processes for websites and web applications, ensuring high standards of performance and reliability. Coordinate with IT and development teams to optimize web infrastructure, resolve complex issues, and implement advanced web solutions. Develop and enforce web administration policies and best practices, guiding teams towards achieving excellence in web management and operations.

### **SME Web Administrator**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically architect and manage sophisticated web environments, setting industry benchmarks in design, deployment, and maintenance. Oversee the implementation of rigorous testing frameworks and quality assurance methodologies for complex web sites and applications. Lead cross-functional teams in the development and optimization of web infrastructures, addressing innovative technical challenges. Provide expert guidance and leadership in web administration, shaping organizational strategies and driving innovation in web technology and management.

### **Junior Web Developer**

Educational Requirements: Associate's Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Design, create, and modify Web sites. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content.

### **Journeyman Web Developer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 2 years of relevant experience

Functional Responsibilities: Design, develop, and modify websites, ensuring they meet user requirements and preferences. Analyze user needs to effectively implement website content, graphics, and optimize performance and capacity. Integrate websites with other computer applications, enhancing functionality and user experience. Utilize specialized software to convert various media formats (written, graphic, audio, and video) into web-compatible formats, contributing to rich multimedia content.

### **Senior Web Developer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Lead the design and development of sophisticated websites, establishing best practices in web creation and modification. Conduct in-depth analysis of user needs to develop high-performance websites with optimized content and graphics. Oversee the integration of websites with various computer applications, ensuring seamless interoperability and enhanced functionality. Expertly manages the conversion of diverse media into web-friendly formats, pioneering new techniques in web and multimedia content creation. Mentor junior



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developers and guide project teams, fostering innovation and technical excellence in web development.

### **SME Web Developer**

Educational Requirements: Bachelor's Degree

Experience Requirements: 5 years of relevant experience

Functional Responsibilities: Strategically design and oversee the development of advanced and innovative websites, setting industry standards in web design and functionality. Lead comprehensive analyses to understand and implement complex user needs, translating them into high performing, engaging web experiences. Architect solutions for integrating websites with a range of computer applications, pushing the boundaries of web functionality and interactivity. Utilize expert knowledge in software and multimedia to transform a variety of content into sophisticated web formats, shaping the future of web and multimedia development. Serve as a leading authority in web development, mentoring elite developers, and influencing the direction of web technology and content creation strategies.





## LightFeather LCAT Descriptions

\*Price List amendment through modification A857 and A863 effective July 27, 2023

**All labor categories are subject to the following educational requirement substitutions:**

Educational Requirement	Additional Experience Substitution
Associates Degree	1 year
Bachelor’s Degree	3 years
Master’s Degree	4 years

### SIN 54151HACS Highly Adaptive Cybersecurity Services

#### Junior Security Assessor

Educational Requirements: Associates Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Responsible for the planning, implementation and upgrade of security measures and protocols. Maintenance of data security access. Performs vulnerability testing, risk analyses and security assessments. Conduct internal and external security audits. Anticipate security alerts, incidents and disasters and reduce their likelihood. Manage network, intrusion detection and prevention systems. Analyze security breaches to determine their root cause. Recommend and install appropriate tools and countermeasures. Define, implement, and maintain corporate security policies. Coordinate security plans with outside vendors.

#### Mid-Level ISSO

Educational Requirements: Bachelor’s Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: In addition to the responsibilities of the Junior Information Systems Security Officer (ISSO), assists with continuous monitoring and authorization of complex systems. Provides support during security control assessments. Updates and maintains documentation. Understands NIST control assessments and the Risk Management Framework (RMF). Is familiar with systems security continuous monitoring activities. Excellent communication skills. Ability to work independently or in a team environment.

#### Junior ISSO



**CONTRACT NUMBER: 47QTCA21D000X**

Educational Requirements: Associates Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: Acts as ISSO for minor or small, less complex systems. Can follow policies and procedures. Provides support during security control assessments. Updates and maintains documentation. Understands NIST control assessments and the Risk Management Framework (RMF) concepts. Excellent communication skills. Ability to work independently or in a team environment.



## LightFeather LCAT Descriptions

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**All labor categories are subject to the following educational requirement substitutions:**

Educational Requirement	Additional Experience Substitution
Associates Degree	1 year
Bachelor’s Degree	3 years
Master’s Degree	4 years

### SIN 518210C Cloud and Cloud-Related IT Professional Services

#### Senior Cloud Subject Matter Expert

Educational Requirements: Bachelor’s Degree

Experience Requirements: 3 years of relevant experience

Functional Responsibilities: Proficient in cloud-based engineering with experience with complex systems. Provides technical guidance and communicates with stakeholders to provide solutions to problems. Experienced and can lead the design and implementation of various cloud platforms. Knowledgeable of automation and DevOps tools. Experienced with application and infrastructure management. Excellent communication skills. Ability to work independently or in a team environment.

#### Junior Cloud Engineer

Educational Requirements: Associates Degree

Experience Requirements: 1 year of relevant experience

Functional Responsibilities: General knowledge of cloud platforms and cloud-based engineering. Familiar with automation and DevOps tools. Collaborates with senior leaders to develop technical solutions. Knowledgeable of private and hybrid cloud configurations. Experienced with supporting the design and implementation of various cloud platforms. Excellent communication skills. Ability to work independently or in a team environment.